<u>S</u>.B. NO. <u>1278</u>

JAN 2 6 2011

A BILL FOR AN ACT

RELATING TO INSURANCE.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

SECTION 1. The purpose of this Act is to protect consumers 1 and particularly, seniors, from abusive financial services 2 practices by adopting model regulations of the National 3 Association of Insurance Commissioners ("NAIC") and to comply 4 with the senior investor protections in section 989A of the 5 federal Dodd-Frank Wall Street Reform and Consumer Protection 6 Act of 2010. In 2007, the legislature passed Act 257, Session 7 Laws of Hawaii 2007, which established standards and procedures 8 for insurers and insurance producers that make recommendations 9 to consumers regarding the purchase or exchange of annuities. 10 Part I of this Act adopts the updated version of the NAIC 11 Suitability in Annuity Transactions Model Regulation (March 12 2010). Part II of this Act adopts the NAIC Model Regulation on 13 the Use of Senior-Specific Certifications and Professional 14 Designations in the Sale of Life Insurance and Annuities. Part 15 II is intended to protect seniors against producers who 16

S.B. NO. 1278

1	misrepresent their level of expertise and credentials during the
2	marketing and sales of life insurance and annuity products.
3	PART I
4	SECTION 2. Chapter 431, Hawaii Revised Statutes, is
5	amended by adding to part VII of article 10D a new section to be
6	appropriately designated and to read as follows:
7	"§431:10D-A Insurance producer training. (a) An
8	insurance producer shall not solicit the sale of an annuity
9	product unless the insurance producer has adequate knowledge of
10	the product to recommend the annuity and the insurance producer
11	is in compliance with the insurer's standards for product
12	training. An insurance producer may rely on insurer-provided
13	product-specific training standards and materials to comply with
14	this subsection.
15	(b) Any insurance producer who is authorized to sell life
16	or accident and health or sickness insurance and who engages in
17	the sale of annuity products shall complete by January 31, 2012,
18	a one-time training course approved by the commissioner and
19	conducted by a valid continuing education course provider. Any
20_	insurance producer who obtains a life insurance line of
21	authority after January 31, 2012, may not engage in the sale of

1	annuities	until the requirements of this subsection have been
2	met:	
3	(1)	The minimum length of training required under this
4		subsection shall be sufficient to qualify for at least
5		four continuing education credits;
6	(2)	The training required under this subsection shall
7		include information on the following topics:
8		(A) The types of annuities and various
9		classifications of annuities;
10		(B) Identification of the parties to an annuity;
11		(C) How fixed, variable, and indexed annuity contract
12		provisions affect consumers;
13		(D) The application of income taxation to qualified
14		and non-qualified annuities;
15		(E) The primary uses of annuities; and
16		(F) Appropriate sales practices, replacement, and
17 [°]		disclosure requirements; and
18	(3)	A course provider shall not present any marketing
19		information or provide training on sales techniques or
20		provide specific information about a particular
21		insurer's products.

<u>S</u>.B. NO. <u>1278</u>

1	(c) An insurer shall verify that an insurance producer has
2	completed the annuity training course required under this
3	section before allowing the producer to sell an annuity product
4	for the insurer. An insurer may satisfy its responsibility
5	under this section by obtaining certificates of completion of
6	the training course or by obtaining reports provided by
7.	commissioner-sponsored database systems or vendors, or from a
8	reasonably reliable commercial database vendor that has a
9	reporting arrangement with approved insurance continuing
10	education providers."
11	SECTION 3. Section 431:10D-621, Hawaii Revised Statutes,
12	is amended to read as follows:
13	"[
14	recommendation to purchase [or], exchange, or replace an annuity
15	made to a consumer by an insurance producer, or an insurer where
16	no producer is involved, that results in the purchase $[\frac{\mathrm{or}}{}]$
17	exchange, or replacement recommended.
18	(b) This part does not apply to [recommendations]
19	transactions involving:
20	(1) Direct-response solicitations where there is no
21	recommendation based on information collected from the
22	consumer pursuant to this part; or

Page 4

<u>S</u>.B. NO. <u>1278</u>

1	(2)	Cont	racts used to fund:
2		(A)	An employee pension or welfare benefit plan that
3			is covered by the Employee Retirement and Income
4			Security Act;
5		(B)	A plan described by sections 401(a), 401(k),
6			403(b), 408(k), or 408(p) of the Internal Revenue
7	•		Code of 1986, as amended, if established or
8			maintained by an employer;
9		(C)	A government or church plan defined in section
10			414 of the Internal Revenue Code of 1986, as
11			amended, a government or church welfare benefit
12			plan, or a deferred compensation plan of a state
13			or local government or tax exempt organization
14			under section 457 of the Internal Revenue Code of
15			1986, as amended;
16		(D)	A non-qualified deferred compensation arrangement
17			established or maintained by an employer or plan
18			sponsor;
19		(E)	Settlements of or assumptions of liabilities
20			associated with personal injury litigation or any
21	,		dispute or claim resolution process; or
22		(F)	Formal prepaid funeral contracts.

S.B. NO. 1278

1	[+](c)[+] Nothing in this [+]part[+] shall be construed to
2	affect in any manner any provision of chapter 485A."
3	SECTION 4. Section 431:10D-622, Hawaii Revised Statutes,
4	is amended as follows:
5	1. By amending the definitions of "annuity" and
6	"recommendation" to read as follows:
7	""Annuity" means [a fixed or variable annuity] <u>a contract</u>
8	sold by insurers that provides an income benefit for the life of
9	one or more persons or for a specified period of time, is an
10	insurance product under state law, and is individually
11	solicited, whether the product is classified as an individual or
12	group annuity.
13	"Recommendation" means advice provided by an insurance
14	producer, or an insurer where no producer is involved, to an
15	individual consumer that results in a purchase [or], exchange,
16	or replacement of an annuity in accordance with that advice."
17	2. By adding definitions of "FINRA", "replacement", and
18	"suitability information" to be appropriately inserted and to
19	read as follows:
20	""FINRA" means the Financial Industry Regulatory Authority

21 or successor agency.

<u>S.B. NO. /278</u>

1	"Rep	lacement" means a transaction in which a new policy or
2	contract	is to be purchased, as it is known or should be known
3	to the pr	oposing producer, or to the proposing insurer if there
4	is no pro	ducer, that by reason of the transaction, an existing
5	policy or	contract has been or is to be:
6	(1)	Lapsed, forfeited, surrendered or partially
7		surrendered, assigned to the replacing insurer, or
8		otherwise terminated;
9	(2)	Converted to reduced paid-up insurance, continued as
10		extended term insurance, or otherwise reduced in value
11		by the use of nonforfeiture benefits or other policy
12		values;
13	(3)	Amended so as to effect either a reduction in benefits
14		or in the term for which coverage would otherwise
15		remain in force or for which benefits would be paid;
16	(4)	Reissued with any reduction in cash value; or
17	(5)	Used in a finance purchase.
18	"Sui	tability information" means information that is
19	reasonabl	y related to the determination of the appropriateness
20	of a recor	mmendation including the following:
21	(1)	Age;
22	<u>(2)</u>	Annual income;

<u>S.B. NO. 1278</u>

1	(3)	Financial situation and needs, including the financial
2		resources used for the funding of the annuity;
3	(4)	Financial experience;
4	(5)	Financial objectives;
5	(6)	Intended use of the annuity;
6	(7)	Financial time horizon;
7	(8)	Existing assets, including investment and life
8		insurance holdings;
9	(9)	Liquidity needs;
10	(10)	Liquid net worth;
11	(11)	Risk tolerance; and
12	(12)	Tax status."
13	SECT	ION 5. Section 431:10D-623, Hawaii Revised Statutes,
14	is amende	d to read as follows:
15	." [+]	§431:10D-623[]] Duties of insurers and insurance
16	producers	. (a) In recommending to a consumer the purchase of
17	an annuit	y or the exchange of an annuity that results in another
18	insurance	transaction or series of insurance transactions, the
19	insurance	producer, or the insurer where no producer is
20	involved,	shall have reasonable grounds for believing that the
21	recommenda	ation is suitable for the consumer on the basis of the
22	facts dis	closed by the consumer about the consumer's

Page 9

S.B. NO. 1278

1	investmen	ts, other insurance products, financial situation, and
2	needs[+] <u>,</u>	including the consumer's suitability information, and
3	that ther	e is a reasonable basis to believe all of the
4	following	<u>:</u>
5	(1)	The consumer has been reasonably informed of various
6		features of the annuity, such as the potential
7		surrender period and surrender charge, potential tax
8	•	penalty if the consumer sells, exchanges, surrenders
9		or annuitizes the annuity, mortality and expense fees,
10		investment advisory fees, potential charges for and
11		features or riders, limitations on interest returns,
12	•	insurance and investment components, and market risk;
13	(2)	The consumer would benefit from certain features of
14		the annuity, such as tax-deferred growth,
15		annuitization, or death or living benefit;
16)	(3)	The particular annuity as a whole, the underlying
17		subaccounts to which funds are allocated at the time
18		of the purchase or exchange of the annuity, and riders
19		and similar product enhancements, if any, are suitable
20		and, in the case of an exchange or replacement, the
21		transaction as a whole is suitable for the particular

Page 10

S.B. NO. /278

1		CODE	umer based on the consumer's suitability
I		<u>cons</u>	uner based on the consumer's suitability
2		info	rmation; and
3	(4)	<u>In t</u>	he case of an exchange or replacement of an
4	• •	annu	ity, the exchange or replacement is suitable
5		incl	uding taking into consideration whether:
6		(A)	The consumer will incur a surrender charge, be
7			subject to the commencement of a new surrender
8			period, lose existing benefits such as death,
.9			living, or other contractual benefits, or be
10			subject to increased fees, investment advisory
11			fees, or charges for riders and similar product
12			enhancements;
13		<u>(B)</u>	The consumer would benefit from product
14			enhancements and improvements; and
15		<u>(C)</u>	The consumer has had another annuity exchange or
16			replacement and, in particular, an exchange or
17			replacement within the preceding thirty-six
18			months.
19	(b)	Prio	r to the execution of a purchase[or], exchange, or
20	replaceme	<u>nt</u> of	an annuity resulting from a recommendation, an
21	insurance	prod	ucer, or an insurer where no producer is involved,

Page 11

<u>S</u>.B. NO. <u>1278</u>

1	shall make reasonable efforts to obtain the consumer's
2	suitability information [concerning:
3	(1) The consumer's financial status;
4	(2) The consumer's tax status;
5	(3) The consumer's investment objectives; and
6	(4) Such other information used or considered to be
7	reasonable by the insurance producer, or the insurer
8	where no producer is involved, in making
9	recommendations to the consumer].
10	(c) Except as permitted under subsection (d), an insurer
11	shall not issue an annuity recommended to a consumer unless
12	there is a reasonable basis to believe the annuity is suitable
13	based on the consumer's suitability information.
14	[(c)] <u>(d)</u> (1) Except as provided under paragraph (2),
15	neither an insurance producer[$_{ au}$] nor an insurer [where no
16	$\frac{1}{1}$ producer is involved,] shall have any obligation to a consumer
17	related to any [recommendation] <u>annuity transaction</u> if [a
18	consumer]:
19	(A) No recommendation is made;
20	(B) A recommendation was made and was later found to
21	have been prepared based on materially inaccurate
22	information provided by the consumer;

<u>S</u>.B. NO. <u>1278</u>

1	[(A) Refuses] (C) A consumer refuses to provide
2	relevant suitability information [requested by
3	the insurer or insurance producer;] and the
4	annuity transaction is not recommended; or
5	[(B) Decides] <u>(D)</u> <u>A consumer decides</u> to enter into an
6	[insurance] annuity transaction that is not based
7	on a recommendation of the insurer or the
8	insurance producer[; or
9	(C) Fails to provide complete or accurate
10	information].
11	(2) An [insurer or insurance producer's recommendation]
12	insurer's issuance of an annuity subject to paragraph
13	(1) shall be reasonable under all the circumstances
14	actually known to the insurer [or insurance producer]
15	at the time [of the recommendation.] the annuity is
16	issued.
17	(e) An insurance producer or the responsible insurer
18	representative, where no insurance producer is involved, shall
19	at the time of sale:
20	(1) Make a record of any recommendation subject to this
21	section;

Page 13

S.B. NO. 1278

1	(2)	Obtain a customer signed statement documenting a
2		customer's refusal to provide suitability information,
3		if applicable; and
4	(3)	Obtain a customer signed statement acknowledging that
5		an annuity transaction is not recommended if a
6		customer decided to enter into an annuity transaction
7		that is not based on the insurance producer's or
8		insurer's recommendation.
9	[- (d) -] <u>(f)</u> An insurer shall [either ensure that a system to
10	supervise	recommendations] establish a supervision system that
11	is reasona	ably designed to achieve the insurer's and its
12	insurance	producers' compliance with this part [is established
13	and mainta	ained by complying with subsections (f), (g), and (h),
14	or establ	ish and maintain such a system, which shall include but
15	not-be-li	nited to:
16	(1)	Maintaining written procedures; and
17	(2)	Conducting a periodic review of the insurer's records
18	that	is reasonably designed to assist in detecting and
19	preve	enting violations of this part.]
20	[.(e)	A managing general agent and independent agency shall
21	adopt a sy	ystem established by an insurer to supervise
22	recommenda	ations of its insurance producers that is reasonably

<u>S.B. NO. 1278</u>

1	designed to achieve compliance with this part, or establish and
2	maintain such a system, which shall include but not be limited
3	to:
4	(1) Maintaining written procedures; and
5	(2) Conducting a periodic review of records that is
6	reasonably designed to assist in detecting and
7	preventing violations of this part.
. 8	(f) An insurer may contract with a third party, including
9 :	a managing general agent or independent agency, to comply with
10	the requirement of subsection (d) to establish and maintain a
11	system of supervision of insurance producers under contract with
12	or employed by the third party.
13	(g) An insurer shall make reasonable inquiry to ensure
14	that the third party contracting under subsection (f) is
15	performing the functions required under subsection (d) and shall
16	take such action as is reasonable under the circumstances to
17	enforce the contractual obligation to perform the functions. An
18	insurer may comply with its obligation to make reasonable
19	inquiry by:
20	(1) Annually obtaining a certification from a third party
21	senior manager who has responsibility for the
22	delegated functions that the manager has a reasonable

<u>S</u>.B. NO. <u>1278</u>

1	basis to represent, and does represent, that the third
2	party is performing the required functions; provided
3	that no person may provide a certification unless:
4	(A) The person is a senior manager with responsibility
5	for the delegated functions; and
6	(B) The person has a reasonable basis for making the
7	certification; and
8	(2) Based on reasonable selection criteria, periodically
9	reviewing the performance of selected third parties
10	contracting under subsection (f) to determine whether
11	the third parties are performing the required
12	functions. The insurer shall perform those procedures
13	to conduct the review that are reasonable under the
14	circumstances.
15	(h) An insurer that contracts with a third party pursuant
16	to subsection (f) and that complies with the requirements to
17	supervise in subsection (g) shall have fulfilled its
18	responsibilities under subsection (d).] including the following:
19	(1) The insurer shall maintain reasonable procedures to
20	inform its insurance producers of the requirements of
21	this part and shall incorporate the requirements of

<u>S.B. NO. 1278</u>

1		this part into relevant insurance producer training
2		<pre>manuals;</pre>
3	(2)	The insurer shall establish standards for insurance
4		producer product training and shall maintain
5		reasonable procedures to require its insurance
6		producers to comply with the requirements of section
7	,	431:10D-A;
8	(3)	The insurer shall provide product-specific training
9	l.	and training materials which explain all material
.10		features of its annuity products to its insurance
11		producers;
12	(4)	Prior to issuance of an annuity, the insurer shall
13		maintain procedures for review of each recommendation
14		that are designed to ensure that there is a reasonable
15	•	basis to determine that a recommendation is suitable.
16		These review procedures may apply a screening system
17		for the purpose of identifying selected transactions
18		for additional review and may be accomplished
19		electronically or through other means including, but
20		not limited to, physical review. An electronic or
21		other system may be designed to require additional

Page 17

<u>S.B. NO. 1278</u>

1		review only of those transactions identified for
2		additional review by the selection criteria;
3	(5) The insurer shall maintain reasonable procedures to	
4		detect recommendations that are not suitable. These
5		may include, but are not limited to, confirmation of
6		consumer suitability information, systematic customer
7		surveys, interviews, confirmation letters, and
8		programs of internal monitoring. Nothing in this
9		paragraph prevents an insurer from complying with this
10		paragraph by applying sampling procedures or by
11		confirming suitability information after issuance or
12		delivery of the annuity; and
13	(6)	The insurer shall annually provide a report to senior
14		management, including to the senior manager
15		responsible for audit functions, which details a
16		review, with appropriate testing, reasonably designed
17		to determine the effectiveness of the supervision
18		system, the exceptions found, and corrective action
19		taken or recommended, if any.
20	(g)	Nothing in this section restricts an insurer from
21	contracti	ng for performance of a function, including maintenance
22	of proced	ures, required under subsection (f). An insurer is

<u>S</u>.B. NO. <u>/278</u>

1	responsible for taking appropriate corrective action and may be
2	subject to sanctions and penalties pursuant to section 431:10D-
3	624 regardless of whether the insurer contracts for performance
4	of a function and regardless of the insurer's compliance with
5	subsection (h).
6	(h) An insurer's supervision system shall include
7	supervision of contractual performance under this section,
8	including the following:
9	(1) Monitoring and, as appropriate, conducting audits to
10	assure that the contracted function is properly
11	performed; and
12	(2) Annually obtaining a certification from a senior
13	manager, who has responsibility for the contracted
14	function, that the manager has a reasonable basis to
15	represent and does represent that the function is
16	properly performed.
17	(i) An insurer[, managing general agent, or independent
18	agency] is not required [by subsections (d) and (e) to:
19	(1) Review, or provide for review of, all insurance
20	producer-solicited transactions; or
21	(2) Include] to include in its system of supervision an
22	insurance producer's recommendations to consumers of

Page 19

<u>S.B. NO. 1278</u>

1	products other than the annuities offered by the
2	insurer[, managing general agent, or independent
3	agency].
4	[(j) A managing general agent or independent agency who
5	contracts with an insurer under subsection (f) shall promptly,
6	when requested by the insurer under subsection (g), give a
7	certification as described in subsection (g) or give a clear
8	statement that it is unable to satisfy the certification
9	criteria.]
10	(j) An insurance producer shall not dissuade, or attempt
11	to dissuade, a consumer from:
12	(1) Truthfully responding to an insurer's request for
13	confirmation of suitability information;
14	(2) Filing a complaint; or
15	(3) Cooperating with the investigation of a complaint.
16	(k) [Compliance with the National Association of
17	Securities Dealers Conduct Rules] Sales made in compliance with
18	FINRA requirements pertaining to suitability and supervision of
19	annuity transactions shall satisfy the requirements under this
20	section [for recommending variable annuities.]; provided that an
21	insurer shall:

Page 20

<u>S</u>.B. NO. <u>/278</u>

1	(1)	Monitor the FINRA member broker-dealer using	
2		information collected in the normal course of an	
3		insurer's business; and	
4	(2)	Provide to the FINRA member broker-dealer information	
5		and reports that are reasonably appropriate to assist	
6		the FINRA member broker-dealer to maintain its	
7		supervision system.	
8	This subse	ection applies to FINRA broker-dealer sales of variable	
9	annuities	and fixed annuities if the suitability and supervision	
10	is similar to those applied to variable annuity sales. Nothing		
11	in this subsection shall limit the insurance commissioner's		
12	ability to	o enforce this part."	
13	SECT	ION 6. Section 431:10D-624, Hawaii Revised Statutes,	
14	is amended	d to read as follows:	
15	"[+]	§431:10D-624[] Mitigation of responsibility.]	
16	Compliance	e mitigation; penalties. (a) [The] An insurer is	
17	responsib	le for compliance with this part. If a violation	
18	occurs, e	ither because of the action or inaction of the insurer	
19	or its in	surance producer, the commissioner may order:	
20	(1)	An insurer to take reasonably appropriate corrective	
21		action for any consumer harmed by the insurer's, or by	
22		its insurance producer's, violation of this part;	

Page 21

<u>S.B. NO. 1278</u>

1	(2)	[An] A business entity, general agency, independent
2		agency, or the insurance producer to take reasonably
3		appropriate corrective action for any consumer harmed
4		by the insurance producer's violation of this part;
5		and
6	[(3)	A general agency or independent agency that employs
7		or contracts with an insurance producer to sell or
8		solicit the sale of annuities to consumers, to take
9		reasonably appropriate corrective action for any
10		consumer harmed by the insurance producer's violation
11		of this part.]
12	(3)	Appropriate penalties and sanctions.
13	(b)	Any penalty applicable to an insurer, a managing
14	general a	gent, independent agencies, or a producer under article
15	13 of chap	oter 431 may apply for a violation [of section 431:10D-
16	623(a), (ł), and (c)] of this part and may be reduced or
17	eliminated	d if corrective action for the consumer was taken
18	promptly a	after a violation was discovered[-] or the violation
19	was not pa	art of a pattern or practice."
20		PART II

<u>S</u>.B. NO. <u>/278</u>

1	SECTION 7. Chapter 431, Hawaii Revised Statutes, is			
2	amended by adding to article 10D a new part to be appropriately			
3	designated and to read as follows:			
4	"PART			
5	USE OF SENIOR-SPECIFIC DESIGNATIONS			
6	AND PROFESSIONAL DESIGNATIONS			
7	§431:10D-B Purpose. The purpose of this part is to			
.8	protect consumers from misleading and fraudulent marketing			
9	practices with respect to the use of senior-specific			
10	certifications and professional designations in the			
11	solicitation, sale, or purchase of, or advice made in connection			
12	with, a life insurance or annuity product.			
12 13	<pre>with, a life insurance or annuity product. \$431:10D-C Prohibited uses of senior-specific</pre>			
13	§431:10D-C Prohibited uses of senior-specific			
13 14	<pre>§431:10D-C Prohibited uses of senior-specific certifications and professional designations. (a) It is an</pre>			
13 14 15	<pre>\$431:10D-C Prohibited uses of senior-specific certifications and professional designations. (a) It is an unfair and deceptive act or practice in the business of</pre>			
13 14 15 16	<pre>\$431:10D-C Prohibited uses of senior-specific certifications and professional designations. (a) It is an unfair and deceptive act or practice in the business of insurance within the meaning of article 13 for an insurance</pre>			
13 14 15 16 17	<pre>\$431:10D-C Prohibited uses of senior-specific certifications and professional designations. (a) It is an unfair and deceptive act or practice in the business of insurance within the meaning of article 13 for an insurance producer to use a senior-specific certification or professional</pre>			
13 14 15 16 17 18	<pre>\$431:10D-C Prohibited uses of senior-specific certifications and professional designations. (a) It is an unfair and deceptive act or practice in the business of insurance within the meaning of article 13 for an insurance producer to use a senior-specific certification or professional designation that indicates or implies in such a way as to</pre>			
 13 14 15 16 17 18 19 	<pre>\$431:10D-C Prohibited uses of senior-specific certifications and professional designations. (a) It is an unfair and deceptive act or practice in the business of insurance within the meaning of article 13 for an insurance producer to use a senior-specific certification or professional designation that indicates or implies in such a way as to mislead a purchaser or prospective purchaser that the insurance</pre>			
 13 14 15 16 17 18 19 20 	<pre>\$431:10D-C Prohibited uses of senior-specific certifications and professional designations. (a) It is an unfair and deceptive act or practice in the business of insurance within the meaning of article 13 for an insurance producer to use a senior-specific certification or professional designation that indicates or implies in such a way as to mislead a purchaser or prospective purchaser that the insurance producer has a special certification or training in advising or</pre>			

<u>S</u>.B. NO. <u>1278</u>

1 advice as to the value of or the advisability of purchasing or
2 selling a life insurance or annuity product, either directly or
3 indirectly through publications or writings, or by issuing or
4 promulgating analyses or reports related to a life insurance or
5 annuity product.

6 (b) The prohibited use of senior-specific certifications7 or professional designations includes the following:

8 (1) Use of a certification or professional designation by
9 an insurance producer who has not actually earned or
10 is otherwise ineligible to use the certification or
11 designation;

12 (2) Use of a non-existent, false, or self-conferred
 13 certification or professional designation;

(3) Use of a certification or professional designation 14 15 that indicates or implies a level of occupational 16 qualifications obtained through education, training, 17 or experience that the insurance producer using the 18 certification or designation does not have; and 19 (4) Use of a certification or professional designation 20 that was obtained from a certifying or designating organization that: 21

Page 24

S.B. NO. 1278

1	(A)	Is primarily engaged in the business of
2		instruction in sales or marketing;
3	(B)	Does not have reasonable standards or procedures
4	- x	for assuring the competency of its certificants
5		or designees;
6	(C)	Does not have reasonable standards or procedures
7.		for monitoring and disciplining its certificants
8		or designees for improper or unethical conduct;
9		or
10	(D)	Does not have reasonable continuing education
11		requirements for its certificants or designees to
12		maintain the certificate or designation.
13	(c) There	e is a rebuttable presumption that a certifying or
14	designating or	ganization is not disqualified solely for purposes
15	of subsection	(b) when the certification or designation issued
16	from the organ	ization does not primarily apply to sales or
17	marketing and w	when the organization or the certification or
18	designation in	question has been accredited by:
19	(1) The A	American National Standards Institute;
20	(2) The 1	National Commission for Certifying Agencies; or

<u>S.B. NO. 1278</u>

(3) Any organization that is on the United States 1 Department of Education's list entitled "Accrediting 2 Agencies Recognized for Title IV Purposes." 3 In determining whether a combination of words or an 4 (d) acronym standing for a combination of words constitutes a 5 certification or professional designation indicating or implying 6 that a person has special certification or training in advising 7 or servicing seniors, factors to be considered shall include: 8 (1) Use of one or more words such as "senior", 9 "retirement", "elder", or like words combined with one 10 or more words such as "certified", "registered", 11 "chartered", "adviser", "specialist", "consultant", 12 "planner", or like words, in the name of the 13 certification or professional designation; and 14 The manner in which those words are combined. 15 (2) For purposes of this section, a job title within an (e) 16 organization that is licensed or registered by a state or 17 federal financial services regulatory agency is not a 18 certification or professional designation, unless it is used in 19 a manner that would confuse or mislead a reasonable consumer, 20 when the job title: 21

<u>S.B. NO. 1278</u>

1	(1)	Indicates seniority or standing within the
2		organization; or
3	(2)	Specifies an individual's area of specialization
4		within the organization."
5		PART III
6	SECT	ION 8. In codifying the new sections added by sections
7	2 and 7 o	f this Act, the revisor of statutes shall substitute
8	appropria	te section numbers for the letters used in designating
9	the new s	ections in this Act.
10	SECT	ION 9. Statutory material to be repealed is bracketed
11	and stric	ken. New statutory material is underscored.
12	SECT	ION 10. This Act shall take effect upon its approval.
13		
14		INTRODUCED BY:
15		BY REQUEST

SB. NO. 1278

Report Title:

Insurance

Description:

Adopts model regulations of National Association of Insurance Commissioners in conformity with senior investor protections in section 989A of the federal Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010.

SB. NO. 1278

JUSTIFICATION SHEET

DEPARTMENT:

Commerce and Consumer Affairs

TITLE:

PURPOSE:

To adopt model regulations of the National Association of Insurance Commissioners (NAIC) in compliance with the senior investor protections in section 989A of the federal Dodd-Frank Wall Street Reform and Consumer Protection Act.

A BILL FOR AN ACT RELATING TO INSURANCE.

MEANS:

JUSTIFICATION:

Add three new sections to article 10D, chapter 431; and amend sections 431:10D-621, 431:10D-622, 431:10D-623, and 431:10D-624, Hawaii Revised Statutes (HRS).

The federal Dodd-Frank Wall Street Reform and Consumer Protection Act was passed to promote financial stability and transparency of the financial system and to protect consumers from abusive financial services practices.

The insurance commissioner (commissioner) continues to receive complaints from consumers, particularly seniors, about sales and marketing practices used by insurance producers with respect to annuity products.

Adopting these NAIC model laws will: (1) enhance protection to consumers, including seniors; and (2) enable the insurance division to apply for federal grants that propose activities to protect seniors from misleading or fraudulent marketing in the sale of financial products.

Impact on the public: This bill will enhance consumer protection for the public, particularly for seniors.

Impact on the department and other agencies: These amendments ensure conformity with the

federal reform of the financial services industry.

GENERAL FUND:	None.
OTHER FUNDS:	None.
PPBS PROGRAM DESIGNATION:	CCA-106.
OTHER AFFECTED AGENCIES:	None.
EFFECTIVE DATE:	Ón approval.