#### HOUSE OF REPRESENTATIVES TWENTY-SIXTH LEGISLATURE, 2011 STATE OF HAWAII

H.B. NO. <sup>663</sup> H.D. 2 S.D. 1

# A BILL FOR AN ACT

RELATING TO CONTRACTS.

## BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

SECTION 1. Chapter 481, Hawaii Revised Statutes, is
amended by adding a new section to part I to be appropriately
designated and to read as follows:

4 "§481- Automatic renewal clauses. (a) Any person that 5 sells or offers to sell any products or services to a consumer 6 pursuant to a consumer contract that has a specified term of 7 more than one month and an automatic renewal clause under which 8 the contract will automatically renew for a specified term of 9 more than one month unless the consumer cancels the contract, 10 shall disclose the automatic renewal clause and the procedure by 11 which the consumer can cancel automatic renewal of the consumer 12 contract clearly and conspicuously in the consumer contract. 13 (b) Any person that sells or offers to sell any products 14 or services to a consumer pursuant to a consumer contract that 15 has a specified contract term of twelve months or more, under 16 which the contract will automatically renew for a specified term 17 of more than one month unless the consumer cancels the consumer 18 contract, shall notify the consumer clearly and conspicuously: 2011-1719 HB663 SD1 SMA-1.doc 

1	(1)	That the consumer contract will automatically renew
2		unless the consumer cancels the contract;
3	(2)	How to cancel the contract; and
4	(3)	The deadline by which the consumer shall respond to
5		cancel the consumer contract and prevent automatic
6		renewal.
7	The notic	e provided to the consumer under this subsection shall
8	be sent t	o the consumer no less than thirty days and no more
9	than sixt	y days before the date upon which the consumer shall
10	respond u	nder paragraph (3).
11	( C )	The notice to the consumer required by this section
12	may be pr	ovided electronically if:
13	(1)	The transaction for sale of products or services was
14		conducted electronically at the election of the
15		consumer and in compliance with the requirements of
16		chapter 489E, the uniform electronic transactions act;
17		or
18	(2)	The consumer elects to receive electronic
19	•	communications and provides a valid electronic mail
20		address for the purpose of receiving the notice
21		required by this section.

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1	(d) Any person that violates this section or fails to		
2	cancel an automatic renewal contract upon consumer request shall		
3	be deemed to have engaged in an unfair method of competition and		
4	unfair or deceptive act or practice in the conduct of any trade		
5	or commerce within the meaning of section 480-2.		
6	(e) This section shall not apply to financial institutions		
7	subject to chapter 412 to the extent that the financial		
8	institution is engaged in activities regulated pursuant to		
9	chapter 412.		
10	(f) For purposes of this section:		
11	"Clearly and conspicuously" means in larger type than the		
12	surrounding text; in contrasting type, font, or color to the		
13	surrounding text of the same size; or set off from the		
14	surrounding text of the same size by symbols or other marks in a		
15	manner that clearly calls attention to the language. In the		
16	case of an audio disclosure, "clear and conspicuous" and		
17	"clearly and conspicuously" mean in a volume and cadence		
18	sufficient to be readily audible and understandable.		
19	"Consumer" shall have the same meaning as in section		
20	480-1 "		

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SECTION 2. This Act does not affect rights and duties that
matured, penalties that were incurred, and proceedings that were
begun before its effective date.
SECTION 3. New statutory material is underscored.

5 SECTION 4. This Act shall take effect on July 1, 2050.

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#### Report Title:

Contracts; Automatic Renewal Clauses

#### Description:

Requires clear and conspicuous disclosure of automatic renewal clauses and cancellation procedures for all consumer contracts and offers with an automatic renewal provision and additional disclosure for contracts with a specified term of twelve months or more. Effective July 1, 2050. (SD1)

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.

