SB 211

Measure Title:

RELATING TO PUBLIC SAFETY

Report Title:

Public Safety; Ombudsman; Correctional Facilities; Appropriation; Contracted Facilities

Description:

Makes clear that the office of the ombudsman has the authority to investigate facilities that hold Hawaii inmate, appropriates funds to conduct investigations, and makes gender neutral amendments.



STATE OF HAWAII DEPARTMENT OF PUBLIC SAFETY

919 Ala Moana Boulevard, 4th Floor Honolulu, Hawaii 96814 CLAYTON A. FRANK DIRECTOR

DAVID F. FESTERLING
Deputy Director
Administration

TOMMY JOHNSON
Deputy Director
Corrections

JAMES L. PROPOTNICK
Deputy Director
Law Enforcement

No.

TESTIMONY ON SENATE BILL 211 RELATING TO PUBLIC SAFETY

by Clayton A. Frank, Director Department of Public Safety

Senate Committee on Public Safety and Military Affairs Senator Will Espero, Chair Senator Robert Bunda, Vice Chair

> Tuesday, February 3, 2009; 1:15PM State Capitol, Conference Room 229

Senator Espero, Senator Bunda, and Members of the Committee:

The Department of Public Safety (PSD) opposes Senate Bill 211, which seeks to codify in statute the ability of the Office of the Ombudsman to conduct investigations at PSD facilities in the state and mainland facilities under contract with the PSD to house inmates from Hawaii.

This measure is unnecessary as the PSD, including our Mainland Branch Office closely monitors contract compliance issues with the facilities on the mainland that house inmates from Hawaii under contract with the Department. To date, there has not been a single instance in which either the PSD or the facilities on the mainland have not fully cooperated and/or assisted the Office of the Ombudsman in addressing any inmate, family, or legislative complaint or concern.

The PSD enjoys a strong, mutually respectful and good working relationship with the Office of the Ombudsman. We have and will continue to be receptive to their inquires and have addressed all issues of concern in a timely manner. Therefore, PSD sees no need for this costly measure that will negatively affect the priorities as outlined in the Governor's executive budget.

Senate Bill 211 February 3, 2009 Page 2

Further, in these extremely challenging fiscal times, we all have a shared Responsibility to ensure that our taxpayer dollars are used for those items and services that are the most critical to the people of Hawaii. Given that this measure is clearly not one of critical importance when weighed against the difficult financial challenges the state is experiencing, coupled with the fact that the Office of the Ombudsman and PSD enjoy a strong working relationship that facilitates the resolution of issues of concern, PSD respectfully requests that this measure be held as it is unnecessary.

Finally, thank you for the opportunity to provide testimony on this matter.



Robin K. Matsunaga Ombudsman

David T. Tomatani First Assistant

OFFICE OF THE OMBUDSMAN STATE OF HAWAII

465 South King Street, 4th Floor Honolulu, Hawaii 96813 Tel: 808-587-0770 Fax: 808-587-0773 TTY: 808-587-0774 complaints@ombudsman.hawaii.gov

TESTIMONY OF ROBIN K. MATSUNAGA, OMBUDSMAN, ON S.B. NO. 211, A BILL FOR AN ACT RELATING TO PUBLIC SAFETY

SENATE COMMITTEE ON PUBLIC SAFETY AND MILITARY AFFAIRS FEBRUARY 3, 2009

Chair Espero and Members of the Committee:

Thank you for the opportunity to present testimony on S.B. No. 211, which will expand the jurisdiction of the ombudsman to include the acts of any correctional facility contracted by the Department of Public Safety (PSD) to house persons committed to the custody of the Director of Public Safety (Hawaii inmates). The bill also amends section 96-9, Hawaii Revised Statutes (HRS), to specify that when investigating a complaint involving a correctional facility, the ombudsman may visit the correctional facility at a suitable hour.

I am aware that there is continued concern over the treatment of Hawaii inmates being held out of state at private correctional facilities contracted by the PSD. It is appropriate that this committee and the Legislature are considering whether greater oversight of the contracted private correctional facilities is needed, regardless of where those facilities are located, and if so, how such oversight should be provided.

Since becoming the ombudsman in 1998, I have been concerned that the privatization of government programs and services, particularly in the areas of health care and human services, has removed those programs and services from the direct oversight of the ombudsman. While most of the private entities that deliver these services are well run and sensitive to those they service, the recipients of those services tend to be vulnerable or marginalized in some way and often find it difficult, if not impossible, to proceed through the bureaucracy of existing grievance processes if they should have a complaint against the private entity delivering the program or service. If the ombudsman was authorized to investigate the acts of the contracted private entities, the recipients of the governmental services that those entities provide would have an easily accessible and simple mechanism to address their grievances. S.B. No. 211 addresses one of the more recent privatized programs, adult corrections, and therefore, at least in general concept, would address at least part of my concern regarding privatization.

Testimony of Robin K. Matsunaga, Ombudsman S.B. No. 211 February 3, 2009 Page 2

However, I have serious concerns with section 5 of this bill, which would amend Section 96-9, HRS, to specify that the ombudsman, if investigating a complaint involving a correctional facility, may visit the facility at a "suitable hour." The existing language of Section 96-9 authorizes the ombudsman to enter any agency's premises without notice and places no limitation on the time of day when the ombudsman can do so. This authority is a major tool of the ombudsman, and while the term "suitable hour" is not defined in S.B. No. 211, specifying that the ombudsman may visit at a suitable hour would appear to limit the ombudsman's ability to conduct an on-site inspection to certain hours of the day. I do not feel it is necessary to provide special treatment for correctional facilities, as compared to other state and county facilities (especially since unlike most other agencies, correctional facilities are "open for business" 24 hours a day, every day of the year). Therefore, I respectfully urge this committee to delete section 5 of the bill.

With regard to the impact that this bill would have on my office, in fiscal year 2007-2008, the office received a total of 3,268 jurisdictional complaints. Of this total, 1,746 complaints were against correctional facilities or programs in Hawaii. We also received 99 complaints in fiscal year 2007-2008 against the contracted correctional facilities on the mainland. While the number of complaints is low, please bear in mind that many Hawaii inmates being held at mainland facilities understand that the ombudsman does not have jurisdiction to investigate complaints against the private contracted facilities. Should the ombudsman's jurisdiction be expanded to include private contracted facilities, I believe it is safe to assume the number of complaints from Hawaii inmates held at the contracted private facilities will increase significantly and necessitate the hiring of additional staff.

With regard to the appropriation necessary to carry out the intent of the bill, providing jurisdiction over contracted facilities will have operational and fiscal implications beyond simply hiring staff to handle the complaint workload. With contracted facilities, the Office of the Ombudsman will need to learn the policies and procedures of each facility, familiarize itself with the key staff at each facility, and have the resources necessary to conduct site visits and on-site investigations, if necessary. The ability of the ombudsman to conduct on-site investigations, especially the ability to conduct these visits without notice to the agency (assuming the proposed amendment to Section 96-9 to limit visits to "suitable hours" is deleted), is not only an investigative tool of the ombudsman but also acts as a disincentive for an agency that might contemplate providing a less than truthful or timely response to an inquiry from the ombudsman.

At this time, I cannot provide this committee with an estimate of the total amount of funding that will be needed to effectively carry out the purpose of this bill, primarily due to the question of

Testimony of Robin K. Matsunaga, Ombudsman S.B. No. 211 February 3, 2009 Page 3

how to resolve the problem of a lack of available space in our office to accommodate the additional analyst staff that will be needed to handle the anticipated increase in caseload.

In terms of staffing, my best estimate, based on the number of complaints we currently receive against Hawaii correctional facilities and the number of Hawaii inmates being held at mainland facilities, is that we will need 4 additional analysts. The funding that will be required for the first year is approximately \$300,000, which would cover the cost of salaries, furnishings, equipment, books, etc. Of this total, \$260,000 would be recurring costs for salaries.

In addition, we will need funding for travel-related expenses to visit the out-of-state contracted facilities. Based on the current, primary facilities in Arizona and Kentucky, we will need \$8,000 for travel-related expenses for the ombudsman or first assistant plus 2 staff persons to conduct an initial 2-day visit to each facility, and an additional \$16,000 to allow subsequent visits as necessary.

We will also need to establish an arrangement with each out-of-state contracted facility to provide Hawaii inmates held at those facilities with similar telephone access to our office that inmates held in local facilities have. Such an arrangement might involve our office accepting collect calls (which we currently do not do for any complainant), establishing some sort of dedicated telephone line, or having the contracted facility assist in making the telephone calls and then charging the office or the PSD based on the actual costs that the contracted facility incurs (which should be lower than the cost of collect calls). Funding will be needed to cover the cost of the selected alternative.

With regard to office space, our current location is approximately 2,715 square feet in size. We no longer have a conference room, which was renovated in 1990 to create two offices for analyst staff. According to Department of Accounting and General Services (DAGS) standards, for the number and type of staff that we have, we should have approximately 3,714 square feet of office space. In order to restore the conference room, the total area should be approximately 3,974 square feet, and to accommodate 4 additional investigative staff, the total would be approximately 4,442 square feet.

We have previously explored a number of alternatives to address the office space issue. The first alternative, which would have the least impact on our operations, would be to acquire space adjacent to our office on the fourth floor of the Kekuanaoa Building that is currently assigned to the State Auditor. While this alternative would require some renovation, it is preferable to relocating the office to entirely new space, which would involve moving costs and also most

Testimony of Robin K. Matsunaga, Ombudsman S.B. No. 211 February 3, 2009 Page 4

probably require some level of renovation. However, the Auditor has consistently informed me that she requires all of the existing office space on the fourth floor.

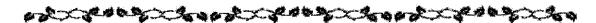
The second alternative would be to relocate the office to state-owned space that is or might become available. In our last inquiry to DAGS in 2007, there was no state-owned space under their control that was available or anticipated to be available in the near future. Two locations that we believe might be appropriate if they became available are the makai/diamond head corner of the fourth floor of the State Capitol, which is currently occupied by the Governor's Office of Information and other administrative offices, and the old Archives building on the grounds of the Iolani Palace, which is under the control of the Department of Land and Natural Resources and currently occupied by the Friends of Iolani Palace.

The third alternative, and most costly, would be to relocate the office to leased space in the private sector. In 2007, DAGS Leasing Branch informed us that lease rents in the capital district ranged from \$2.72 to \$3.00 per square foot, and costs to renovate were estimated to be \$50 per square foot. Based on 4,442 square feet, we estimated at that time the annual cost to lease private space would be about \$160,000. We did not seek an estimate on moving expenses or the cost to renovate (it was and is our understanding that at least some degree of renovation will likely be required). However, at \$50 per square foot, it would cost \$100,000 to renovate 2,000 square feet of the leased space. If this bill continues to move forward, we will work with DAGS throughout the session to seek an acceptable resolution to the office space issue.

Thank you, again, for the opportunity to submit these comments on S.B. No. 211. If you have any questions, I would be happy to answer them.

COMMUNITY ALLIANCE ON PRISONS

76 North King Street, Honolulu, HI 96817 Phone/E-Mail: (808) 533-3454/kat.caphi@gmail.com



COMMITTEE ON PUBLIC SAFETY AND MILITARY AFFAIRS

Sen. Will Espero, Chair Sen. Robert Bunda, Vice Chair Tuesday, February 3, 2009 1:15 PM Room 229 STRONG SUPPORT SB 211 - Clarifying the Role of the Ombudsman

Sent to: PSMTestimony@capitol.hawaii.gov

Aloha Chair Espero, Vice Chair Bunda and Members of the Committee!

My name is Kat Brady and I am the Coordinator of Community Alliance on Prisons, a community initiative working to improve conditions of confinement for our incarcerated individuals, enhance our quality of justice, and promote public safety. We come today to speak for the 6,000+ individuals whose voices have been silenced by incarceration, always mindful that more than 2,000 of those individuals are serving their sentences abroad, thousands of miles from their homes and loved ones.

SB 211 makes clear that the office of the Ombudsman has the authority to investigate facilities that hold Hawai'i inmates, appropriates funds to conduct investigations, and makes gender neutral amendments.

Community Alliance on Prisons is in strong support of this bill because inmates and we, ourselves, have called and/or written to the Ombudsman seeking assistance with various prison issues. When CAP called the Ombudsman's office, we were told that they cannot provide assistance to our inmates who are incarcerated on the U.S. continent. We explained that the inmates housed at that time in private prisons in Arizona, Oklahoma, Kentucky and Mississippi were Hawai'i inmates, therefore, still under the Hawai'i's jurisdiction. Despite this assertion, we were told that the Ombudsman cannot assist people who are not in Hawai'i.

Members, this seems wrong to us since Chapter 96 states:

96-5 Jurisdiction. The ombudsman has jurisdiction to investigate the administrative acts of agencies and the ombudsman may exercise the ombudsman's powers without regard to the finality of any administrative act.

When individuals under Hawai'i's jurisdiction are housed in a contracted prison and they write to the ombudsman about not being able to see a doctor, get winter clothing, continue their medication, etc., these are all contract violations. The Ombudsman can use technology to communicate with the incarcerated person(s) and they can investigate the enforcement of the contract by the Department of Public Safety. The calls to and from the Ombudsman should be treated as confidential and, therefore, not be monitored, for the safety of the person(s) making the claim.

96-8 *Appropriate subjects for investigation*. An appropriate subject for investigation is an administrative act of an agency which might be:

- (1) Contrary to law;
- (2) Unreasonable, unfair, oppressive, or unnecessarily discriminatory, even though in accordance with law;
- (3) Based on a mistake of fact;
- (4) Based on improper or irrelevant grounds;
- (5) Unaccompanied by an adequate statement of reasons;
- (6) Performed in an ineffective manner; or
- (7) Otherwise erroneous.

The ombudsman may investigate to find an appropriate remedy.

Aren't all Hawai'i citizens, even those warehoused in private prisons on the U.S. continent, still entitled to the services of the ombudsman? The Ombudsman is part of the Legislative Branch so that you, Hawai'i's Policymakers, get an independent view of what is really going on. The work of the Ombudsman provides a window to the Legislature so that you can gauge the success or failure of the policies you enact. The Ombudsman's records can show you where some of the problems are.

The people deserve better and passing SB 211 will demonstrate your commitment to accountability and transparency. It furthers the system of checks and balances and fosters confidence in the government, which has been seriously eroded by obfuscation and confusion in the last several years.

Mahalo for this opportunity to support SB 211.



Via E-mail:

PSMTestimony@Capitol.hawaii.gov

Committees:

Committee on Public Safety and Military Affairs

Hearing Date/Time:

Tuesday, Feb. 3, 2009, 1:15 p.m.

Place:

Room 229

Re:

Testimony of the ACLU of Hawaii in Support of S.B. 211, Relating to

Public Safety

Dear Chair Espero and Members of the Committee on Public Safety and Military Affairs:

The American Civil Liberties Union of Hawaii ("ACLU of Hawaii") writes in strong support of S.B. 211, which seeks to clarify that the Office of the Ombudsman has the authority to investigate facilities that hold Hawaii inmates, appropriates funds to conduct investigations and makes gender neutral amendments.

S.B. 211 clarifies that the scope of the Ombudsman's authority includes assisting Hawaii inmates currently held in mainland correctional institutions. The ACLU of Hawaii has received hundreds of complaints about the treatment these inmates are receiving at the mainland facilities; these complaints to the Ombudsman have gone unaddressed due to the Ombudsman's claims that it lacks "jurisdiction" over the inmates because they are on the mainland. Hawaii's inmates are therefore left without any recourse, because the Arizona Ombudsman will not review their complaints either (because they are Hawaii's inmates).

Without this bill, the inmates from Hawaii are left without an essential tool to address and resolve grievances with the mainland correctional institutions. Confirming that the scope of the Ombudsman's jurisdiction extends to mainland facilities will ensure that the inmates' legal rights, as well as their health and safety, are maintained.

The mission of the ACLU of Hawaii is to protect the fundamental freedoms enshrined in the U.S. and State Constitutions. The ACLU of Hawaii is a non-partisan and private non-profit organization that provides free services to the public and does not accept government funds.

Thank you for this opportunity to testify.

Sincerely,

Daniel M. Gluck Senior Staff Attorney

ACLU of Hawaii

American Civil Liberties Union of Hawai'i P.O. Box 3410
Honolulu, Hawai'i 96801
T: 808.522-5900
F:808.522-5909
E: office@acluhawaii.org
www.acluhawaii.org



February 3, 2009

To: Senator Will Espero, Chair

Senator Robert Bunda, Vice Chair

And Member of the Committee on Public Safety and Military Affairs

From: Jeanne Ohta, Executive Director

RE: SB 211 Relating to Public Safety

Hearing: February 3, 2009, 1:15 p.m., Room 229

Position: Support

I am Jeanne Ohta, Executive Director of the Drug Policy Forum of Hawai'i. Thank you for this opportunity to testify in support of SB 211 which clarifies that the Ombudsman has the authority to investigate facilities housing Hawai'i inmates, appropriates funds to conduct investigations, and makes gender neutral amendments.

The Office of the Ombudsman currently asserts that they cannot investigate cases pertaining to those incarcerated in mainland facilities. In fiscal year 2007, the Office of the Ombudsman had 4,649 inquiries. Of those, 1,746 inquiries were categorized as prison complaints. Since 38% of complaints are regarding prisons, it is important that those on the mainland have access to the services of the Ombudsman.

The fact that Hawai'i does not have sufficient prison capacity within the boundaries of the state should not prevent those who are sent away to mainland facilities from having their cases investigated by the Ombudsman. The office is charged with "investigating complaints made by the public about any action or inaction by any officer or employee of an executive agency of the State and county governments." In the past, the office has assisted in clarifying rules regarding prison visitation and ensuring that the rules are enforced properly and consistently.

Please pass SB211 to ensure that the services of the Ombudsman's office are available to those incarcerated on the mainland and their families.

Board of Directors Pamela Lichty, M.P.H. President

Kat Brady Vice President

Heather Lusk Treasurer

Katherine Irwin, Ph.D. Secretary

Michael Kelley, D.Phil.

Richard S. Miller, Prof. of Law Emer.

Robert Perkinson, Ph.D.

Donald Topping, Ph.D. Founder 1929-2003

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COMMITTEE ON PUBLIC SAFETY AND MILITARY AFFAIRS

Sen. Will Espero, Chair Sen. Robert Bunda, Vice Chair Tuesday, February 3, 2009 1:15 PM in Room 229

STRONG SUPPORT SB 211 - RELATING TO PUBLIC SAFETY (Ombudsman)

Aloha Chair Espero, Vice Chair Bunda and Members of the Committee!

My name is Carrie Ann Shirota and I offer my strong support for SB 211. As a former deputy public defender and staff member of a re-entry program in Hawai`i, I have had direct contact with the prison population and their families.

SB 211 bill clarifies that the Office of the Ombudsman has the authority to investigate facilities that hold Hawai'i inmates, and appropriates funds to conduct investigations.

I strongly support this bill because it would strengthen oversight of prisons wherever Hawai`i inmates are housed. As you are aware, Hawai`i's incarcerated population increased by 153 percent from 1980 to 2007. In 1980, Hawai`i's inmate population totaled 926 persons. By 2007, the incarcerated population increased to 6,045 persons. See, Department of Public Safety Annual Report 2007.

I believe that the Legislature shares a growing concern among taxpayers about increased public expenditures on prison and whether this money is effective in maintaining safe facilities and assisting adult offenders with their successful reintegration back into the community. Despite the massive expenditure of taxes and the Department of Public Safety's mandate to operate humane and safe prisons, there is little oversight of prisons where Hawai'i inmates are housed.

Significantly, a growing number of United States jurisdictions have established independent Oversight Committees to ensure public and private facilities that confine individuals for alleged or adjudicated crimes meet their legal obligation to ensure constitutional conditions of confinement. See, "Opening Up a Closed World: What Constitutes Effective Prison Oversight" Conference sponsored by the Lyndon B. Johnson School of Public Policy at the University of Texas-Austin,. http://www.utexas.edu/lbj/prisonconference/index.php. And in August 2008, the American Bar Association approved a policy recommendation requesting federal and state governments to establish public entities independent of any correctional agency to regularly monitor and report publicly on the conditions in all correctional facilities.

The proposed measure is consistent with ABA's recommendation calling upon an independent body to monitor and publicly report on the conditions in all correctional facilities. This will help the State to fulfill its mandate to ensure constitutional conditions of confinement for incarcerated persons whether they are housed in-state or transferred to private prisons on the U.S. continent. Please support SB 211.

Sincerely, Carrie Ann Shirota, Esq. Kahului, Hawai'i (808) 269-3858 TO: COMMITTEE ON PUBLIC SAFETY AND MILITARY

Sen. Will Espero, Chair Sen. Robert Bunda, Vice Chair Tuesday, February 3, 2009

1:15 PM

Room 229, Hawaii State Capitol

RE: Testimony in Support of SB 211 Relating to Public Safety

State Ombudsman Authority

FROM: Atty Daphne Barbee-Wooten

1188 Bishop Street, Suite 1909, Honolulu, Hawaii 96813

Dear Senator Espero and Members of the Committee on Public Safety and Military:

My name is attorney Daphne Barbee-Wooten and I represent inmates who are incarcerated in Saguaro Correctional Facility. One of my clients requested assistance from the State Ombudsman office. I wrote to the State Ombudsman office in an effort to contact my client who was being held in solitary confinement for allegedly sending me grievances of other inmates who were retaliated against when they complained about the facility. Attached is my letter to the State Ombudsman. The State Ombudsman responded to my complaint and stated "Our office does not have authority to investigate complaints about SCC." See attached letter. Since the State of Hawaii is giving money to Saguaro Correctional Facility to house inmates from Hawaii, the State Ombudsman should have authority to investigate complaints. The purpose of the State Ombudsman is to investigate complaints about the State from State citizens. Inmates in Hawaii are allowed to go through the State Ombudsman with their complaints. Since the inmates are transferred to Saguaro without their consent or agreement, they should not be prohibited from filing complaints with the State Ombudsman concerning their treatment. The inmates are still Hawaii residents despite the transfer from Hawaii to Arizona. Allowing the State Ombudsman to investigate these complaints makes good fiscal sense. Many of these complaints can be resolved without filing a lawsuit, which takes resources from the courts and financial costs. Thus, allowing inmates to file the complaints with the State Ombudsman will save the taxpayers money. Furthermore, a State agency should be authorized to investigate the lack of State oversight and condoning unconstitutional acts against inmates when the State transfers inmates from Hawaii to another state. President Obama is now closing Guantanamo Bay because of the lack of constitutional protections for those that are incarcerated. The State of Hawaii should follow suit and if it is going to transfer someone to another state, it should ensure that the transferred prison facility follow the State Constitution. Please pass this Bill. It would be a step in the right direction to ensure Hawaii inmates are guaranteed their Hawaii State Constitutional Rights.

Dated: Honolulu, Hawaii

Daphne Barbee-Wooten

Attorney at Law



OFFICE OF THE OMBUDSMAN STATE OF HAWAII

465 South King Street, 4th Floor
Honolulu, Hawaii 96813
Tel: 808-587-0770 Fax: 808-587-0773 TTY: 808-587-0774
complaints@ombudsman.hawaii.gov

Robin K. Matsunaga Ombudsman

David T. Tomatani First Assistant

In reply, please refer to: #09-01666 (PK)

November 12, 2008

Ms. Daphne E. Barbee Attormey At Law 1188 Bishop Street, Suite 1909 Honolulu, HI 96813

Dear Ms. Barbee:

Re: Your Complaint Regarding Saguaro Correctional Center

This letter is in response to your telephone request on November 10, 2008 for a written response from our office.

We received your letter dated November 6, 2008, in which you stated that you were writing on behalf of your client Eric Wilson, a Hawaii inmate currently housed in the Saguaro Correctional Center (SCC) in Eloy, Arizona. You stated that Mr. Wilson has been unable to send you legal mail "without it being confiscated by the guards." You included a copy of a your letter dated October 30, 2008 to Attorney General Mark Bennett, and a copy of your letter dated November 5, 2008 to SCC Warden Todd Thomas.

As we informed you during our telephone conversation on November 10, 2008, our office does not have authority to investigate complaints about the SCC. Therefore, you should address your client's concerns to the Mainland Branch (MB) of the Department of Public Safety. The MB staff monitors the contractual performance of the mainland correctional facilities and is in regular contact with those facilities. The MB may be reached at:

Department of Public Safety 919 Ala Moana Boulevard, Room 400 Honolulu, HI 96814 Ms. Daphne E. Barbee November 12, 2008 Page 2

If you write to the MB and do not receive a timely or reasonable response, you may write or call us again and we can review the actions of the MB.

Sincerely yours,

PAUL KANOHO

Paul Kanoho

Analyst

Approved by

ROBIN K. MATSUNAGA

Ombudsman

PK:so

COMMITTEE ON PUBLIC SAFETY AND MILITARY AFFAIRS

Sen. Will Espero, Chair Sen. Robert Bunda, Vice Chair Tuesday, February 3, 2009 1:15 PM Room 229 SB 211 – Clarifying the Role of the Ombudsman Support

Sent to: PSMTestimony@capitol.hawaii.gov

Aloha Chair Espero, Vice Chair Bunda and Committee Members:

Thank you for the opportunity to submit testimony to the committee. My name is Diana Bethel, and I am writing in strong support of SB 211.

Have you ever heard about the work of Philip Zimbardo? People who are unfamiliar with prisons, as I was until several months ago, are completely unfamiliar with the kind of treatment that inmates often must endure, especially, as we have learned in the news, in prisons run by the Correctional Corporation of America.

Hawaii inmates serving sentences on the mainland deserve protection from incompetence, criminal neglect, and retaliation. Of course, the Ombudsman should advocate for Hawaii inmates! What kind of silliness is this idea that the Ombudsman's office has no jurisdiction over Hawaii inmates abroad?

SB 211 would clarify the role of the Ombudsman and promote increased transparency and accountability.

Mahalo,

Diana Bethel 1441 Victoria St. Honolulu, Hawaii 96822

COMMITTEE ON PUBLIC SAFETY AND MILITARYYAFFAIRS

Sen. Will Espero, Chair Sen. Robert Bunda, Vice Chair Tuesday February 3 2009 1:15 PM Room 229 SB 211 Strong support

Hello Chair Espero, Vice Chair Bunda and members of the Committee

My name is Cathy Tilley and I am a member of the Community Alliance on Prisons and I have a son who is an inmate at Saguaro Correctional Facility in Arizona.

I strongly support SB211 making it clear that the office of the ombudsman has the authority to investigate facilities that hold Hawaii inmates, appropriate funds to conduct investigations and make gender neutral amendments. Even if inmates are serving there sentence on the mainland they are still under Hawaii jurisdiction and are entitled to the same service by the ombudsman that inmates in Hawaii are entitled to

. I have heard several situations where inmates were told the ombudsman can not investigate their complaints because they are on the mainland so it is obvious there is some confusion that needs to be cleared up.

Sincerely, Cathy Tilley 621 Pauku St Kailua, HI 96734 808 261 6274

aquino3-Linda

From:

Jyoti Mau [light@jyotimau.com]

Sent:

Monday, February 02, 2009 1:19 PM

To: Subject: PBStestimony SB 211 Support

COMMITTEE ON PUBLIC SAFETY AND MILITARY AFFAIRS

Sen. Will Espero, Chair

Sen. Robert Bunda, Vice Chair

Tuesday, February 3, 2009

1:15 PM

Room 229

SB211

SUPPORT

Aloha Legislators,

I am in support of this bill that will help individuals serving their sentences abroad have access to an independent intermediary, between themselves and the agency holding them, if they are in need of assistance. As these inmates are still under Hawaii's jurisdiction, they are entitled to this service. The Ombudsman is authorized to investigate claims of our people abroad, and as such, should do so. Their "office has the power to obtain the necessary information for investigations and to recommend corrective action if a complaint is found to be substantiated." This power must be used to achieve justice for those who can not achieve it for themselves. It is important to have another agency protecting, and watching out for, our inmates... especially one in the Legislative Branch. If this bill helps to clarify that the Ombudsman does have responsibilities to help Hawaii inmates serving sentences abroad, then I am in full support as it may encourage them to do so! Thank you!!

Jyoti Mau

COMMITTEE ON PUBLIC SAFETY AND MILITARY AFFAIRS

Sen. Will Espero, Chair
Sen. Robert Buda, Vice Chair
Tuesday, February 3, 2009
1:15 PM
Room 229
Bill # SB211, Relating to Public Safety
SUPPORT
Presently, there is no real oversight of whether CCA is keeping their part of the contractual agreement with the State of Hawai i. At present, they have free-wheeling management going on, taking advantage of the inmates and the state. The Mainland Branch, when questioned, cannot answer questions relating to what is CCA responsibility. They always call CCA and ask them what is their responsibility. It makes one wonder who is paying who?
As an aside, the inmates generally makes \$.25 an HOUR - they pay \$.25 per MINUTE to make a phone call.
Please envision yourself walking in the inmates shoes. Yes, they are paying their price to society, but is it fair to treat them unfairly?
Thank you for your consideration.
With warm regards,
Elaine Funakoshi
455-9136