

PRESENTATION TO SENATE WAYS AND MEANS COMMITTEE

BY KURT KAWAFUCHI, DIRECTOR

January 21, 2010, 9:30 a.m., Room 211

### Agenda

- Tax Services & Processing
- Revenue Enhancement Initiatives
  - Delinquent Tax Collection
    - Focuses on Unfiled GE & Withholding Tax Returns
  - Tax Fresh Start Program (Tax Amnesty)
  - Cash Economy
  - Voluntary Disclosure
  - Monetizing/Liquidating
- Supplemental Budget Request





## Delinquent Tax Project – Non-Filer Initiative

### GE Non-Filer Initiative Phases:

- Phase I (started Jun 08) primarily contained Federal match and other matching criteria for 2001 to 2007;
- "Ongoing" of a recurring nature; tax year 2008 "Ongoing" started in Jun 09 and next year, 2009 "Ongoing" is targeted to start in Jun 10;
- Phase II (started Aug 09) residual subset of Phase I that did not have a Federal match and/or other matching criteria.

### WH Non-Filer Initiative (ongoing):

 Initial Phase (started Nov 09) – for 2001 to 2008 tax years utilizing matching criteria.

## Delinquent Tax Project – GE Non-Filer Initiative

- Collective Results of all Phases (as of 1-8-10), a total of:
  - 203,023 letters (1st and 2nd) sent
  - 158,196 (78%) accounts resolved via letters (1st and 2nd) by the Taxpayers Services Division:
    - 115,748 additional returns filed and processed
    - 42,448 cancelled their GE license
  - \$64.78 million collected from the Delinquent Tax Project's General Excise Tax Non-Filer Initiative Alone.

## Delinquent Tax Project – WH Non-Filer Initiative

- Collective Results of Withholding Non-Filer Initiative (as of 1-8-10), a total of:
  - 23,802 1<sup>st</sup> letters and 3,336 2<sup>nd</sup> letters (ongoing) sent
  - 13,646 (57%) accounts resolved via letters (1st and 2nd) by the Taxpayers Services Division:
    - 6,892 additional returns filed and processed
    - 6,754 cancelled their WH license
  - \$131,543 collected from the Delinquent Tax
     Project's Withholding Non-Filer Initiative (to date).

## Delinquent Tax Project – Other "Ongoing" Initiatives

- Addition of an IVR Payment Plan (as of 1-8-10), a total of:
  - \$117,650 collected from the Delinquent Tax Project's Withholding Non-Filer Initiative (to date).

## Emphasis upon Processing Tax Revenue Remittances-

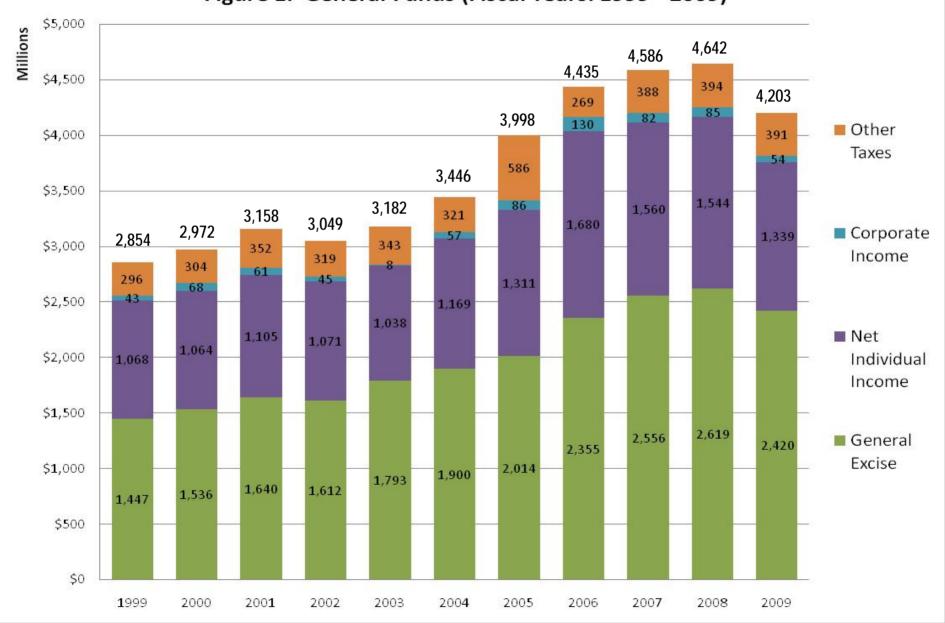
- The Tax Services & Processing Division has maintained the following statistics:
  - Average business days to deposit checks from taxpayers:
    - 75 business days in FY 2006;
    - 17 business days in FY 2007;
    - 16 business days in FY 2008;
    - 10 business days in FY 2009;
    - From Jul to Dec 09 checks were deposited in 4.5 business days compared to 5.0 business days for the same period last year. Our targeted goal is to maintain the same performance as in FY:09 despite budgetary challenges.

### Call Center's Performance

- Despite a significant increase in call volume primarily due to the Delinquent Tax Project's successful letter campaign, the Taxpayers Services Branch's call center maintained the following statistics despite budgetary challenges:
  - The overall call answer rate and volume:
    - 63% in FY 2007; volume 367,349 (County Surcharge);
    - 81% in FY 2008; volume 284,585;
    - 80% in FY 2009; volume 364,987 (Delinquent Tax Project);
    - From Jul to Dec 09 the overall call answer rate was 78% with a call volume of 129,107 compared to 69% with a call volume of 153,986 for the same period last year.

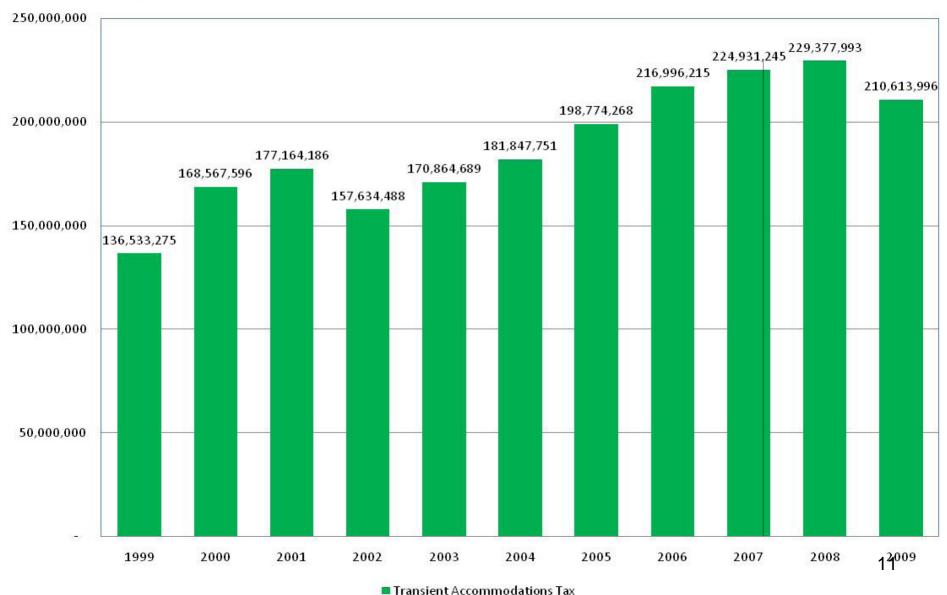
### General Funds

Figure 1. General Funds (Fiscal Years: 1999 - 2009)



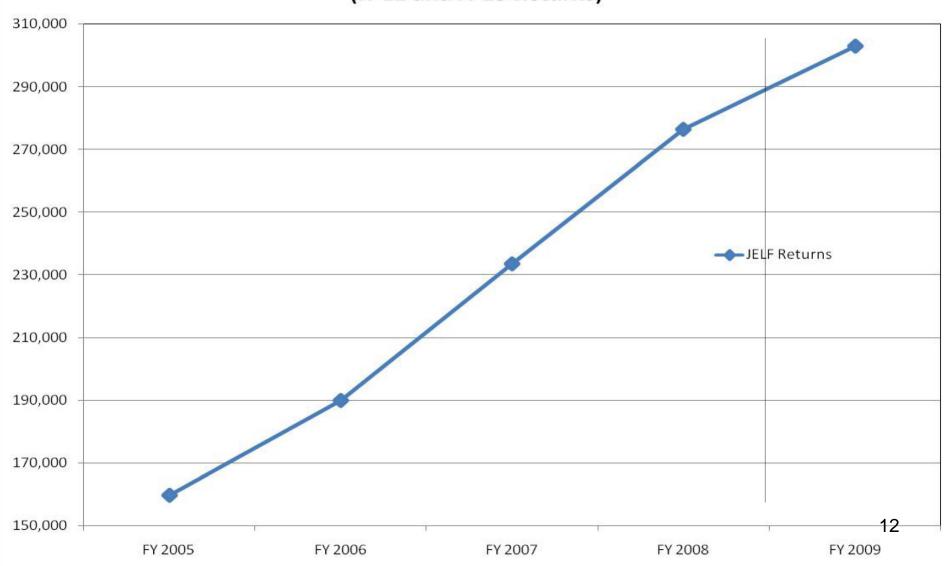
### Transient Accommodations Tax

Figure 1a. Transient Accommodations Tax (Fiscal Years: 1999 - 2009)



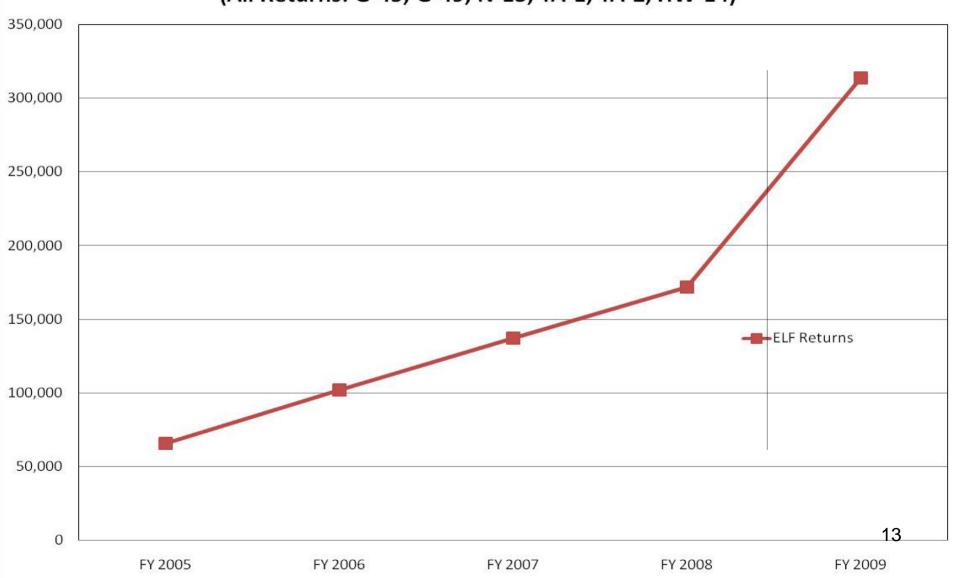
### DOTAX Electronic Filing

Figure 2. Joint Federal/State Individual Income Tax Filing (JELF) (N-11 and N-15 Returns)



### DOTAX Electronic Filing

Figure 3. DOTAX On-line Filing (ELF) (All Returns: G-45, G-49, N-13, TA-1, TA-2, HW-14)



# REVENUE ENHANCEMIENT NIIIAIIVES

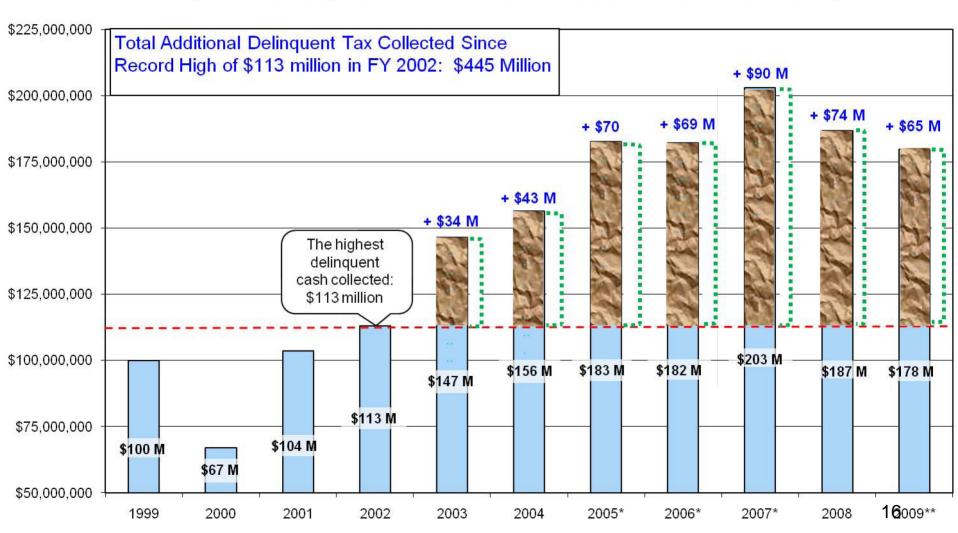
### REVENUE ENHANCEMENTS INITIATIVES

- ONGOING DELINQUENT TAX COLLECTIONS
- FRESH START PROGRAM
- CASH ECONOMY
- VOLUNTARY DISCLOSURE
- MONETIZING/LIQUIDATING INVENTORY



### Delinquent Tax Collection

Figure 1. Delinquent Tax Cash Collections (Fiscal Years 1999 - 2009)



Notes: \*Updated as May 15, 2009; \*\*FY09 preliminary figure as of 1/11/2009

### Delinquent Tax Collection

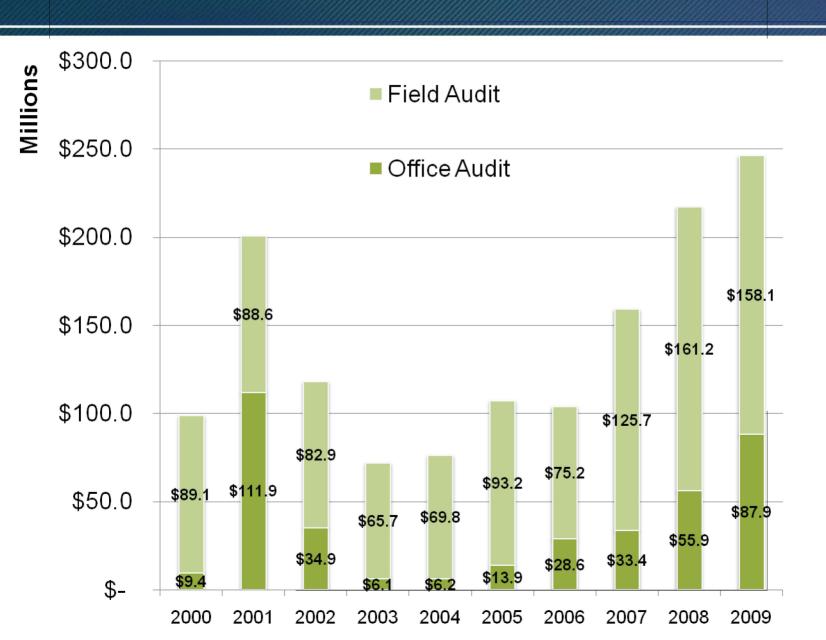
#### (In Millions)

Year	Total Collected	*Baseline	Excels
2002	\$113 M	\$113 M	\$0 M
2003	\$147 M	\$113 M	\$34 M
2004	\$156 M	\$113 M	\$43 M
2005	\$183 M	\$113 M	\$70 M
2006	\$182 M	\$113 M	\$69 M
2007	\$203 M	\$113 M	\$90 M
2008	\$187 M	\$113 M	\$74 M
2009	\$178 M	\$113 M	\$65 M
Total	\$1,349 M		\$445 M

Amended Numbers

\*Historic High as of Fiscal Year 2002

### **Audit Assessments**



### **Audit Assessments**

Dollars Assessed					
Year	Office Audit	Field Audit	Total		
2000	\$9,439,596	\$89,085,989	\$98,525,585		
2001	\$111,915,343	\$88,550,858	\$200,466,201		
2002	\$34,943,444	\$82,852,251	\$117,795,695		
2003	\$6,076,673	\$65,703,740	\$71,780,413		
2004	\$6,201,659	\$69,773,813	\$75,975,472		
2005	\$13,948,184	\$93,237,310	\$107,185,494		
2006	\$28,632,627	\$75,164,257	\$103,796,884		
2007	\$33,390,301	\$125,724,974	\$159,115,275		
2008	\$55,903,300	\$161,162,850	\$217,066,150		
2009	\$87,936,431	\$158,060,626	\$245,997,057		

- Due to Audit's effort to increase and accelerate cash flow, more than \$192M has been collected by Auditors at the time of assessment over the last 6 years.
- The \$192M represents only initial cash collections, not the total cash eventually collected on assessments.

### Tax Fresh Start Program (Amnesty)

- Offered on May 27, 2009 to June 26, 2009
- Outreach:
  - Press Releases
  - Newspaper Articles
  - TV News
  - Practitioners Groups, such as: Hawaii Society of CPAs, Hawaii
     Association of Public Accountants, Hawaii Enrolled Agents,

     Hawaii Bar Association Tax Section, Hawaii Bar Association –
     Probate and Estate Planning Section, etc.
  - National Publications, such as: RIA and BNA Daily Tax Report.
- Budget: Internal resources

### Tax Fresh Start Program (Amnesty)

- Total Collected in FY 2009
  - \$8.4 million
    - General Excise Tax: \$4.2 million (50%)
    - Income Tax: \$3.9 million (46%)
    - Transient Accommodations Tax/Rental Motor Vehicle: \$0.2 million (2%)
    - Miscellaneous: \$0.1 million (1%)
  - \$6.0 million from Offer in Compromise
    - Taxpayers didn't qualify under the Fresh Start program, but qualify under Offer in Compromise and Voluntary Disclosure
  - Total collected in FY09: \$14.4 million (projected was \$7 million)
- Who Participated?
  - 870 taxpayers
  - 2,693 tax years → approx. 3 years per taxpayer

### Tax Fresh Start Program (Amnesty)

### Added Benefit

- People who were off the radar screen came forward.
- Fresh Start has encouraged an increase in voluntary disclosures to pay back taxes.
- Why people did not participate in the Fresh Start (Amnesty) program
  - Didn't have the money or information;
  - Ran out of time.
- The Department always entertains voluntary disclosure.



### **Overall Strategy**

- Kick-off with Outreach by the Director's Office and Rules Office
  - Issue Press Release (Issued on July 10, 2009)
  - Creating a Cash Economy on-line site
  - Contacting neighborhood boards, trade organizations, etc.
    - Participating in monthly meetings (if feasible)
  - Practitioner Groups
    - Kona: August 11, 2009 (re-scheduled)
    - Oahu: August 21, 2009 and September 8, 2009
    - Maui: August 27, 2009
    - Hilo: August 26, 2009
    - Kauai: September 11, 2009 (tentative)

### **Overall Strategy (Cont.)**

- Publicized at numerous presentations to the tax practitioners, the business community, the construction industry, et al.
- Ongoing site visits
- Cases already proceeding/being developed in high risk cash economy sectors, including but not limited, to:
  - Construction
  - Hospitality bars
  - Care/nursing homes
  - Real estate rentals
  - Retail/restaurants
  - Swap Meets, Waikiki Vendors, Open Markets

### Cash Economy Project

- Seeking records of third-parties including suppliers of retail/restaurant, construction, et al., to identify high risk cash economy businesses
- Seeking cash transactions reports from financial institutions (CTRs) and businesses (Form 8300s)
- Inviting leads/referrals
  - Disgruntled ex-spouses/friends
  - Disgruntled current/ex-employees
  - Competitors
  - Other third-parties
  - Cash Payroll
  - True Records
- Voluntary Disclosure



### Does your business involve "cash" transactions?

In July 2009, the Department of Taxation formed the Special Enforcement Section (SES), which is charged with carrying out complex civil enforcement efforts of Hawaii's tax laws.

The highest priority of the SES is to ensure that all Hawaii taxpayers pay their fair share and to prevent the shortchanging of those who comply with Hawaii tax laws.

Hawaii law authorizes the SES to enforce Hawaii tax laws through the issuance of cease and desist citations, which can include <u>substantial monetary fines</u>. The following are offenses citable by the SES:

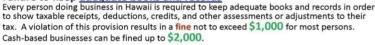
#### Failure to produce license upon demand



Every person required to be licensed or permitted under Hawaii tax law is required to produce their license upon demand by the SES. A violation of this provision results in a fine not to exceed \$500 for most persons. Cash-based businesses can be fined up to \$1,000.

Failure to obtain a GE license A violation of this provision results in a fine not to exceed \$500 for most persons. Cash-based businesses can be fined up to \$2,000.

#### Failure to keep adequate books and records







#### Failure to record transaction by receipt

Businesses with the means of issuing receipts must provide receipts to their customers. It is unlawful to conduct more than 10 business transactions per day without a receipt where the means for issuing a receipt are available. A violation of this provision results in a fine not to exceed \$1,000 for most persons. Cash-based businesses can be fined up to \$2,000.

#### Failure to record transaction by register

Businesses with the means of recording transactions in a register or similar device (e.g., a computer) must record the transactions. Similar to the offense of failing to record a transaction by receipt, the offense of failing to record a transaction by register occurs where a business conducts more than 10 business transactions per day without recording the transaction in the register where the means for recording the transaction in a register are available. A violation of this provision results in a fine not to exceed \$1,000 for most persons. Cash-based businesses can be fined up to \$2,000.





#### Tax avoidance price fixing

Persons who offer price differentials where the transaction is paid in cash may violate the offense of tax avoidance price fixing. However, there is no violation where there are legitimate business purposes for offering two prices for a transaction occurring in cash, such as for credit card fee recovery. A violation of this provision results in a fine not to exceed \$2,000 for most persons. Cash-based businesses can be fined up to \$3,000.

#### Possession of currency for tax avoidance purposes

Where a person possesses cash for the purpose of avoiding taxes, the violation of possession of currency for tax avoidance purposes occurs. A violation of this provision results in a fine not to exceed \$2,000 for most persons. Cash-based businesses can be fined up to \$3,000.

#### Interference with a tax official

It is unlawful for any person to interfere with, hinder, obstruct, prevent, or impede investigators of the SES or other Department of Taxation employee in furtherance of obtaining information or property rightfully entitled the Department. However, a person does not commit this violation where they act with good cause. A violation of this provision results in a fine not to exceed \$2,000.



#### For more information, please visit www.hawaii.gov/tax

### Cash Economy

### Sample Brochure



Form G-10 420000

#### CHAHON

(Special Enforcement Section)

STATE OF HAWAE - CEPARTMENT CO	MOTTAXATT
CITATION	

Personal Service ☐ Cortified Mail ☐ Other

00000

PART I IDENTIFICATION			
SENTEIN:	Hawaii Tax ID No.:		
NAME		PHONE	
CORESS			
200	I STATE	POSTAL/ZIP CODE:	
4.7	SINIE	Fuelhazer cade:	
PART IL LOCATI	ON OF DEF	ENSE	
Same as Fart I			
Vshicle Lice	nsa No		
Brandt/Satellite Location	-	Part	
Other			
PART III. ALLEGATION O	FTAX LAW	VIOLATION(S)	
On or about this day of he undersigned centries that the above person LLI has all that applys, the following provisions of Title 14, His	20elebo s weisted _1 is vi	defect etable at toods at 🗓 griteto	
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☐ § 231-K (Failure to Recep Adequate Books & Recent ☐ § 231-L (Failure to Record Tansaction by Recept).		O (Postossian of Certain Currency) P (Interference with Tax Official)	
3 \$251-M (Fedure to Record Transaction by Register)	D 5237	9 (Fallure to Obtain GET Licente)	
Other			
Part IV. ALLEGATION OF The undersigned further certifies that, base person is a cest-feered business, as defined in IRES playing	d usen evidence § 2014, stowing	information, or boiled The above or inconvend times, bened upon this	
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☐ Europolis ☐ existic coolis, where the reactions is goods or services are each expedit substantially for cash, and the hushwas is found, based upon trassificate outcomediating observation or evidence dissuitated in Part. Vis. or represent in least one of the following:	or beaments.	e a fixed and preminent process place and any required to clearance.	
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is required to be identical, registered, or permitted and is in fact not so identiced, registered, or permitted.	□ O(m		
PART V. OBSERVATIONS O			
The undersigned further certifies that, based uses this cause and desist crission based upon the fo	pon ovidence, int victory:	ormetion, or belief, thore is sause to	
	- Barr		
PART VI. CIVIL FINE/CEA			
YOU ARE HEREBY CITED TO CEASE AND INLAWFUL AND INVIDENTION OF TITLE 14, HAVE	DESIST FROM	ALL ACTIVITIES FOUND TO BE FUTES.	
No civil fine has been assessed against you formed warning against further unlevely ac-	ou and this case	e and desirt cardon serves as a	
	5 0001 8.0504980		

FORM C-10 (2009)

#### PART VII. JEOPARDY COLLECTION The undersigned further certifies that: The five in this matter is not pleasurined to be in inequality and may be positively 10 gave from the gate of the The first in this marter has been determined to be in properly and shall be immediately collected. The foography determination in based, your the tollowing PART VIII. SPECIAL ENFORCEMENT SECTION CERTIFICATION. The undersigned certifies that there are just and reasonable grounds to believe the foregoing violations have been committed and this sease and sedat platfor will be find with the Director of the Department of Texation, 22th of tisself, charging the above partice accordingly. PART IX. ACKNOWWEDGMENT OF RECEIPT Signature of Tappayer/Passon or Offices, Member, Partner or Agent Name and Title of Transver to Office: Member, Partner of Agent of TransverTierror, Above IMPORTANT-YOU HAVE APPEAURIGHTS You have been cited for violation of Hawaii tax laws under Title 14, Hawaii Revised Statutes. This election is an allegation made by a government official, and may be appealed pursuant to Hawaii law. IF YOU DO NOT CONTEST THIS CITATION-If you agree with the facts alleged in this citation or wish not to challenge or otherwise appeal the findings contained herein, you may select the potion NOT TO CONTEST this sitation below, sign. and return this document with full payment to the Special Enforcement Section at the address below within 35 days from the date of this citation. By not contesting this citation, you agree that all further appeal rights are walved and that the fine is immediately pollectible. By not contecting this citation, you do not need to appear before the Department of Transion. Payment must be made in full by check at money. order made payable to the State of Hawaii Tax Collector. IF YOU WISH TO CONTEST THIS CITATION-If you disagree with the facts alleged in this obstion or would like to appeal the findings contained herein, you must select the cation TO CONTEST this citation below, sign, and return this decument to the Special Enforcement Section at the address below within 30 days from the date. of this citation. By contesting this citation, you are filing a formal appeal before the Department of Tukation, at which you must appear. You may hire an attorney or other tay professional to expresent your interests. There is no fee to hearing. Once the Department of Tavation has received a timely request for an appeal, you will receive further notice on the time and date for a hearing before the Director of Taxation or the Director's designoe, as well as other information about your rights. FURTHER INFORMATION - For more information, please contact the Department of Taxation, Special Enforcement Section, at FILING ADDRESS.—This citation must be filed with the Special Enforcement Section within 30 days from the date of this citation to the following address: Department of Taxation, Special Enforcement Section 830 Punchbowl Street, Room XXX Honolulu, Hawali 96813

DUE PROCESS SELECTION-I wish: MOT TO CONTEST THIS CITY, ON AND PRIMERT IS SNCLOSED FOR THE FIELD AND LITTLE INCOMES THIS pakes that option, all further appeal tights are violent. TO CONTEST THIS CITATION AND RECEIVE A HEARING BEFORE THE DIRECTOR OF TAXATION.

Name and Title of Tappayer or O'Roer, Member, Partner or Agent of TappayeoPerson Above

Date

Signature of Taxperes/Person or Officer, Member, Pertner or Agent

### Cash Economy

### Sample Citation



### **Overall Strategy (Cont.)**

- Hotline for Confidential Tips
  - The SES can be contacted 24 hours a day, seven days a week,
     365 days a year at the following contact—
    - AUTOMATED PHONE MESSAGING: 808-587-1456
    - EMAIL: SpecialEnforcementSection@hawaii.gov
    - FAX: 808-587-1633
    - MAIL: Special Enforcement Section, Room 225

Department of Taxation

PO Box 259

Honolulu, Hawaii 96813

- Publicize/Advertise Few Big Profile Cases
- Be Visible and Be Out There
  - Field work will have a big impact

### **Budget**

- Draft budget includes 9 positions
  - 6 positions authorized under Act 134, SLH 2009 (SB 972 CD1)
  - 3 administrative rules specialist positions
- Other Current Expenses include:
  - Outreach 2 one-day trips per island
  - Investigator travel 6 trips; 5 days/trip per quarter
  - Brochures creation/translation/printing
  - Advertisements paid newspaper and radio advertisements
  - CFE membership and training
  - Subpoenas
  - Assumes no cash buys (petty cash expenditures)
- Equipment
  - Laptops with numeric keypads and wireless modems
  - Mobile printers



### **Establishing the Special Enforcement Section**

- The Cash Economy/Special Enforcement Section (SES) will be under the Compliance Division
  - Establish position descriptions
  - Hire agents
  - Train agents
  - Establish procedures
    - Rules Office help with write ups of the procedures, create forms for fees, etc. (Draft form for issuing fines created and being reviewed).
    - Handling fees collected.

### **Target Revenue for FY 2010**

- Direct effect: \$1.1 million
- Indirect effect: \$10.8 million
  - From the direct revenue, up to \$0.5 million goes to special fund to fund the Special Enforcement Unit

### **Draft Timeline**

- Outreach: July December, 2009
- Hiring and Training the SES: September, 2009 June, 2010
- Advertise Few Big Profile Cases: December, 2009 December, 2010

### Voluntary Disclosures

- Long-standing IRS and Hawaii Tax Department policy
- Generally, encourage tax payers to file unfiled and/or amended tax returns
- Lack of triggering event
- Full and complete disclosure and cooperation
- Payment of Tax Obligations
  - Tenzer case
  - If appropriate, consideration for number of years and possible waivers of penalties and/or partial interest
  - Offshore Voluntary Disclosure Program



### Monetizing/Liquidating inventory

- Seek to monetize/liquidate cases from proposed assessment through appeals to accounts receivable
- Many audit cases involving years after assessment to current periods
- Looking to settle appropriate cases today rather than waiting 3-5 years
- During December, 2009, the Department collected through settlements and voluntary disclosures roughly \$18 million, in addition to normal delinquent tax collections.

### Liquidating Inventory

### **Overall Strategy (Cont.)**

- Global Settlement (cont.)
  - Why offer settlements?
    - No case is 100%
    - Less resources impacted on trivial cases
    - Resources dedicated to generating optimal revenue
    - \$8 today is worth more than the possible \$10 in the future
    - Government has to pay interest when it loses.
- DOTAX attorneys to work settlement cases with auditors.



### Delinquent Tax Project

- What: revenue-generating project focused on delinquent tax collection initiatives via letter campaign (approx. 69,000+ non-filed tax return letters mailed to non-filers), and follow-up assessments of taxes not reported to the State based on federal data obtained from the IRS in certain selected cases.
- When: 06/01/08 to current
- How: financed through delinquent tax collections generated via ITIMS

### Delinquent Tax Project - Continued

 Why: to encourage voluntary compliance, allow the State to better collect taxes owed, and encourage cancellations of business tax accounts of businesses officially closed to clear registration rolls

### Results:

Gross collections in FY 2009: 44 million; Gross collections to date (from 06/08 to 12/09): 66,187,827.99

# SUPPLEMIENTAL RY2011 GET REQUEST

# Supplemental FY2011 Budget Requests

### Reductions

Description of Reduction	Impact of Reduction	Prog ID	Pos (P)	Pos (T)	<u>\$\$\$</u>	MOF
Abolish positions FY10 & FY 11	Revenue loss \$4M FY11/\$12M thereafter	TAX 100	(10.00)	(14.00)	-	Α
Abolish positions FY10 & FY 11	Positions not funded	TAX 105	(11.00)	(43.00)	ı	Α
Abolish positions FY10 & FY 11	Positions not funded	TAX 107	(3.00)	(17.00)	ı	Α
Sub-total			(24.00)	(74.00)	-	
	(1) Office Audit, (2) DTCA = \$1.5M revenue loss FY11,					
	\$3M thereafter; (1) Kauai Taxpayer Services (TPS)-					
Abolish positions FY 11	25% decrease in Kauai TPS staffing	TAX 100	(4.00)	-	(136,668)	Α
·	Efficiencies achieved through automation, ITIMS		` '		,	
Abolish positions FY 11	Imaging System (IIS)	TAX 105	(4.00)	-	(156,456)	Α
Abolish positions FY 11	Anticipated retirement	TAX 107	(1.00)	-	(47,412)	Α
Sub-total			(9.00)	-	(340,536)	
	Decrease in productivity 9.23% FY11-decrease in tax					
Reflect furlough savings	assessments and delay in collections	TAX 100	_	_	(817,500)	Α
Reflect fullough savings	Efficiencies achieved through automation and	1 AX 100	<u> </u>	<del>-</del> -	(617,300)	_ A
Reflect furlough savings	streamlining, no material impact	TAX 105			(532,932)	Α
Reflect furlough savings	Decrease in productivity 9.23% FY11	TAX 105	<u> </u>	<del></del>	(403,832)	A
Sub-total	Decrease in productivity 9.23% F f T I	1 AX 107	-	-	_ , ,	
Sub-total			-	-	(1,754,264)	
	Estimated revenue loss \$4M in FY11 and \$12Myr					
Increase turnover savings	thereafter	TAX 100	-	-	(339,520)	Α
Increase turnover savings		TAX 105	-	-	(31,212)	Α
	20% reduction in Special Enforcement Section (Cash					
	Economy) impact Section's ability to generate revenues					
	and investigate high risk businesses. Note: If request to					
	increase Tax Admin Special Fund is critical to funding					
Increase turnover savings	six remaining unfilled positions.	TAX 107	-	-	(150,000)	Α
Sub-total			-	-	(520,732)	

# Supplemental FY2011 Budget Requests

### Additions

- Special Fund Ceiling Increases
  - Cigarette Tax Stamp Special Fund
    - Request ceiling increase of \$20,000
    - Covers increase in cost to manufacture and distribute cigarette tax stamps
  - Tax Administration Special Fund
    - Request ceiling increase of \$575,000
    - Covers expenditures of Special Enforcement Section (Cash Economy)

	Current	R	Requested		equested
	Ceiling	ı	ncrease	Ceiling	
Cigarette Tax Admin Special Fund	\$ 252,000	\$	20,000	\$	272,000
Tax Administration Special Fund	\$ 200,000	\$	575,000	\$	775,000
	\$ 452,000	\$	595,000	\$	1,047,000



# **THANK YOU**

www.hawaii.gov/tax

JAMES R. AIONA, JR.



KURT KAWAFUCHI DIRECTOR OF TAXATION

STANLEY SHIRAKI DEPUTY DIRECTOR

STATE OF HAWAII **DEPARTMENT OF TAXATION** P.O. BOX 259 HONOLULU, HAWAII 96809

PHONE NO: (808) 587-1510 FAX NO: (808) 587-1560

#### SENATE COMMITTEE ON WAYS AND MEANS

#### **BUDGET BRIEFING TESTIMONY**

TESTIFIER: KURT KAWAFUCHI, DIRECTOR OF TAXATION (AND

**EXECUTIVE STAFF**)

**DATE: JANUARY 21, 2010** 

**TIME:** 9:30 AM

**ROOM:** 211

#### I. MISSION STATEMENT

"To administer the tax laws of the State of Hawaii in a consistent, uniform and fair manner by educating taxpayers on tax laws, by developing a professional staff and by using technology to increase efficiency and effectiveness."

Practically, the Department is focused on (1) enhancing and accelerating the revenue stream; (2) providing the best customer service; and (3) facilitating Hawaii's economic recovery and development.

#### II. <u>ECONOMIC IMPACT</u>

The Department of Taxation (Department) has not been immune from the current unprecedented economic challenges facing the State. For the past several years, the Department's primary operational goals have been to improve overall tax administration by increasing efficiencies and processing, as well as to continue its increase in delinquent tax collections on a year-over-year basis. The Department believes that it has had great successes with both of these goals since the beginning of the Lingle-Aiona Administration.

The single greatest impact on the Department's operations resulting from the economic challenges is the reduction in staff resources that are otherwise dedicated to the assessment, collection, and enforcement of the tax laws. In the interest of shared sacrifice, the Department—like its sister agencies—implemented furlough and reduction-in-force policies that have directly impacted its ability to maintain the tax administration services and compliance initiatives at prior levels. Quite simply, the Department cannot administer the tax law at the rate of success with which it had in years past in this current economy with the reduction in resource deployment.

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Nonetheless, the Department visualizes itself as the agent of change by aggressively confronting the current economic and fiscal conditions affecting the State of Hawaii, as well as the same conditions impacting the national and the global economies. Although all state agencies are being challenged to deliver better, less costly, and more customer-focused services, the Department is also uniquely being challenged to bring in additional state revenues while experiencing substantial budget cuts at rates similar to its sister agencies in a shrinking economy.

The Department continues to focus its limited resources on maximizing revenues through targeting the "Tax Gap," rather than resort to tax increases. Last legislative session, the Department's enhanced revenue collection efforts focused primarily on the cash economy. In the Department's assessment, the Tax Gap remains as large—if not larger—than the year prior, anecdotally due to the desperate economic conditions facing businesses, the reduced spending by consumers and tourists, and the use of moneys collected as tax recoveries (*i.e.*, GET pass-on) being utilized to carry a business during these tough times. The Hawaii "Tax Gap," which is the difference between the amount of tax *required to be reported and paid* and the amount of tax that is *actually reported and paid*, remains estimated at over \$1 billion per year, and is likely growing.

The current economic environment is a difficult one for tax administration. Such is the case not only in Hawaii, but throughout the country. Where there is less revenue from less business activity; less profit from fewer sales; more losses rather than gains, there simply are fewer and smaller transactions to tax. Taxpayers also have less resources to pay their taxes. With the shrinking economy is also a shrinking tax base. To avoid compounding revenue loss resulting from the slowing economy, the Department plans to remain vigilant to ensure taxpayers do not fall behind in their obligations to the government.

The Department continues to "think outside the box" for innovative ways to reduce the Tax Gap and has been very successful in this regard. As its stated top priority since last session, implementing novel revenue generating initiatives and increasing efficiencies with dwindling resources has taken center stage.

Though the Department's core function of administering taxes and generating revenue has been at the forefront, the Department's management recognizes daily the continued need to focus on the inevitable challenge of succession planning over the coming years. Many top-level managers and high ranking staff are qualified to retire. With the implementation of pay cuts and furloughs, many of these persons have been actively considering retirement, especially if continued cuts to pay are on the horizon. Succession planning is the single greatest challenge facing the Department's growth in the coming years and its ability to succeed in ensuring a robust revenue stream for the State.

The current economy and fiscal conditions have greatly impacted the Department. Nonetheless, the Department and its dedicated staff remain steadfast in ensuring that the public, its other sister agencies, and employees are not further impacted by reduced revenue collections. The Department will continue to implement its revenue generating initiatives and implement efficiencies to maximize its limited resources.

#### III. <u>ALTERNATIVES CONSIDERED</u>

#### A. Generating Additional Revenues for the State

The Department has undertaken numerous revenue generating initiatives in response to the current economic conditions of the State, including—

"FRESH START PROGRAM"—Before the close of the 2009 Fiscal Year, the Department offered a one-time tax amnesty program for taxpayers that had failed to file or underreported amounts to come forward and pay any taxes due. In exchange for the voluntary compliance, taxpayers were entitled to a reduction in the interest charged and also received a waiver of penalties and were not referred for criminal prosecution. The Fresh Start Program was a success and raised approximately \$14,000,000 million (including settlements)—more than twice what was initially projected.

Based upon the success of the prior Fresh Start Program, the Department is considering offering another tax amnesty program for targeted industry sectors, *e.g.*, cash economy. The Department also continues to welcome voluntary disclosures.

VOLUNTARY DISCLOSURES—The Department has always had an informal voluntary disclosure program whereby a taxpayer can come forward voluntarily and report unreported tax. In these cases, taxpayers ordinarily pay full interest. Penalty waivers are considered and taxpayers are not affirmatively referred for criminal prosecution. The Department has highlighted its informal voluntary disclosure program at conferences and workshops. The Department has been working on a formal practice of allowing voluntary disclosures in order for more taxpayers to take advantage of this practice. Lastly, the Department initiated a formal voluntary disclosure program for undeclared offshore bank account income for those taxpayers with offshore bank accounts who were also participating in the recent IRS voluntary disclosure program for offshore accounts. Finally, during December, 2009, the Department generated approximately \$18,000,000 million in revenues, in addition to other delinquent tax collections, through voluntary disclosures and large case settlements.

GLOBAL SETTLEMENT INITIATIVE—The Department carries a docket of dozens of tax appeal cases that are before the Boards of Taxation Review and the Tax Appeal Court. The Department has initiated an effort to settle cases that are highly factual that do not include disputes of law. The Department has had some success in resolving tax appeals informally and continues to entertain settlement discussions with any taxpayers with an active case or controversy. Furthermore, the Department is interested in settling most cases generally from the proposed assessment stage through the accounts receivable stage. Many of the audited cases also involves years subsequent to the audit through the current period, *i.e.*, involves additional taxes.

**SPECIAL ENFORCEMENT SECTION**—Act 134, Session Laws of Hawaii 2009, also known as the "Cash Economy Enforcement Act," provided the Department with unique resources to increase taxpayer compliance in the area of the cash economy. The primary focus of the Cash Economy Enforcement Act is the creation of the Special Enforcement Section, which is a specialized

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unit within the Department's Compliance Division. Since passage of the Cash Economy Enforcement Act, the Department has worked diligently in beginning the implementation of an entirely new operation within the Compliance Division. As of the end of the 2009, the Special Enforcement Section has generated approximately \$147,000 in direct revenues. The Department estimates that approximately \$1,470,000 in indirect revenues has been generated. Also, the Department has received numerous leads and is working on numerous cases involving the cash economy. For additional information on the Department's successes with the Special Enforcement Section, please see the Department's report to the Legislature dated December 21, 2009.

USE OF ADDITIONAL TAX COMPLIANCE TOOLS—Included in Act 166, Session Laws of Hawaii 2009, were various tools that greatly assist the Department in its compliance efforts. Included in this measure was the ability for the Department to extend the statute of limitations on assessments where there has been a substantial omission of an item on a tax return from three years to six years. This law allows the Department to open and audit cases that involve substantial errors in tax reporting. The Department has employed this resource in its audit projects to increase revenue collections by expanding the number of tax years it is authorized to audit that, without the law, it otherwise could not.

**DEPLOYMENT OF PERSONNEL TO REVENUE GENERATING PROJECTS**—The Department continues to deploy its personnel in a manner that makes fiscal sense, maximizing each person's skills in revenue generating capacities. Examples of deploying personnel in revenue generating capacities includes utilizing Tax Service & Processing personnel in the non-filer delinquent tax project and the use of Administrative Rules Specialists in compromising audit and appeal disputes or handling voluntary disclosure cases that result in generating revenue.

#### B. Shifting General Funded Operational Costs to Non-general Funds

As a general matter, the Department prefers to incur costs in administering Hawaii taxes by utilizing special funds, where appropriate. The Department has two special funds under its management—

- 1) The Tax Administration Special Fund, HRS § 235-20.5. The Department is authorized to offset the cost of issuing certain comfort rulings, the administration of certain tax credits, and the administration of the Special Enforcement Section through use of this special fund; and
- 2) The Cigarette Tax Stamp Administrative Special Fund, HRS § 245-41.5. The Department is authorized to offset the cost of tax stamps and the administration of the cigarette tax stamp program.

For purposes of the Tax Administration Special Fund, the Department continues to offset the proportionate salary and overhead costs associated with comfort rulings and administering certain tax credits through use of the special fund. Also, with the current general fund budget shortage, the Department will attempt to self-fund the Special Enforcement Section operations through use of special funds to the extent feasible. Because the Special Enforcement Section operations are still relatively new, the success in full-scale self-funding has yet to be seen.

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The Department continues to utilize the moneys contained in the Cigarette Tax Stamp Administrative Special Fund to maintain tobacco stamps and the administration of the tax stamp program.

#### C. Outsourcing Activities Performed by Eliminated Personnel

The Department has not outsourced any activities performed by eliminated personnel.

#### D. Consolidation or Elimination of Programs Within Your Department

When considering positions to cut during recent budget reductions, the Department has all but abolished the External Training and Outreach Office (ETO). The initial purpose of the ETO Office was to provide external workshops and training to taxpayers and practitioners. For the past several years, the Department has been unable to adequately staff this office. All but one of the ETO positions was abolished in recent budget cuts.

One other division within the Department is considering a minor reorganization in order to improve efficiencies and streamline tax administration and processing. Additional progress on any further potential reorganization will be dependent upon other priorities.

	Fiscal Y	ear (FY) 2010						
Act 162/09	Restriction*	Emergency	Total FY10					
Appropriation		Appropriation						
(a)	(b)	(c)	(d)	MOF				
22,176,219	(2,452,060)		19,724,159	Α				
452,000	(15,298)		436,702	В				
			-	N				
			-	Т				
			-	U				
			-	W				
22,628,219	(2,467,358)	-	20,160,861	Total				
	Fiscal Y	ear (FY) 2011						
Act 162/09	Reductions	Additions	Total FY11					
Appropriation								
(e)	(f)	(g)	(h)	MOF				
22,118,877	(2,615,532)	-	19,503,345	A				
452,000	-	595,000	1,047,000	В				
			-	N				
			-	T				
			-	U				
			-	W				
22,570,877	(2,615,532)	595,000	20,550,345	Total				
* The Governor app	roved release of fund	ds for tax season hire	es and for filling Spec	ial				
<b>Enforcment Section</b>	(Cash Economy) pos	itions on 10/22/2009	9. Amount to be det	ermined.				
The Department of	Taxation is actively re	ecruiting for the Cash	Economy positions.					
One employee has b	oeen hired, one offer	is in process, severa	l potential candidate	es				
have declined due to uncertainty regarding the temporary nature of employment.								

# Department of Taxation Priority List of Functions

Pri#	<u>Description of Function</u>	Activities (not in priority order)	Prog ID(s)	Statutory Reference
1	Tax Services and Processing	Document Processing	TAX 105	Title 14, Chapter 231, 231-3, HRS (generally); 231-3, 231-8.5, 231- 9.9, HRS (specifically)
		Revenue Accounting		Title 14, Chapter 231, 231-3, HRS (generally)
		Taxpayer Services		Title 14, Chapter 231, 231-3, HRS (generally)
2	Compliance	Field Audit	TAX 100	Title 14, Chapter 231, 231-3, HRS (generally)
		Office Audit		Title 14, Chapter 231, 231-3, HRS (generally)
		Collections		Title 14, Chapter 231, 231-3, HRS (generally); 231-25 through 231- 70, HRS (specifically)
		District Offices		Title 14, Chapter 231, 231-3, HRS (generally); 231-10, HRS (specifically)
		Criminal Investigations		Title 14, Chapter 231, 231-3, HRS (generally); 231-4.3, 231-34 through 231-36, HRS (specifically)

# Department of Taxation Priority List of Functions

Pri #	<u>Description of Function</u>	Activities (not in priority order)	Prog ID(s)	<u>Statutory Reference</u>
				Title 14, Chapter 231,
				231-3, HRS (generally);
				231-81 through 231-
		Special Enforcement		100 (specifically)
3	Supporting Services-Revenue Collections	Directs and coordinates departmental activities	TAX 107	
				Title 14, Chapter 231,
		Administrative Services		231-3, HRS (generally)
				Title 14, Chapter 231,
				231-3, HRS (generally);
				231-4.5, HRS
		Rules		(specifically)
				Title 14, Chapter 231,
		External Training and Outreach		231-3, HRS (generally)
				Title 14, Chapter 231,
				231-3, HRS (generally);
				231-8.5, HRS
		Systems Administration		(specifically)
				Title 14, Chapter 231,
				231-3, HRS (generally);
				231-8.5, HRS
		Information Technology Services		(specifically)
				Title 14, Chapter 231,
				231-3, HRS (generally);
		Tax Research and Planning		231-3.4 (specifically)
				Haw. Const. Art. VII,
				Sec. 7; Chapter 37 Part
		Council on Revenues		VI, HRS (generally)

Pri #	<u>Description of Function</u>	Activities (not in priority order)	Prog ID(s)	<u>Statutory Reference</u>
				Haw. Const. Art. VII,
				Sec. 3; Chapter 232E,
		Tax Review Commission		HRS (generally)
				Title 14, Chapter 232,
		Board of Reviews		HRS (generally)

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### Department of Taxation Resources by Program ID

		As budgeted in Act 162/09 (FY11)			Governor's Submittal (FY11)			
Prog ID/Org	<u>Program Title</u>	<u>Pos (P)</u>	<u> Pos (T)</u>	<u>\$\$\$</u>	<u>Pos (P)</u>	<u> Pos (T)</u>	<u>\$\$\$</u>	<u>MOF</u>
TAX 100	Compliance	187.50	14.00	8,870,813	173.50	1.00	7,530,705	Α
TAX 105	Tax Services and Processing	138.00	145.00	6,428,501	123.00	116.00	5,765,161	Α
TAX 107	Supporting Svcs-Rev Collection	66.00	28.00	6,819,563	62.00	11.00	6,207,479	Α
TAX 107	Supporting Svcs-Rev Collection	-	-	452,000		-	1,047,000	В
	DEPARTMENT TOTAL	391.50	187.00	22,570,877	358.50	128.00	20,550,345	

### Department of Taxation Current Year (FY10) Restrictions

Prog ID	Restriction \$\$\$	<u>Impact</u>	MOF
TAX 100	(1,114,650)	Achieved through furlough savings and not filling vacant positions	Α
TAX 105	(798,663)	Achieved through furlough savings and not filling vacant positions	Α
TAX 107	(538,117)	Achieved through furlough savings and not filling vacant positions	Α
TAX 107	(15,928)		В
	(2,467,358)		

<u>Type</u>								
(CB / RIF/ OA)	Description of Reduction	Impact of Reduction	Prog ID	Pos (P)	Pos (T)	<u>\$\$\$</u>	MOF	Carry-over? (Y/N)
OA	Abolish positions FY10 & FY 11	Revenue loss \$4M FY11/\$12M thereafter	TAX 100	(10.00)	(14.00)	-	Α	Υ
OA	Abolish positions FY10 & FY 11	Positions not funded	TAX 105	(11.00)	(43.00)	-	Α	Υ
OA	Abolish positions FY10 & FY 11	Positions not funded	TAX 107	(3.00)	(17.00)	-	Α	Υ
	Sub-total			(24.00)	(74.00)	-		
		(1) Office Audit, (2) DTCA = \$1.5M revenue loss FY11,						
		\$3M thereafter; (1) Kauai Taxpayer Services (TPS)- 25%						
RIF	Abolish positions FY 11	decrease in Kauai TPS staffing	TAX 100	(4.00)	_	(136,668)	Α	Υ
	·	Efficiencies achieved through automation, ITIMS		,		, , ,		
RIF	Abolish positions FY 11	Imaging System (IIS)	TAX 105	(4.00)	-	(156,456)	Α	Υ
RIF	Abolish positions FY 11	Anticipated retirement	TAX 107	(1.00)	-	(47,412)	Α	Υ
	Sub-total			(9.00)	-	(340,536)		
		Decrease in productivity 9.23% FY11-decrease in tax						
OA	Reflect furlough savings	assessments and delay in collections	TAX 100	-	-	(817,500)	Α	Υ
		Efficiencies achieved through automation and						
OA	Reflect furlough savings	streamlining, no material impact	TAX 105	-	-	(532,932)	Α	Υ
OA	Reflect furlough savings	Decrease in productivity 9.23% FY11	TAX 107	-	-	(403,832)	Α	Υ
	Sub-total			-	-	(1,754,264)		
		Estimated revenue loss \$4M in FY11 and \$12M/yr						
OA	Increase turnover savings	thereafter	TAX 100	-	-	(339,520)	Α	Υ
OA	Increase turnover savings		TAX 105	-	-	(31,212)	Α	Υ
		20% reduction in Special Enforcement Section (Cash						
		Economy) impact Section's ability to generate revenues						
		and investigate high risk businesses. Note: If request to						
		increase Tax Admin Special Fund is critical to funding six						
OA	Increase turnover savings	remaining unfilled positions.	TAX 107	_	_	(150,000)	Α	Υ
	Sub-total	O		-	_	(520,732)		

### Department of Taxation Proposed FY 11 Additions

Description of Addition	Prog ID	<u>Pos (P)</u>	<u>Pos (T)</u>	<u>\$\$\$</u>	MOF
Ceiling incr cig tax admin spec fund	TAX 107	-	-	20,000	В
Ceiling incr tax admin special fund	TAX 107	-	-	575,000	В

# Department of Taxation Non-general funds (excluding Federal Funds)

Name of Fund	<u>Unencumb</u>	ered Cash Balance	<u>MOF</u>	Statutory Reference
Cigarette Tax Stamp Administrative Special Fund	\$	41,805	В	Act 270, SLH 2001
				Act 215, SLH 2004; Act
				206, SLH 2007; Act 134,
Tax Administration Special Fund	\$	629,095	В	SLH 2009

### Department of Taxation Emergency Appropriation Requests

Prog ID	<u>Description of Request</u>	<u>FTE</u>	<u>\$\$\$</u>	<u>MOF</u>
	None			

#### Department of Taxation Budget Decisions

			De	partmer	nt Request	ı	Budget &	Finance	G	overnor's	Decision
Prog ID/Org	<u>Description</u>	MOF	<u>Pos (P)</u>	<u>Pos (T)</u>	<u>\$\$\$</u>	Pos (P)	Pos (T)	<u>\$\$\$</u>	Pos (P)	<u>Pos (T)</u>	<u>\$\$\$</u>
TAX 100	Abolish positions FY10 & FY11	Α	(10.00)	(14.00)	-	(10.00)	(14.00)	-	(10.00)	(14.00)	-
TAX 105	Abolish positions FY10 & FY11	Α	(11.00)	(43.00)	-	(11.00)	(43.00)	-	(11.00)	(43.00)	-
TAX 107	Abolish positions FY10 & FY11	Α	(3.00)	(17.00)	ı	(3.00)	(17.00)	1	(3.00)	(17.00)	-
TAX 100	Abolish positions FY11	Α	(4.00)	-	(136,668)	(4.00)	-	(136,668)	(4.00)	-	(136,668)
TAX 105	Abolish positions FY11	Α	(4.00)	-	(156,456)	(4.00)	-	(156,456)	(4.00)	-	(156,456)
TAX 107	Abolish positions FY11	Α	(1.00)	-	(47,412)	(1.00)	-	(47,412)	(1.00)	-	(47,412)
TAX 100	Reflect furlough savings	Α	ı	-	(817,500)	ı	-	(817,500)	ı	-	(817,500)
TAX 105	Reflect furlough savings	Α	-	-	(532,932)	ı	-	(532,932)	-	-	(532,932)
TAX 107	Reflect furlough savings	Α	-	-	(403,832)	ı	-	(403,832)	-	-	(403,832)
TAX 100	Increase turnover savings	Α	ı	-	(339,520)	ı	-	(339,520)	ı	-	(339,520)
TAX 105	Increase turnover savings	Α	-	-	(31,212)	ı	-	(31,212)	-	-	(31,212)
TAX 107	Increase turnover savings	Α	ı	-	(150,000)	Ī	-	(150,000)	-	=	(150,000)
TAX 107	Ceiling incr Tax Admin Special Fund	В	-	-	575,000	-	-	575,000	-	-	575,000
TAX 107	Ceiling incr Cigarette Tax Admin SF	В	-	-	20,000	-	-	20,000	-	-	20,000

### Department of Taxation Vacancy Report

		<u>Position</u>	Exempt	Budgeted	Acti	ual Salary Last			Authority to Hire
Date of Vacancy	<u>Position Title</u>	<u>Number</u>	<u>(Y/N)</u>	<u>Amount</u>		<u>Paid</u>	MOF	Prog ID	<u>(Y/N)</u>
6/1/2009	Tax Returns Examiner III	4421	N	\$ 51,936	\$	51,936	Α	TAX100CK	N
7/1/2009	Tax Returns Examiner IV	1506	N	\$ 63,204	\$	63,204	Α	TAX100CO	N
11/2/2009	Tax Assessor I (Office Audit)	1623	N	\$ 66,516	\$	67,896	Α	TAX100CO	N
6/1/2009	Tax Returns Examiner III	3692	N	\$ 56,172	\$	56,172	Α	TAX100CO	N
7/1/2009	Tax Returns Examiner II	4418	N	\$ 48,048	\$	48,048	Α	TAX100CO	N
5/18/2009	Tax Returns Examiner II	47876	N	\$ 33,756	\$	42,708	Α	TAX100CO	N
5/20/2008	Tax Returns Examiner II	47877	N	\$ 33,756	\$	33,720	Α	TAX100CO	N
8/3/2009	Auditor IV	7047	N	\$ 51,312	\$	45,588	Α	TAX100CP	N
7/16/2007	Auditor VI	11461	N	\$ 75,948	\$	75,948	Α	TAX100CP	N
7/7/2007	Auditor V	16049	Ν	\$ 45,588	\$	45,588	Α	TAX100CP	N
11/2/2009	Supervising Tax Clerk II	1598	N	\$ 51,936	\$	51,936	Α	TAX100EH	N
5/20/2009	Delinquent Tax Coll Asst II	1507	N	\$ 46,176	\$	46,176	Α	TAX100EK	N
5/1/2009	Account Clerk IV	16055	Ν	\$ 48,048	\$	48,048	Α	TAX100EO	N
12/1/2009	Administrative Rules Spclt	102248	Ν	\$ 64,896	\$	64,896	Α	TAX 107AA	N
8/3/2009	Administrative Rules Spclt	117972	N	\$ 68,000	\$	69,360	Α	TAX 107AA	N
7/1/2009	Administrative Rules Spclt	118035	Υ	\$ 50,000	\$	40,512	Α	TAX 107AA	Υ
9/15/2008	Administrative Rules Spclt	117785	Υ	\$ 50,000	\$	49,338	Α	TAX 107AA	Υ
NEW	Spcl Enfc Section Supervisor	119347	Υ	\$ -		NA	Α	TAX 107AA	Υ
NEW	Spcl Enf Section Investigator	119348	Υ	\$ -		NA	Α	TAX 107AA	Υ
NEW	Spcl Enf Section Investigator	119349	Υ	\$ -		NA	Α	TAX 107AA	Υ
NEW	Spcl Enf Section Investigator	119350	Υ	\$ -		NA	Α	TAX 107AA	Υ
NEW	Spcl Enf Section Investigator	119351	Υ	\$ -		NA	Α	TAX 107AA	Υ
NEW	Spcl Enf Section Investiagtor	119352	Υ	\$ -		NA	Α	TAX 107AA	Υ
7/6/2009	Management Analyst II (Temp)	49981	N	\$ 36,024	\$	38,988	Α	TAX 105BA	N

# Department of Taxation Personnel Separations

	Position	Perm/			Budgeted	Budgeted	Actual	Actual	<u>BU</u>	<u>SR</u>
Prog ID/Org	Number	Temp	<u>MOF</u>	Position Title	<u>FTE</u>	<u>Salary</u>	FTE	<u>Salary</u>	<u>Code</u>	<u>Level</u>
TAX107AA	104171	Exempt	Α	Deputy Director	1.00	\$114,684	1.00	\$ 100,248	NA	SRNA
TAX107AA	117792	Exempt	Α	Administrative Rules Specialist	1.00	\$68,000	1.00	\$ 69,360	73	SRNA
TAX100CK	004421	Perm	Α	Tax Returns Examiner III	1.00	\$51,936	1.00	\$ 51,936	03	SR17
TAX100CM	040661	Perm	Α	Tax Clerk	1.00	\$30,036	1.00	\$ 30,036	03	SR12
TAX100CM	047158	Perm	Α	Office Assistant III	1.00	\$23,688	1.00	\$ 23,688	03	SR06
TAX100CO	001500	Perm	Α	Tax Returns Examiner IV	1.00	\$63,204	1.00	\$ 63,204	04	SR20
TAX100CO	001506	Perm	Α	Tax Returns Examiner IV	1.00	\$63,204	1.00	\$ 63,204	04	SR20
TAX100CO	001623	Perm	Α	Tax Assestor I	1.00	\$66,516	1.00	\$ 67,896	35	EM03
TAX100CO	003692	Perm	Α	Tax Returns Examiner III	1.00	\$56,172	1.00	\$ 56,172	03	SR17
TAX100CO	004418	Perm	Α	Tax Returns Examiner II	1.00	\$48,048	1.00	\$ 48,048	03	SR15
TAX100CO	011504	Perm	Α	Tax Returns Examiner IV	1.00	\$58,440	1.00	\$ 58,440	04	SR20
TAX100CO	047878	Perm	Α	Tax Clerk	1.00	\$31,212	1.00	\$ 31,212	03	SR12
TAX100CO	117456	Perm	Α	Tax Returns Examiner II	1.00	\$41,040	1.00	\$ 41,040	03	SR17
TAX100CP	117444	Perm	Α	Auditor III	0.00	\$40,512	1.00	\$ 40,512	13	SR20
TAX100EH	001598	Perm	Α	Supervising Tax Clerk II	1.00	\$51,936	1.00	\$ 51,936	04	SR17
TAX100EK	001507	Perm	Α	Delinquent Tax Collector Assistant II	1.00	\$46,176	1.00	\$ 46,176	03	SR17
TAX100EM	001457	Perm	Α	Delinquent Tax Collector Assistant I	1.00	\$37,968	1.00	\$ 37,968	03	SR15
TAX100EO	001450	Perm	Α	Tax Clerk	1.00	\$31,212	1.00	\$ 38,988	03	SR12
TAX100EO	001567	Perm	Α	Secretary II	1.00	\$37,968	1.00	\$ 37,968	03	SR14
TAX100EO	016055	Perm	Α	Account Clerk IV	1.00	\$48,048	1.00	\$ 48,048	03	SR13
TAX100EO	040223	Perm	Α	Delinquent Tax Collector Coordinator	1.00	\$89,052	1.00	\$ 89,052	35	EM03
TAX105BA	001455	Perm	Α	Office Assistant IV	1.00	\$41,040	1.00	\$ 41,040	03	SR10
TAX105BA	005764	Perm	Α	Office Assistant IV	1.00	\$39,480	1.00	\$ 39,480	04	SR12
TAX105BA	011265	Perm	Α	Secretary II	1.00	\$32,427	1.00	\$ 46,176	03	SR14
TAX105BA	027573	Perm	Α	Data Entry Operator I	1.00	\$36,516	1.00	\$ 36,516	03	SR08
TAX105BA	028865	Perm	Α	Data Entry Operator II	1.00	\$37,968	1.00	\$ 37,968	03	SR10
TAX105BA	034623	Perm	Α	Office Assistant IV	1.00	\$33,756	1.00	\$ 32,424	03	SR10
TAX105BA	118447	Perm	Α	Office Assistant III	1.00	\$25,668	1.00	\$ 25,668	03	SR08
TAX105BC	001559	Perm	Α	Cashier II	1.00	\$39,480	1.00	\$ 39,480	03	SR12
TAX105BC	003693	Perm	Α	Tax Information Technician II	1.00	\$33,758	1.00	\$ 42,684	03	SR15
TAX105BC	118451	Perm	А	Tax Clerk	1.00	\$33,756	1.00	\$ 31,212	03	SR12

# Department of Taxation Personnel Separations

	Position	Perm/			Budgeted	Budgeted	Actual	Actual	BU	<u>SR</u>
Prog ID/Org	Number	Temp	<u>MOF</u>	Position Title	<u>FTE</u>	<u>Salary</u>	FTE	<u>Salary</u>	<u>Code</u>	<u>Level</u>
TAX107AA	001549	Perm	Α	Professional Trainee I (Tax Specialist)	1.00	\$41,040	1.00	\$ 34,644	13	SR16
TAX107AC	011509	Perm	Α	Information Technology Specialist IV	1.00	\$44,412	1.00	\$ 47,436	13	SR24
TAX107AC	035766	Perm	Α	Information Technology Specialist IV	1.00	\$44,412	1.00	\$ 47,436	13	SR22
TAX107AD	001509	Perm	Α	Research Statistician II	1.00	\$38,979	1.00	\$ 37,488	13	SR18
TAX107AD	011472	Perm	Α	Research Statistician I	1.00	\$36,024	1.00	\$ 36,024	13	SR16
TAX107AD	022673	Perm	Α	Research Statistician I	1.00	\$41,040	1.00	\$ 34,644	13	SR16
TAX107AD	022673	Perm	Α	Research Statistician III	1.00	\$41,040	1.00	\$ 42,132	13	SR20
TAX100CO	118609	Temp	Α	Tax Clerk	1.00	\$36,516	1.00	\$ 30,036	03	SR12
TAX100EO	118608	Temp	Α	Tax Clerk	1.00	\$36,516	1.00	\$ 30,036	63	SR12
TAX105BA	001513	Temp	Α	Office Assistant III	1.00	\$36,516	1.00	\$ 25,668	03	SR8
TAX105BA	001514	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 25,668	03	SR08
TAX105BA	021195	Temp	Α	Management Analyst IV	1.00	\$45,576	1.00	\$ 43,824	13	SR22
TAX105BA	038687	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 25,668	03	SR08
TAX105BA	038688	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 25,668	03	SR08
TAX105BA	043583	Temp	Α	Tax Clerk	1.00	\$30,035	1.00	\$ 30,012	03	SR12
TAX105BA	118228	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 26,700	03	SR08
TAX105BA	118231	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 26,700	03	SR08
TAX105BA	118232	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 25,668	03	SR08
TAX105BA	118232	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 25,668	03	SR08
TAX105BC	001527	Temp	Α	Office Assistant III	1.00	\$25,668	1.00	\$ 25,668	03	SR08
TAX105BC	034149	Temp	Α	Office Assistant III	1.00	\$3,356	1.00	\$ 25,668	03	SR08
TAX105BC	037152	Temp	Α	Office Assistant III	1.00	\$5,923	1.00	\$ 24,684	03	SR08
TAX105BC	037565	Temp	Α	Office Assistant III	1.00	\$3,356	1.00	\$ 25,668	03	SR08
TAX105BC	049973	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$ 26,700	03	SR08
TAX105BC	049974	Temp	Α	Office Assistant III	1.00	\$25,668	1.00	\$ 25,668	03	SR08
TAX105BC	118243	Temp	Α	Tax Clerk	1.00	\$31,212	1.00	\$ 30,036	03	SR12
TAX105BC	118452	Temp	Α	Tax Clerk	1.00	\$33,756	1.00	\$ 28,884	03	SR12
TAX105BC	118455	Temp	Α	Tax Clerk	1.00	\$33,756	1.00	\$ 30,036	03	SR12
TAX105BC	118505	Temp	Α	Tax Information Technician II	0.50	\$12,834	0.50	\$ 33,756	03	SR15
TAX105BC	049969	Temp	Α	Office Assistant III	1.00	\$25,668	1.00	\$ 25,668	03	SR08
TAX105BC	026970	Temp	Α	Office Assistant III	1.00	\$3,356	1.00	\$ 25,668	03	SR08

#### Department of Taxation New Hires

New Hire Effective	Prog ID/	Position	Perm/			Budgeted	Budgeted	Actual			
<u>Date:</u>	<u>Org</u>	<u>Number</u>	Temp	<u>MOF</u>	Position Title	FTE*	Salary*	<u>FTE</u>	Actual Salary	BU Code	SR Level
11/3/2008	100/CH	7051	Perm	Α	Auditor I	1.00	\$36,024	1.00	\$36,024	13	16
12/30/2008	100/CO	1495	Perm	Α	Secretary II	1.00	\$32,424	1.00	\$33,756	03	14
7/1/2009	100/CO	1500	Perm	Α	Tx Ret Exmr IV	1.00	\$63,204	1.00	\$63,204	04	20
11/3/2008	100/CO	1532	Perm	Α	Tax Returns Examiner I	1.00	\$36,516	1.00	\$33,756	03	13
7/1/2009	100/CO	11504	Perm	Α	Tx Ret Exmr IV	1.00	\$58,440	1.00	\$54,012	04	20
7/28/2008	100/CO	15489	Perm	Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
11/17/2008	100/CO	26779	Perm	Α	Tax Returns Examiner I	1.00	\$30,036	1.00	\$35,064	03	13
7/28/2008	100/CO	47878	Perm	Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
7/28/2008	100/CO	47879	Perm	Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
11/17/2008	100/CO	47884	Perm	Α	Tax Clerk	1.00	\$30,036	1.00	\$30,036	03	12
11/3/2008	100/CP	1544	Perm	Α	Auditor I	1.00	\$51,314	1.00	\$36,024	13	16
11/3/2008	100/CP	29071	Perm	Α	Auditor V	1.00	\$75,960	1.00	\$67,488	13	24
7/28/2008	100/EH	1612	Perm	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
10/21/2008	100/EK	18052	Perm	Α	Supr Tax Clerk II	1.00	\$36,525	1.00	\$36,516	04	17
11/20/2008	100CO	47875	Perm	Α	Tax Ret Examiner II	1.00	\$30,035	1.00	\$36,516	03	15
12/29/2008	105/BA	1513	Perm	Α	Office Assistant III	1.00	\$36,516	1.00	\$25,668	03	08
9/2/2008	105/BA	1527	Perm	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
12/31/2008	105/BA	11265	Perm	Α	Secretary II	1.00	\$32,427	1.00	\$46,176	03	14
8/4/2008	105/BA	46128	Perm	Α	Office Assistant III	1.00	\$26,700	1.00	\$25,668	03	08
9/8/2008	105/BA	118441	Perm	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
7/7/2008	105/BA	118442	Perm	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
8/18/2008	105/BA	118444	Perm	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
8/4/2008	105/BA	118448	Perm	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
12/22/2008	105/BB	1468	Perm	Α	Account Clerk III	1.00	\$28,829	1.00	\$28,836	03	11
8/25/2008	105/BB	27830	Perm	Α	Account Clerk III	1.00	\$32,424	1.00	\$32,424	03	11
8/1/2008	105/BC	1514	Perm	Α	Office Assistant III	1.00	\$26,700	1.00	\$25,668	03	08
9/30/2008	105/BC	3693	Perm	Α	Tax Info Tech II	1.00	\$33,758	1.00	\$37,968	03	15
11/6/2008	105/BC	5774	Perm	Α	Tax Clerk	1.00	\$30,035	1.00	\$30,036	03	12
7/16/2008	105/BC	26778	Perm	Α	Tax Clerk	1.00	\$30,036	1.00	\$30,036	03	12
12/16/2008	105/BC	118023	Perm	Α	Tax Clerk	1.00	\$25,668	1.00	\$35,064	03	12
7/1/2008	105/BC	118452	Perm	Α	Tax Clerk	1.00	\$33,756	1.00	\$30,036	03	12
4/1/2009	107/AA	1517	Perm	Α	Secretary II	1.00	\$32,424	1.00	\$36,516	03	14

#### Department of Taxation New Hires

New Hire Effective	Prog ID/	Position	Perm/			Budgeted	Budgeted	Actual			
Date:	Org	Number	Temp	<u>MOF</u>	Position Title	FTE*	Salary*	FTE	Actual Salary	BU Code	SR Level
7/9/2009	107/AA	104171	Perm	Α	Deputy Director of Taxatio	1.00	\$100,248	1.00	\$100,248	0	SRNA
10/3/2008	107/AA	1563	Perm	Α	Accountant I	1.00	\$35,064	1.00	\$36,024	13	16
12/31/2008	107/AA	40222	Perm	Α	Management Analyst I	1.00	\$37,452	1.00	\$36,024	13	16
7/1/2008	107/AA	118524	Perm	Α	Personnel Clerk	1.00	\$28,836	1.00	\$27,756	03	09
8/1/2008	107/AA	118791	Perm	Α	Income Tax Specialist V	1.00	\$55,500	1.00	\$51,300	13	24
11/19/2008	107/AC	1493	Perm	Α	Info Tech Spclt II	1.00	\$35,064	1.00	\$38,988	13	18
6/30/2009	107/AC	11509	Perm	Α	Info Tech Spclt II	1.00	\$44,412	1.00	\$38,988	13	18
11/3/2008	107/AD	22673	Perm	Α	Research Statistician III	1.00	\$41,040	1.00	\$42,132	13	20
7/1/2008	107/AD	11442	Perm	Α	Economist VI	1.00	\$75,960	1.00	\$75,960	13	26
8/4/2008	100/EO	1450	Temp	Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
1/12/2009	105/BA	38688	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$25,668	03	08
11/12/2008	105/BA	43583	Temp	Α	Tax Clerk	1.00	\$30,035	1.00	\$30,036	03	12
10/27/2008	105/BA	49971	Temp	Α	Tax Clerk	1.00	\$30,035	1.00	\$30,036	03	12
12/22/2008	105/BA	49981	Temp	Α	Mgmt Analyst II	1.00	\$36,024	1.00	\$38,988	13	18
11/6/2008	105/BA	118229	Temp	Α	Office Assistant III	1.00	\$25,667	1.00	\$25,668	03	08
8/21/2008	105/BA	118232	Temp	Α	Office Assistant III	1.00	\$26,700	1.00	\$25,668	03	08
8/14/2008	•	118234		Α	Office Assistant III	1.00	\$26,700	1.00	\$25,668	03	08
8/14/2008	-	118235		Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
11/3/2008	•	111901	•	Α	Management Analyst I	1.00	\$42,132	1.00	\$37,452	13	16
9/2/2008	•	49969	•	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
8/11/2008	•	49973	•	Α	Office Assistant III	1.00	\$26,700	1.00	\$25,668	03	08
8/5/2008	•	49974	•	Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
8/5/2008	•	118238	•	Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
12/31/2008	•	118239		Α	Tax Clerk	1.00	\$25,668	1.00	\$30,036	03	12
9/25/2008	•	118240	- '	Α	Tax Clerk	1.00	\$30,036	1.00	\$30,036	03	12
8/18/2008		118241	-	Α	Tax Clerk	1.00	\$30,036	1.00	\$30,036	03	12
8/11/2008		118242	•	Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
8/11/2008	•	118243		Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
8/11/2008		118244	Temp	Α	Tax Clerk	1.00	\$31,212	1.00	\$30,036	03	12
1/26/2009	•	118505		Α	Tax Info Tech II	1.00	\$12,834	1.00	\$16,878	03	15
8/5/2008		43580		Α	Office Assistant III	1.00	\$25,668	1.00	\$25,668	03	08
8/25/2008	107/AA	117972	Temp	Α	Admin Rules Spclt	1.00	\$68,000	1.00	\$68,000	73	N/A

#### Department of Taxation New Hires

New Hire Effective	Prog ID/	Position	Perm/			Budgeted	Budgeted	Actual			
<u>Date:</u>	<u>Org</u>	<u>Number</u>	Temp	MOF	Position Title	FTE*	Salary*	FTE	Actual Salary	BU Code	SR Level
11/16/2009	107/AA	118504	Temp	Α	Admin Rules Spclt	1.00	\$50,000	1.00	\$38,988	73	N/A
2/23/2009	107/BA	34204	Temp	Α	Mgmt Analyst II	1.00	\$42,141	1.00	\$38,988	13	18

#### Department of Taxation Reduction in Force (RIF) Actions

								Position	Position					
							Current	Salary	Salary	Comp Freq	SR	Perm/		
RIF Code	Prog ID/Org	RIF Action	Position ##	Position Title	MOF	FTE	Comp Rate	Decrease	Increase	(Mo/Hr)	Level	BU Temp	Placement Action	Reason
001A	100/CO	Initial RIF	47884 T		A	1.00		\$ (2,601.00)		Monthly	12	3 Perm	Bump	
001B	100/EO	Placement of Incumbent	1450 T	ax Clerk	Α	1.00		\$ (2,601.00)		Monthly	12	3 Perm	None	Temporary/Exempt
002A	100/CK	Initial RIF	1621 T	ax Clerk	Α	1.00	\$2,702.00	\$ (2,702.00)	\$ -	Monthly	12	3 Perm	None	No placement
003A	107/AC	Initial RIF	42361 lı	nfo Tech Spclt 3	Α	1.00	\$3,951.00	\$ (3,951.00)	\$ -	Monthly	20	13 Perm	None	Retirement
004A	100/EM	Initial RIF	1457 C	TCA I	Α	1.00	\$3,164.00	\$ (3,164.00)	\$ -	Monthly	15	3 Perm	None	Declined placement
005A	105/BA	Initial RIF	1556 C	ashier	Α	1.00	\$3,164.00	\$ (3,164.00)	\$ -	Monthly	12	3 Perm	Bump	
005B	105/BA	Placement of Incumbent	41714 C	ashier	Α	1.00	\$2,922.00	\$ (2,922.00)	\$3,164.00	Monthly	12	3 Perm	Fill Vacancy	
006A	105/BA	Initial RIF	41713 C	ashier	Α	1.00	\$3,420.00	\$ (3,420.00)	\$ -	Monthly	12	3 Perm	Fill Vacancy	
007A	105/BA	Initial RIF	165 C	ashier	Α	1.00	\$3,164.00	\$ (3,164.00)	\$ -	Monthly	12	3 Perm	Bump	
007B	105/BA	Placement of Incumbent	26777 C	ashier	Α	1.00	\$2,813.00	\$ (2,813.00)	\$3,164.00	Monthly	12	3 Perm	None	J/W placement-out
A800	105/BA	Initial RIF	1559 C	ashier	Α	1.00	\$3,290.00	\$ (3,290.00)		Monthly	12	3 Perm	None	Resigned
009A	100/EO	Initial RIF	118610	TCA I	Α	1.00	\$2,922.00	\$ (2,922.00)		Monthly	15	3 Perm	Fill Vacancy	
010A	107/AA	JW Placement-In	118524 P	ersonnel Clerk III	Α	1.00	\$2,403.00	\$ (2,403.00)	\$2,313.00	Monthly	9	63 Perm	None	<24 retention points
011A	100/EO	JW Placement-In	1567 S	ecretary II	Α	1.00	\$2,922.00		\$2,922.00	Monthly	14	3 Perm	Fill Vacancy	
012A	100/CH	JW Placement-In	3705 T	ax Returns Exmr I	Α	1.00	\$3,164.00		\$3,164.00	Monthly	13	3 Perm	Fill Vacancy	
013A	105/BA	JW Placement-In	21195 N	Igmt Anlyst IV	Α	1.00	\$4,809.00		\$4,809.00	Monthly	22	13 Perm	Fill Vacancy	

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# Department of Taxation Expenditures Exceeding Federal Fund Ceiling

Prog ID	Appropriation Ceiling	Ceiling Increase	<u>Date of</u> <u>Increase</u>	Reason for Exceeding Ceiling	Recurring (Y/N)	GF Impact (Y/N)	ARRA?
	Not Applicable						

# Department of Taxation Intradepartmental Transfers

From Prog ID	<u>To</u> Prog ID	<u>Amount</u> <u>Transferred</u>	Date of Transfer	Reason for Transfer	Recurring (Y/N)
		None			

# Department of Taxation CIP Summary

<u>Priority</u>	<u>Project Title</u>	<u>\$\$\$\$</u>	MOF
	Not Applicable		