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TO THE HOUSE COMMITTEES ON HUMAN SERVICES
AND HEALTH

TWENTY-FIFTH LEGISLATURE
Regular Session of 2010

Thursday, January 28, 2010
9:30 a.m.

WRITTEN TESTIMONY ONLY

**TESTIMONY ON HOUSE BILL NO. 2154 – RELATING TO HEALTH CARE CASE
MANAGEMENT.**

TO THE HONORABLE JOHN MIZUNO AND RYAN I. YAMANE, CHAIRS, AND
MEMBERS OF THE COMMITTEES:

My name is J.P. Schmidt, State Insurance Commissioner ("Commissioner"),
testifying on behalf of the Department of Commerce and Consumer Affairs
("Department"). The Department limits its testimony to section 2(a)(5) of the bill, which
includes the Commissioner as a member of an eleven-member Health Care Case
Management Task Force ("Task Force").

The purpose of this Task Force is to research the quality of care provided by
case managers and case management agencies and to ensure that appropriate
standards of practice are consistently followed.

The Insurance Division does not have the experience or expertise on case
management practices such as to provide any assistance to the Task Force. Therefore,
the Department respectfully requests that the Commissioner be deleted as a member of
the Task Force.

We thank this Committee for the opportunity to present testimony on this matter.

LINDA LINGLE
GOVERNOR



LILLIAN B. KOLLER, ESQ.
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HENRY OLIVA
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STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
P.O. Box 339
Honolulu, Hawaii 96809-0339

January 28, 2010

MEMORANDUM

**LATE
Testimony**

TO: Honorable John M. Mizuno, Chair
House Committee on Human Services

Honorable Ryan I. Yamane, Chair
House Committee on Health

FROM: Lillian B. Koller, Director

SUBJECT: **H.B. 2154 – RELATING TO HEALTH CARE CASE MANAGEMENT**

Hearing: Thursday, January 28, 2010, 9:30 A.M.
Conference Room 329, State Capitol

PURPOSE: The purpose of this bill is to establish a Health Care Case Management Task Force in the Department of Human Services to research the quality of care provided by case managers and case management agencies and to ensure that standards of practice are consistently followed.

DEPARTMENT'S POSITION: The Department of Human Services (DHS) respectfully opposes this bill.

The Department of Human Services is not in a position to divert our reduced staff or resources for the new duties of this proposed task force. Now, more than ever, we must focus our energy and efforts on core functions.

There is no funding provided to facilitate or convene the task force. Given the State's current fiscal difficulties and the \$1.23 billion budget shortfall for this biennium, we cannot support using resources to administer this task force.

Finally, given the scope of the programs to be reviewed and the composition of the task force, the placement of the task force in DHS is not appropriate.

Thank you for the opportunity to testify.

HAWAII ALLIANCE FOR RETIRED AMERICANS

Hawaii Alliance for Retired Americans AFT Hawaii Retirees HGEA Retirees HSTA Retired
c/o AFSCME · ILWU Retirees Kokua Council Machinists Union Retirees UPW Retirees, ADA
Hawaii

888 Mililani Street, Suite 101 · Honolulu, Hawaii 96813

Laura Manis, Testifier, 597-8838

COMMITTEE ON HUMAN SERVICES

Rep. John M. Mizuno, Chair, Rep. Tom Brower, Vice Chair

COMMITTEE ON HEALTH

Rep. Ryan I. Yamane, Chair, Rep. Scott Y. Nishimoto, Vice Chair

DATE: Thursday, January 28, 2010. TIME: 9:30am

PLACE: Conference Room 32

SUPPORT

HB 1886 RELATING TO CASE MANAGERS.

Requires certification by the Commission for Case Manager Certification for a case manager to practice as a certified case manager in the State.

HB 2154 RELATING TO HEALTH CARE CASE MANAGEMENT. Convenes a temporary Health Care Case Management Task Force to research the quality of care provided by case managers and case management agencies and to ensure that standards of practice are consistently followed.

Both bills are related. We support because ... Case managers have assumed an important role in helping consumers access services and should be qualified to provide this service.

... Certification should require having case managers meet certain education and/or experiential qualifications.

... We suggest that there should be an industry code of ethics.

... Consider uniform reporting and oversight.

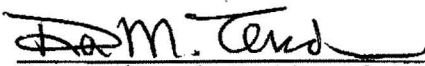


CATHOLIC CHARITIES HAWAII

TO: Representative John M. Mizuno, Chair
Representative Tom Brower, Vice Chair
Committee on Human Services

Representative Ryan I. Yamane, Chair
Representative Scott Y. Nishimoto, Vice Chair
Committee on Health

FROM:


Diane M. Terada, Division Administrator

DATE of Hearing: Thursday, January 28, 2010
9:30 a.m., Room 329

SUBJECT: **HB 2154 Relating to Health Care Case Management**

Catholic Charities Hawai'i (CCH) is a private, 501(c)(3) organization that has provided social services for people in need in the State of Hawaii since 1947. **CCH supports HB 2154, with recommendations.**

CCH is a licensed case management agency on the island of Hawai'i, providing case management for community care foster family home residents since 1997. In addition, CCH provides case management for elders living independently, children in the child welfare system and other special needs populations.

CCH recognizes that case management has many forms. The term is sometimes used interchangeably with terms such as "social work", "discharge planning", "counseling", "information & referral", "service coordination" and more. CCH supports the development of a task force to review the diverse forms of case management and to begin working toward standards of practice and common definitions of case management functions.

RECOMMENDATION: CCH recommends that the number of task force members be increased to include a representative of a licensed case management agency providing services as described in HRS 346-333. This particular type of case management is highly regulated and includes delegation of nursing functions that is not common in most other models of case management. A possible representative of a licensed case management agency could be the President or designee of the Case Management Council, whose members are comprised of licensed case management agencies.

Thank you for the opportunity to testify. Please feel free to contact me at 527-4702 or diane.terada@catholiccharitieshawaii.org if I can provide any further information.



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Phone (808) 524-HOPE(4673) • www.CatholicCharitiesHawaii.org



TESTIMONY IN SUPPORT OF HB 2154
Relating to Health Care Case Management

DATE: Thursday, January 28, 2010
TIME: 9:30am
PLACE: Conference Room 329
State Capitol
415 South Beretania Street

LATE
Testimony

Donna Schmidt, LCSW
President
Case Management, Inc.
Support of HB 2154

My name is Donna Schmidt. I own a licensed case management agency and I support this measure. The role of the case manager is increasingly important as we navigate increasing consumer needs and limited resources. The case managers must be prepared to guide consumers through this maze ensuring high quality care with an acute cost consciousness.

The Health Care Case Management Task Force will provide a macro view of a fragmented network of providers. This assessment will allow the Department of Human Services to create a vision of integrated case management working collaboratively with providers and payers across various models of care, levels of care, and health care needs.

The Health Care Case Management Task Force has the potential to be the metaphorical red dot on the map that indicates YOU ARE HERE. Locating this position is essential in arriving at the desired destination.

Thank you for this opportunity to submit testimony in support of this bill.