# **GM 302**

# **Measure Title:**

Submitting for consideration and confirmation to the Advisory Board on Veterans' Services, Gubernatorial Nominee, **HERBERT C. LUM**, for a term to expire 6-30-2014

# STATE OF HAWAII DEPARTMENT OF DEFENSE

#### **TESTIMONY**

Submitting for consideration and confirmation
To the Advisory Board on Veterans Services,
Gubernatorial Nominee,
HERBERT C. LUM for a term to expire
6-30-2014

# SENATE COMMITTEE ON PUBLIC SAFETY AND MILITARY AFFAIRS

February 25, 2010

BY

#### OFFICE OF VETERANS SERVICES

Good afternoon, Chair Will Espero, Chair, Vice Chair Robert Bunda and members of the Committee.

I am Carswell Ross, Program Specialists speaking for the Director of the Office of Veterans Services (OVS). OVS supports confirmation of Herbert C. Lum to be reappointed to the Advisory Board on Veterans Services.

Colonel Lum is a Korean War Veteran who served as a combat intelligence soldier with the 7<sup>th</sup> Marine Regiment, 1<sup>st</sup> Marine Division, U.S. Marine Corps. He took part in the Inchon landing and the Recapture of Seoul, the Chosin Reservoir operation in North Korea and other actions in Central Korea. Colonel Lum was awarded the Combat Action award, Korean Service Medals with five (5) stars, three (3) Presidential Unit Citations and several other Korean, United Nations and U.S. awards.

After his years in military service he returned to school and completed his Bachelor's degree at the University of Southern California and his Masters of Arts Degree at Central Michigan University and continued on to receive his certification as a public accountant. He became an auditor with the Federal government and rose to management position. His management activities included working with allied countries and resolution of foreign issues.

As a veteran and retiree, Colonel Lum is involved with the Veterans League of Hawaii Island, which is very actively involved in the expansion and beautification of the West Hawaii Veterans Cemetery. He is also a member of the Disabled American Veterans, the Korean War Veterans Association and the Chosin Few Aloha Chapter. Colonel Lum is not only supported by my office, but also by the many veterans organization from both the East and West sides of the Big Island.

As the present member of the Board representing Kona, he has been attending Board's meetings since 2007 and has been active in representing the West Hawaii veterans on the Big Island.

Thank you for giving me the opportunity to testify in support of Herbert Lum's confirmation and consideration.

# LLOYD K. SODETANI CHAIRMAN, ADVISORY BOARD STATE OFFICE OF VETERANS SERVICES 1885 MAIN STREET, SUITE 404 WAILUKU, HAWAII 96793

February 24, 2010

The Honorable Will Espero Chairman Senate Committee on Public Safety And Military Affairs State Capitol Honolulu, Hawaii 96813

Dear Chair Espero and members of the committee:

I submit this written testimony in support of the re-appointment and confirmation of Mr. Herbert C. Lum, current board member representing West Hawaii.

Mr. Lum has been a staunch advocate of the veterans. He has been actively involved in veteran issues at the local and state levels. His presence at each board meeting is always welcomed, because he has much to contribute for the benefit of West side and the State of Hawaii. He maintains contact with all veteran organizations within his geographical area and continues to be actively involved with aspects of veteran issues.

Your favorable consideration of Mr. Lum's confirmation will be of great benefit to the veterans of West Hawaii and the State of Hawaii.

Respectfully,

Lloyd K. Sodetani Chair COL, USA (ret)



Dan Youmans President -Washington/Hawaii P.O. Box 97061 External Affairs

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## Testimony to the Senate Committee on Public Safety and Military Affairs Thursday, February 25, 2010; 1:15 p.m. **State Capitol Conference Room 229**

RE: Governor's Message No. 303, submitting for consideration and confirmation to the Wireless Enhanced 911 Board, Gubernatorial Nominee, JAMES D. LACLAIR, for a term to expire 06-30-2012.

Chair Espero, Vice Chair Bunda, and Members of the Committee:

My name is Dan Youmans, and I am the AT&T President for External Affairs, State of Hawaii. I urge your support for the confirmation of JAMES D. LACLAIR to the Wireless Enhanced 911 Board ("911 Board").

Mr. James LaClair currently serves as Vice President Development Office of Innovation & Technology at Hawaiian Telcom. He is knowledgeable with the policies and operation of emergency calling services such as the wireline enhanced 911 system and the policies and operations of wireless E911 services.

Mr. LaClair has been as active Wireless E911 Board or visitor since July of 2008. During this period Mr. LaClair has contributed to moving initiatives forward, including proposed legislation, and is actively pursuing ways to improve the communication technologies used for public safety.

In light of his professionalism, commitment and extensive work experience related to E911, I urge your favorable consideration of Mr. James D. LaClair as a member of the Wireless Enhanced 911 Board.

Thank you for the opportunity to testify.

Senator Will Espero Chair, Senate Committee on Public Safety and Military Affairs The Senate State Capitol Honolulu, Hawaii 96813

### Dear Senator Will Espero:

In response to your letter of February 19, 2010, regarding confirmation process scheduled for February 25, 2010, the following is submitted referenced to specific queries raised.

(a) Why do you wish to be a member of the Advisory Board on Veterans' Services?

As a member of the Advisory Board, I will be a communication link between the veterans and the Office of Veteran Services. As a member of several veteran organizations and having many contacts with many veterans, I believe I am familiar with their aspirations, views, and issues and would be an effective communicator.

(b) How do you perceive the role and responsibilities of a member of the Advisory Board on Veteran Services?

As a member of the Advisory Board within the Office of Veteran Services, I believe I have a responsibility to the Director through the Board to define issues and concerns of the veterans and to suggest/recommend solutions/plan of actions for resolutions. A field representative of the OVS, communicates with the veterans on matters of interest to them and the actions and activities on their behalf being taken by OVS.

(c) Brief statement of qualifications---.

As a Regional Audit Manager of the Defense Contract Audit Agency, managing a professional audit staff of up to two hundred professional auditors and supporting administrative staff, my functions covered the spectrum of responsibilities of management planning, direction, personnel, finance, and consultation/discussions with numerous U.S. and Foreign Government and industrial representatives. Management decision making is a standard routine activity in this work environment.

(d) What do you hope to accomplish during your term of service?

I hope to optimize communications between veterans and OVS and better the understanding of the complementary roles of veterans and OVS in services to the veterans.

(e) Name three qualities----

Objectivity - As an audit executive, objectivity is the essence of the work product. This skill becomes second nature and becomes ingrained in one's perspective.

Listening - Listening as a prerequisite to speaking is a rule I generally follow, except when I am initiating a subject of discussion.

Understanding - Unless we understand a viewpoint, we will tend to talk aimlessly with much verbiage and little communication.

## (f) Name one previous experience----

As an officer of the West Hawaii Veterans' Cemetery Development and Expansion Association, I have at various times expressed a philosophy of timely communication of issues and problems by official statement of the issues and recommended solutions. This is a philosophy of problem prevention versus Monday morning quarterbacking and seeking after-the-fact remedies. This involves veterans and OVS dealing in a non-adversarial relationship rather than engaging in counter productive rhetoric. I believe there has been a measure of progress made here and the pattern is established that effects present and future relationships.

# (g) ---conflicts of interest?

I foresee no conflict of interest. If possible conflicts arise, I will fully discuss it with the Director, Office of Veteran Services.

Aloha.

Herbert C. Lum