S.R. NO. ²¹ S.D. 1

SENATE RESOLUTION

REQUESTING A STUDY ON THE AVAILABILITY OF AMERICAN SIGN LANGUAGE INTERPRETERS.

WHEREAS, American Sign Language (ASL) interpreters work as 1 freelance interpreters to provide communication access between 2 hearing and deaf or hard of hearing individuals; and 3 4 WHEREAS, the Vocational Rehabilitation and Services for the 5 Blind Division of the Department of Human Services and the 6 7 Disability and Communication Access Board prepared a report entitled "Shortage of ASL-English Interpreters in the State of 8 9 Hawaii" in November 2000; and 10 WHEREAS, the 2000 report identified job security, 11 consistency of income, stability of schedule, benefits, and 12 professional development as priorities for working interpreters; 13 14 and 15 WHEREAS, the 2000 report recommended increasing the pool of 16 qualified interpreters in Hawaii to improve communication access 17 for deaf and hard of hearing persons; and 18 19 WHEREAS, the Disability and Communication Access Board is a 20 21 state agency that adopts administrative rules for the 22 utilization of communication access services (e.g., sign 23 language interpreters, real-time captioners, and computerassisted notetakers) and determines the qualifications of 24 25 interpreters and the credentialing of interpreters who do not hold national certification via a state screening process; and 26 27 28 WHEREAS, the Disability and Communication Access Board has developed and implements a state test, the Hawaii Quality 29 Assurance System (HQAS), for individuals who wish to obtain a 30 state credential to work as an ASL sign language interpreter in 31 the State of Hawaii but who do not seek national certification; 32 33 and 34



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WHEREAS, on average, only eight to twelve individuals per 1 year take and pass the Disability and Communication Access Board 2 HOAS test; and 3 4 5 WHEREAS, the Vocational Rehabilitation and Services for the Blind Division has contracted for statewide interpreter referral 6 services with a private agency, Hawaii Interpreting Services, 7 LLC, which has experienced significant difficulty in securing 8 9 ASL interpreters for community freelance interpreting assignments; and 10 11 12 WHEREAS, state agencies, especially agencies that are heavy users of interpreter services, such as the Vocational 13 Rehabilitation and Services for the Blind Division of the 14 15 Department of Human Services and the University of Hawaii, are also having difficulty meeting their obligations to provide 16 communication access to deaf and hard of hearing individuals; 17 and 18 19 20 WHEREAS, the lack of ASL interpreters seriously impacts the lives of persons who are deaf in obtaining and maintaining jobs, 21 22 affecting their health, safety, and interactions of daily life; 23 and 24 25 WHEREAS, the State of Hawaii has an Interpreter Education and Training Program at Kapiolani Community College whose 26 purpose, in part, is to train students to become working 27 28 interpreters to increase the pool of available ASL interpreters in the State of Hawaii; and 29 30 31 WHEREAS, although the Kapiolani Community College 32 Interpreter Education and Training Program has offered many classes to individuals who have increased their proficiency in 33 34 ASL and has promoted the advancement of educational assistants in the school system with sign language interpreting skills, the 35 36 number of graduates who have become working freelance interpreters has not increased in the community; now, therefore, 37 38 39 BE IT RESOLVED by the Senate of the Twenty-fifth Legislature of the State of Hawaii, Regular Session of 2010, 40 that the Legislative Reference Bureau is requested to conduct a 41 study to determine what barriers (rates, benefits, reimbursement 42 43 mechanisms, etc.) in existing law, rules, regulations, or



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policies exist to securing more ASL community interpreting 1 2 hours, if any; and 3 4 BE IT FURTHER RESOLVED that the Legislative Reference 5 Bureau is requested to conduct a survey of current American Sign Language interpreters working in the State of Hawaii to obtain 6 information relevant to the study; and 7 8 9 BE IT FURTHER RESOLVED that the Disability and Communication Access Board and Hawaii Interpreting Services, 10 LLC, are requested to assist the Legislative Reference Bureau in 11 12 surveying ASL interpreters currently working in the State of 13 Hawaii; and 14 15 BE IT FURTHER RESOLVED that the study provide recommendations as to statutory changes that might be enacted 16 and administrative or program changes, if any, that might be 17 implemented to increase the availability of ASL interpreters, 18 19 including but not limited to changes in areas such as: 20 21 The Disability and Communication Access Board; (1)22 Title 11, chapter 218, Hawaii Administrative Rules; 23 (2) 24 25 (3) The HQAS test; 26 The Kapiolani Community College Interpreter Education 27 (4) 28 and Training Program; and 29 The Vocational Rehabilitation and Services for the 30 (5) 31 Blind Division Interpreter Referral Contract; and 32 BE IT FURTHER RESOLVED that the Legislative Reference 33 34 Bureau is requested to consult with the Disability and Communication Access Board, the Vocational Rehabilitation and 35 36 Services for the Blind Division, Kapiolani Community College Interpreter Education Program, Hawaii Interpreting Services, 37 LLC, Hawaii Registry of Interpreters for the Deaf, LifeLinks VRI 38 39 (Video Remote Interpreters), and user groups of ASL interpreting services in formulating recommendations, if any; and 40 41

42 BE IT FURTHER RESOLVED that the Legislative Reference 43 Bureau submit its findings and recommendations to the



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1 Legislature no later than twenty days prior to the convening of the 2011 Regular Session; and 2 3 4 BE IT FURTHER RESOLVED that certified copies of this 5 Resolution be transmitted to the Executive Director of the Disability and Communication Access Board, the Administrator of 6 7 the Vocational Rehabilitation and Services for the Blind Division, the Chancellor of the Kapiolani Community College, the 8 9 Hawaii Interpreting Services, LLC, the President of the Hawaii Registry of Interpreters for the Deaf, and the Director of the 10 Legislative Reference Bureau. 11

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