JAN 2 1 2010

A BILL FOR AN ACT

RELATING TO HUMAN SERVICES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. The legislature finds that for clients of the
- 2 department of human services who are receiving child welfare
- 3 services, the transfer of a case worker without notice to the
- 4 case worker's client places added burdens on children, parents,
- 5 and caregivers. This is particularly true when custody issues
- 6 are involved.
- 7 The purpose of this Act is to require the department of
- 8 human services to provide a written explanation and notification
- 9 to the client when the client's case worker has been
- 10 transferred.
- 11 SECTION 2. Section 346-51, Hawaii Revised Statutes, is
- 12 amended to read as follows:
- 13 "\$346-51 Public assistance and child welfare services
- 14 administered by department. (a) The department [of human
- 15 services] shall administer public assistance and child welfare
- 16 services in the several counties except for payments
- 17 administered under the Federal Supplemental Security Income



- 1 Program or its successor agency. No person shall be denied the
- 2 right to petition the department for additional assistance as
- 3 established under section 346-53(f).
- 4 (b) If a client who is receiving child welfare services
- 5 under subsection (a) is transferred by the department from one
- 6 case worker to another case worker, the department shall notify
- 7 the client in writing of the transfer and include in the
- 8 notification an explanation of the reason for the change of case
- 9 worker. The notice shall be placed in the file of the client."
- 10 SECTION 3. Statutory material to be repealed is bracketed
- 11 and stricken. New statutory material is underscored.

12 SECTION 4. This Act shall take effect upon its approval.

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INTRODUCED BY:

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Report Title:

Human Services; Child Welfare Case Workers

Description:

Requires the department of human services to notify clients of the transfer of the client from one case worker to another.

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