## A BILL FOR AN ACT

RELATING TO HEALTH.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. Since 1999, the legislature has supported the
- 2 use and expansion of telehealth services and technology in
- 3 Hawaii. In the past, telehealth services were primarily
- 4 facility-based without a consumer driven component. With
- 5 internet-based technology revolutionizing the way consumers
- 6 acquire goods and services today, it was only a matter of time
- 7 before this type of technology was applied to health care.
- 8 Hawaii is poised to become the first state in the nation to
- 9 provide statewide consumer access to local physicians via the
- 10 Internet and telephone. Individuals will be able to interact
- 11 with local physicians in a real time, secure, and private online
- 12 environment.
- 13 Supporting this expanded use of technology for telemedicine
- 14 services will increase access to health care for rural residents
- 15 on the neighbor islands and Oahu. People living in Hawaii's
- 16 rural areas often find it more difficult to access specialty
- 17 physician care. The use of new and improved telemedicine



1

### H.B. NO. 808

- 1 technologies to deliver effective and prompt health care will
- 2 provide a method for residents to immediately consult with a
- 3 specialist.
- 4 Difficulty in accessing health care due to the inability to
- 5 visit a specialist because of work or family obligations often
- 6 forces individuals to delay appropriate health care. These
- 7 delays may ultimately lead to worsened health outcomes which
- 8 could have been avoided. New telemedicine technology will
- 9 provide additional options to access care through the ability to
- 10 engage in a discussion with a local physician live via the
- 11 Internet or telephone twenty-four hours a day, seven days a
- 12 week.
- 13 Expansion of telemedicine services may also assist in
- 14 containing rising health care costs. The availability of
- 15 immediate access to physicians may prevent inappropriate and
- 16 expensive trips to the emergency room. Those without health
- 17 care coverage who access non-emergent care in the emergency room
- 18 would now be able to visit a physician online. As consumers
- 19 become more comfortable receiving care through this technology,
- 20 hospitals could see a decrease not only in inappropriate
- 21 emergency room usage, but also a decrease in the amount of
- 22 uncompensated care they provide to the community.

2009-0477 HB SMA.doc

## H.B. NO. 808

| 1  | In addition, since rural areas locally and across the           |
|----|---|
| 2  | nation find it increasingly difficult to attract and retain     |
| 3  | physicians, particularly specialists, expansion of telemedicine |
| 4  | services may attract physicians to practice in these areas.     |
| 5  | Telemedicine will provide physicians with greater flexibility   |
| 6  | and freedom within their practices wherever they are physically |
| 7  | located in Hawaii. The resulting lifestyle improvement without  |
| 8  | having to sacrifice income could prove to be an attractive      |
| 9  | incentive for physicians to practice in rural areas.            |
| 10 | Despite the legislature's clear and consistent support of       |
| 11 | expanded and continued use of telemedicine as a resource to     |
| 12 | improve access to health care services throughout the State,    |
| 13 | questions have recently been raised by the Hawaii medical board |
| 14 | about the appropriate use of this technology to establish the   |
| 15 | physician-patient relationship. Therefore, the purpose of this  |
| 16 | Act is to reinforce the legislature's support of online care    |
| 17 | services through telemedicine by:                               |
| 18 | (1) Clarifying that telemedicine is in a physician's scope      |
| 19 | of practice and is authorized in Hawaii when practiced          |
| 20 | by a licensed physician providing services to                   |
| 21 | patients; and   |

| 1  | (2) Further clarifying the current laws regarding                |
|----|--|
| 2  | telehealth to ensure compliance with changes made to             |
| 3  | the law regulating the practice of medicine.                     |
| 4  | SECTION 2. Chapter 453, Hawaii Revised Statutes, is              |
| 5  | amended by adding a new section to be appropriately designated   |
| 6  | and to read as follows:  |
| 7  | "§453- Practice of telemedicine. (a) Nothing in this             |
| 8  | section shall preclude any physician, within the scope of the    |
| 9  | physician's license to practice, from practicing telemedicine as |
| 10 | defined in this section.   |
| 11 | (b) For the purposes of this section, "telemedicine" means       |
| 12 | the use of telecommunications services, including real-time      |
| 13 | video or web conferencing communication, or secure interactive   |
| 14 | or non-interactive web-based communication, for the purposes of  |
| 15 | establishing a physician-patient relationship, or evaluating or  |
| 16 | treating a patient.  |
| 17 | (c) Telemedicine services shall include a documented             |
| 18 | patient evaluation, including history and a discussion of        |
| 19 | physical symptoms adequate to establish a diagnosis and identify |
| 20 | underlying conditions or contra-indications to the treatment     |
| 21 | recommended or provided.   |

2009-0477 HB SMA.doc

2009-0477 HB SMA.doc

# H.B. NO. 808

| 1  | (d) Treatment recommendations made via telemedicine,             |
|----|--|
| 2  | including issuing a prescription via electronic means, shall be  |
| 3  | held to the same standards of appropriate practice as those in   |
| 4  | traditional physician-patient settings. Issuing a prescription   |
| 5  | based solely on an online questionnaire is not treatment for the |
| 6  | purposes of this section and does not constitute an acceptable   |
| 7  | standard of care. For the purposes of prescribing a controlled   |
| 8  | substance, a physician-patient relationship shall be established |
| 9  | pursuant to chapter 329.   |
| 10 | (e) All medical reports resulting from telemedicine              |
| 11 | services are part of a patient's health record and shall be made |
| 12 | available to the patient. Patient medical records shall be       |
| 13 | maintained in compliance with all applicable state and federal   |
| 14 | requirements including privacy requirements.                     |
| 15 | (f) A physician shall not practice telemedicine in this          |
| 16 | State without a license to practice medicine in Hawaii."         |
| 17 | SECTION 3. Section 431:10A-116.3, Hawaii Revised Statutes,       |
| 18 | is amended by amending subsection (d) to read as follows:        |
| 19 | "(d) Notwithstanding chapter 453 or rules adopted thereto,       |
| 20 | $[\frac{1}{2}]$ in the event that a health care provider-patient |
| 21 | relationship does not exist between the patient and the health   |
| 22 | care provider to be involved in a telehealth interaction between |

## H.B. NO. 808

- 1 the patient and the health care provider, a telehealth mechanism
- 2 may be used to establish a health care provider-patient
- 3 relationship."
- 4 SECTION 4. Section 432:1-601.5, Hawaii Revised Statutes,
- 5 is amended by amending subsection (d) to read as follows:
- 6 "(d) Notwithstanding chapter 453 or rules adopted thereto,
- 7 [In] in the event that a health care provider-patient
- 8 relationship does not exist between the patient and the health
- 9 care provider to be involved in a telehealth interaction between
- 10 the patient and health care provider, a telehealth mechanism may
- 11 be used to establish a health care provider-patient
- 12 relationship."
- 13 SECTION 5. Section 432D-23.5, Hawaii Revised Statutes, is
- 14 amended by amending subsection (d) to read as follows:
- "(d) Notwithstanding chapter 453 or rules adopted thereto,
- 16 [In] in the event that a health care provider-patient
- 17 relationship does not exist between the patient and the health
- 18 care provider involved in a telehealth interaction between the
- 19 patient and the health care provider, a telehealth mechanism may
- 20 be used to establish a health care provider-patient
- 21 relationship."

2009-0477 HB SMA.doc

- 1 SECTION 6. Statutory material to be repealed is bracketed
- 2 and stricken. New statutory material is underscored.
- 3 SECTION 7. This Act shall take effect upon its approval.

4

INTRODUCED BY:

JAN 2 4 2009

### Report Title:

Telehealth; Medicine and Surgery; Expansion of Services

### Description:

Makes amendments to clarify the support and expansion of new technology in the use of telemedicine; clarifies that telehealth is within the scope of a physician's practice.