

SB 824



STATE OF HAWAII
STATE COUNCIL
ON DEVELOPMENTAL DISABILITIES
919 ALA MOANA BOULEVARD, ROOM 113
HONOLULU, HAWAII 96814
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February 10, 2009

The Honorable Suzanne Chun Oakland, Chair
Senate Committee on Human Services

and

The Honorable David Y. Ige, Chair
Senate Committee on Health
Twenty-Fifth Legislature
State Capitol
State of Hawaii
Honolulu, Hawaii 96813

Dear Senators Chun Oakland and Ige and Members of the Committees:

SUBJECT: SB 824 – RELATING TO LONG-TERM CARE

The position and views expressed in this testimony do not represent nor reflect the position and views of the Department of Health.

The State Council on Developmental Disabilities (DD) **SUPPORTS SB 824**. The purpose of the bill is to support the Aging and Disability Resource Center (ADRC) Program by appropriating funds to supplement its development statewide.

The Council initially supported the grant application submitted by the Executive Office on Aging to the U.S. Administration on Aging and Centers for Medicare and Medicaid Services for funds to plan and develop an ADRC to serve as a one-stop access to long-term care resources in the State. As a systems advocacy agency responsible for statewide planning, coordination, monitoring, evaluation, and advocacy on behalf of individuals with DD and their families, we see ADRC as an important vehicle for the aging and disabled population to obtain appropriate information and resources through a single point of entry. Other services offered are information and referral, assessment, counseling, coordination with other programs, eligibility for services, and planning for services. With the increase in the elder and disability population needing long-term care services and supports, establishing a resource center is timely and needed.

The Council is represented on the State Advisory Board and is committed to maintain an active role in the development of a statewide ADRC.

The Honorable Suzanne Chun Oakland
The Honorable David Y. Ige
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We realize that our State is experiencing a significant budget deficit and priority is maintaining services that address health and safety concerns for individuals and families. The Council is hopeful that the passage of the Economic Recovery and Reinvestment Act will provide Hawaii with some level of fiscal recovery. With the infusion of Federal funds to Hawaii, State funds could be redirected to other program areas such as ADRC.

Thank you for the opportunity to present our testimony in support of SB 824.

Sincerely,


Waynette K. V. Cabral
Executive Administrator

DEPARTMENT OF COMMUNITY SERVICES
CITY AND COUNTY OF HONOLULU

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DEPUTY DIRECTOR

February 9, 2009

The Honorable Suzanne Chun Oakland, Chair
and Members of the Committee on Human Services
The Honorable David Y. Ige, Chair
and Members of the Committee on Health
The State Senate
State Capitol
Honolulu, Hawaii 96813

Dear Chair Chun Oakland, Chair Ige, and Members:

**Subject: Providing Comments on S.B. 824
Relating to Long-Term Care**

The City and County of Honolulu's Elderly Affairs Division is Oahu's Area Agency on Aging and operates in accordance with the Older Americans Act of 1965 to coordinate, advocate, and improve or expand services to assist older persons and their caregivers in leading independent, meaningful, and dignified lives in their own homes and communities for as long as possible. Over the last three years, the Elderly Affairs Division has devoted a tremendous amount of time, effort and resources to develop a virtual Aging and Disability Resource Center (ADRC) for Oahu. We strongly urge the committee to support S.B. 824 Relating to Long-Term Care to supplement ongoing development and expansion of the ADRC program.

The ADRC is a national initiative sponsored by the U.S. Administration on Aging and Centers of Medicare and Medicaid. The ADRC model exists in forty-seven states, including Hawaii. The overall goal is to minimize confusion, enhance individual choice and support informed decision-making for all persons seeking long term care support. It is a proven model for providing information and counseling on options regarding long term care. The design for Hawaii is to build the ADRC from the core functions of the local Area Agencies on Aging.

The Elderly Affairs Division has been working in partnership with the Executive Office on Aging and other counties to develop a virtual ADRC, a robust website with comprehensive information on aging and disability resources and services that seniors, adults with disabilities, caregivers and the general public can turn to for information and assistance. The website is targeted to go live in May 2009. The virtual ADRC model

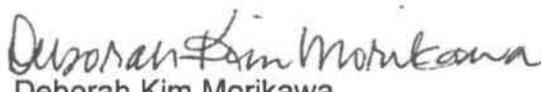
The Honorable Suzanne Chun Oakland, Chair
and Members of the Committee on Human Services
The Honorable David Y. Ige, Chair
and Members of the Committee on Health
February 9, 2009
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not only provides online information, but also incorporates a telephone helpline staffed by trained professionals to assist those who do not have internet access or require additional assistance.

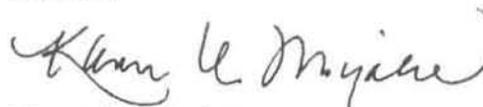
We are reaching the end of the federal ADRC grant funding and seeking additional support from the State Legislature to continue the development of this long-term care information resource. Expansion plans are also currently underway to establish small satellite offices in Oahu's rural communities. These sites will complement and enhance the virtual ADRC model by extending our reach to underserved areas. The role of the ADRC is becoming even more critical with Hawaii's aging population, our strong tradition of family caregiving and the major cutbacks on social and senior care programs during this difficult economic time. Seniors, adults with disabilities and family caregivers are in need of information, assistance, and counseling to access informal and formal resources available to keep loved ones at home.

Thank you for the opportunity to submit this testimony.

Sincerely,



Deborah Kim Morikawa
Director



Karen K. Miyake
County Executive on Aging
Elderly Affairs Division

KM:ab
sb 824

**TESTIMONY TO THE SENATE COMMITTEES
ON HEALTH AND HUMAN SERVICES
Senator Suzanne Chun-Oakland, Chair
Senator David Ige, Chair**

**Testimony Supporting S.B. 824: "Relating to Long-Term Care"
February 10, 2009
1:15 p.m.
Conference Room 016**

**Testimony of Ludvina K. Takahashi
Executive on Aging
County of Kauai, Agency on Elderly Affairs**

The County of Kauai Agency on Elderly Affairs is in full support of S.B. 824 - Relating to the Aging and Disability Resource (also refer as ADRC) Project. This bill is to appropriate funds to supplement the ADRC Project development and coordination that are currently underway.

As part of a national effort to establish a single-entry, one-stop service, the goal of the ADRC program is to empower individuals to make informed choices and streamline access to long term support which includes in-home care, community based programs and institutional services such as nursing homes and other programs that are designed to help the elderly and individuals with disabilities. In our island communities, long term support services are administered by multiple agencies, and have complex, fragmented, and often duplicative intake, assessment, and eligibility functions. It is often difficult and confusing for consumers to access information and navigate the long term care system. A single, coordinated system of information and access for all persons seeking long term care support will minimize this confusion, enhance individual choice and support informed decision making.

The Kauai Agency on Elderly Affairs has been involved with ADRC from the get-go. We are currently assisting the information technology and website development team in building the statewide ADRC website template which will be accessible statewide and targeted to go live in May 2009.

We are seeking your support to continue work with the original two ADRC pilot sites and begin the start up for Kauai and Maui. The role of the ADRC is critical at this time as families frantically search for appropriate long term care services for aging and disabled family members. Swift, reliable, and unbiased information will be needed to help people make informed decisions about the care for their loved ones.

We appreciate your consideration and thank you for this opportunity to offer testimony in favor of S.B. 824.

**TESTIMONY TO THE SENATE COMMITTEES ON HUMAN SERVICES AND
HEALTH**

**Senator Suzanne Chun-Oakland, Chair
Senator David Ige, Chair**

**Testimony Supporting S.B# 824: "Relating to Aging and Disability Resource
Center"**

February 10, 2009

1:15 p.m.

Conference Room 016

Individual Testimony of

Audrey Suga-Nakagawa

State ADRC Project Coordinator

University of Hawaii, Center of Aging, Research and Education

Thank you for the opportunity to testify in support of S.B. # 824 - Relating to the Aging and Disability Resource (also refer as ADRC) Project. This bill is to appropriate funds to supplement the ADRC Project development and coordination that are currently underway.

The ADRC is part of a national effort to establish a single-entry, one-stop service that will help people make informed decisions about long term services and options. In a collaborative effort under the U.S. Health and Human Services, the Administration on Aging (AoA) and the Centers of Medicare and Medicaid Services have awarded 47 states and territories throughout the U.S including Hawaii. State grantees received \$800,000 for a three year period to start up the ADRC sites in its respective communities.

The goal of the ADRC program is to empower individuals to make informed choices and streamline access to long term support which includes in-home care, community based programs and institutional services such as nursing homes and other programs that are designed to help the elderly and individuals with disabilities including the younger adult population. In many communities, long term support services are administered by multiple agencies, and have complex, fragmented, and often duplicative intake, assessment, and eligibility functions. It is often difficult and confusing for consumers to access information and navigate the long term care system. A single, coordinated system of information and access for all persons seeking long term care support minimizes this confusion, enhances individual choice and supports informed decision making.

There are two pilot sites on the islands of Hawaii and Oahu. The Executive Office on Aging (EOA), which is administratively attached to the Department of Health, serves as the lead agency for Hawaii's ADRC project and provides the administrative oversight. In partnership with EOA, the Hawaii County Office of Aging and the City and County of Honolulu Elderly Affairs Division are the first two project sites under the federal grant. The Hawaii County ADRC site had received additional funding from the County Council to lease the former Sun Sun Lau Chinese restaurant in Hilo to be the physical site for the

project, and celebrated its grand opening in November 2008. The site is being co-located by the Hawaii County Office of Aging, agencies under the Department of Human Services and Department of Health, and other public and private aging programs and long term care services providers.

The Honolulu ADRC is a virtual model and developing a comprehensive resource website and telephone systems to provide better information access to consumers. In conjunction with the Kauai County Agency on Elderly Affairs, the Honolulu Elderly Affairs Division is building the statewide ADRC website template which can be used by all 4 counties to upload aging and disability services, programs, agencies in their respective communities into the website. The statewide website is targeted to go live in May 2009.

Hawaii is reaching the end of the federal grant funding and seeking additional support from the State Legislature to continue its work with the original two ADRC pilot sites and begin the start up for Kauai and Maui. Expansion plans are already underway for the Hamakua district of the Big Island, and with satellite outreach to the rural communities of Waianae, Hauula and North Shore on Oahu. Throughout the country, states are initiating the ADRC expansion beyond their original pilot sites as they are demonstrating to be a proven model for providing information and long term care options to the public. With major cutbacks on social and elder care programs during this difficult economic period, ADRC will play an even more critical role as families urgently search for reliable and unbiased information that will help them make informed decisions about the care for their loved ones.

Thank you again for the opportunity to testify in support of this bill.



To: Senate Committee on Human Services
Senator Suzanne Chun Oakland, Chair
Senator Les Ihara, Jr., Vice Chair

Senate Committee on Health
Senator David Y. Ige, Chair
Senator Josh Green, M.D., Vice-Chair

Date: February 10, 2009 - Conference Room 016 – 1:15 pm

Re: **SB 824, RELATING TO LONG-TERM CARE**

Chairs Chun Oakland and Ige and Committee Members:

My name is Barbara Kim Stanton, State Director of AARP Hawaii. AARP is a membership organization of people 50 and older with nearly 160,000 members in Hawaii. We are committed to championing access to affordable, quality health care for all generations, providing the tools needed to save for retirement, and serving as a reliable information source on issues critical to Americans age 50+.

AARP supports SB 824, which would appropriate funds to support the development of the Aging and disability Resource Center (ADRC) statewide.

Through an initial Federal grant in 2005-2008, Hawaii has been able to establish its first site in Hilo. Plans are underway for satellite sites in rural areas throughout the state, such as Waianae, Hauula and the North Shore on Oahu, and Hamakua on the Big Island. Pilot sites are also planned for Kauai and Maui. The Honolulu ADRC has become a virtual model and serves as a beginning for a statewide website template for all counties in providing information on aging and disability services, program and agencies within their respective communities. Consumers will be able to access information in the convenience of their own homes.

The ADRC will provide all residents with information about long-term care planning so that families know what resources are available and what options they have for elder and disability services. Meeting the immediate and growing need for services for the State's rapidly aging population requires a long-term care support system. This one-stop shop is critical because the number of people age 65 and older in Hawaii is projected to nearly double in the next 20 years.

Thank you for the opportunity to testify.



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To: COMMITTEE ON HUMAN SERVICES
Senator Suzanne Chun Oakland, Chair
Senator Les Ihara, Jr., Vice Chair

Senator David Y. Ige, Chair
Senator Josh Green, MD, Vice Chair
COMMITTEE ON HEALTH

From: Lyn Moku, Division Manager

Phone: 532-0806

Date: February 9, 2009

Subject: **Support of SB 824 RELATING TO LONG-TERM CARE; AGING AND
DISABILITY RESOURCE CENTER PROGRAM; APPROPRIATION**

The National MS Society supports SB 824 Relating to the Aging and Disability Resource Center (ADRC) and the appropriation of funds to assist with the development of this program.

Multiple sclerosis is a chronic, often disabling disease of the central nervous system. Nearly a quarter of individuals living with MS will require long-term care support and services at some point during the course of the disease. When people become disabled as a result of chronic diseases like MS and/or aging, access to long-term care services becomes critically important. By the time they ask for help, they are often in a desperate situation. They need help now, but they don't know where to begin or what kind of community services, if any, are available to them. If they have physical limitations or transportation problems, they may not be able to visit an agency. And there are other obstacles to overcome: insufficient funds to travel or to pay for services, language barriers, voice mail machines versus people to speak with, unreturned calls, etc. Anyone who has tried to navigate the system knows how difficult it can be to find the right person to talk with. It is not uncommon for a person to be transferred to another department, referred to different agencies, or told they do not qualify for services. It is the norm. The search is a time-consuming and extremely frustrating process. I have experienced these same difficulties in trying to find services for our constituents as well as for family members. Having a "one stop shop" for individuals who need complex care management and guidance in negotiating private and public benefits would allow those in need to access the services they need quickly and more efficiently.

Federal and county funding for the ADRC in Hawaii County has been secured. The Hilo facility already houses several aging and disability service providers. Work is in progress to develop the virtual model in Honolulu, expand services to the Neighbor Islands and rural areas on Oahu, conduct consumer education and outreach campaigns. Additional staffing and equipment are needed. The initial investment has been made, but the ADRC program will not be able to meet the needs of people with disabilities and the elderly without additional support.

The National Multiple Society supports:

- Expansion of public and private long-term care options, especially those that keep individuals in the community and functioning at the highest possible level.
- Development of a coordinated approach to the delivery of care to help assure that the best combination of health care and other services is provided.

We support SB 824 and ask you to vote in favor of this Bill. Thank you for the opportunity to testify.

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Kokua Council and HARA
Hawaii's Voice for a Better Future
597-8838

Testifier: Laura G. Manis, tel.

Joint Hearing of the Senate Committees on Human Services and Health

February 10, 2008, 1:15 p.m. Conference Room 016

Chair Suzanne Chun Oakland, and Members of the HMS Committee, and Chair David Y. Ige and Members of the HTH Committee

SB 824 RELATING TO LONG-TERM CARE. Appropriates funds to assist with the development of the aging and disability resource center program.

SUPPORT

Kokua Council whose mission includes advocating for the health of the elderly and those vulnerable populations who cannot advocate for themselves supports this bill.

This testimony is also being submitted on behalf of HARA, The Alliance of Retired Americans.

Both the Hilo ADRC Center physical site and the Oahu virtual site are nearing completion.

Both sites are finally a solution to a most serious complaint for the growing elderly segment of our residents of finding information on the services that are scattered about in various departments and offices for financial and LTC services.

We are one of the few states that have developed this program with the help of federal and county financing and are serving as models for the other states/

As I understand, the Federal funding finishes this month when according to their contract, the state is scheduled to take over. However the state has not released the funds approved by legislature two vital positions.

The Hilo has opened its doors and is already overwhelmed with mental health patients whose funding support has been eliminated.

If they receive no more funds, 2 vital staff persons, the intake and the program planner will have to be laid off. The center cannot operate without these workers.

The virtual site has spent 5 years in developing its website and organizing its information and services. It is almost ready to go. What a waste of funds and time if it is not able to finish its work.

We urge you to pass this bill.

To: The Honorable Senator Suzanne Chun-Oakland, Chair
The Honorable Les Ihara, Jr. Vice Chair
Members of the Human Services Committee
The Honorable Senator David Ige, Chair
The Honorable Senator Josh Green, Vice Chair
Members of the Health Committee

From: ^{en} Rose Nakamura, Administrator, Project Dana

Subject: Testimony Supporting S.B. 824: Relating to Aging and Disability Resource Center

I wish to take this opportunity to strongly support S.B. 824 – “Relating to Aging and Disability Resource Center”. The appropriation of funds through this bill is a necessary allocation to an ADRC program that is now being implemented throughout the State of Hawaii by the county offices on aging.

ADRC is developing a one-stop service or single-entry program aimed at a much improved coordinated system of providing information and referral to those families needing to make informed choices in caring for older adults, persons of all ages with disabilities, and caregivers.

What has been developed in this relatively new approach is visionary and every individual would greatly benefit from a one-stop entry program.

As a member of the ADRC Advisory Board and Project Dana Administrator, I feel that there is a strong need to provide improved services to those needing appropriate information, thus allowing Hawaii citizens to make informed choices in caring for their loved ones.

Thank you very much.

Feb. 9, 2009

TO: COMMITTEE ON HUMAN SERVICES
TO: COMMITTEE ON HEALTH
RE: Testimony on SB 422 RELATING TO HEALTH, SB 821 RELATING TO ELDER CARE, SB 824
RELATING TO LONG TERM CARE
HEARING: Tuesday, Feb. 10, 2009, 1:15 p.m.
State Capitol Conference Room 016

As a Social Worker with practice experience in gerontology and long term care and cognizant of increasing aging and longevity in our community, I wish to offer supportive testimony on these 3 bills.

SB 442: The appropriating of funds to the Dept. of Health for the continued provision of respite services for Family Caregivers is needed. More Family Caregivers are "on line" than last year, as kupuna continue to wish to live in their own homes and surrounded by family and friends and love.

SB 821: As our 75 and older population continue to grow, and demands for services means that "wait lists" inevitably grow, it is crucial that we develop a system of voluntary payments or a portion thereof. It is also crucial that we allow the system of services, focused on home and community-based care, to be more client-centered and client-directed. Thus "Cash and Counseling" is a process that needs to be implemented.

SB 824: We must continue the work of planning, and implementing a statewide system of ADRCs. The ADRC is not only the "new way and face" of delivering aging services, but makes such delivery more effective, timely and cost-effective.

Mahalo for your consideration of these bills, each of which contribute to the building of a home and community-based services infrastructure for a society in which people are living longer and longer.

John A. H. Tomoso, MSW, ACSW, LSW
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BCC: Maui JACOSA ListServe, Maui County State Legislators

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Senate Committees on Health & Human Services

**S.B. 824, Relating to Long-term Care
Testimony of Noemi Pendleton
Director of Executive Office on Aging
Attached Agency to Department of Health**

February 10, 2009

1:15 p.m. Conference Room 016

1 **Department's Position:** EOA is committed to the development of the ADRC; however, at this
2 time EOA is not able to support this bill because of the state's declining economic outlook and
3 rising State budget deficit.

4 **Fiscal Implications:** There is appropriated out of the general revenues of the State of Hawaii an
5 unspecified amount for fiscal year 2009-2010 and the same sum for fiscal year 2010-2011 to
6 supplement the development of the Aging and Disability Resource Center (ADRC) statewide.

7 **Purpose and Justification:** The purpose of this Act is to appropriate funds for the development of
8 the ADRC program in the following ways:

- 9 1. Provide start-up funds for two new pilot sites for Maui and Kauai, and continue the
10 coordination of Hawaii and Honolulu counties.
- 11 2. Purchase additional management information system products and expand telephone services.
- 12 3. Coordinate and implement ADRC consumer education and outreach campaigns.
- 13 4. Continue the state-level coordination and evaluation activities of the ADRC project.

14 EOA is currently working with the county offices on aging to develop the ADRC statewide, and a
15 tremendous amount of time and resources have been invested by the State and counties to build an

1 infrastructure that will meet the needs of our aging society. During this period of economic
2 uncertainty, EOA is encouraging its partners to maximize resources, research funding
3 opportunities in the private and philanthropic communities, and to find creative solutions for fiscal
4 problems.

5 Thank you for this opportunity to testify.