

HAWAII GOVERNMENT EMPLOYEES ASSOCIATION

AFSCME Local 152, AFL-CIO



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The Twenty-Fifth Legislature, State of Hawaii
Hawaii State Senate
Committee on Judiciary and Government Operations

Testimony by Hawaii Government Employees Association February 26, 2009

> S.B. 1352, S.D. 1 – RELATING TO BUREAU OF CONVEYANCES

S.B. 1352, S.D.1 will transfer fee time share interest from the land court system to the regular system, establish a pilot program to implement electronic recording of fee time share interests, establish a working group to resolve issues and make recommendations regarding the recovery of lost revenue, and empowers the department to charge a \$5 transaction fee for deregistration of a fee time share interest.

The Hawaii Government Employees Association provides the following comments.

First, it is our understanding that the movement of fee time share recordings to the regular system from the land courts system will not help alleviate the current backlog in the land court system. Nor will it actually accelerate the time in which a document is recorded.

Second, we appreciate the recognition of the importance of the potential loss of revenue as a result of some of these changes. In these difficult economic times, we urge the department to preserve opportunities to generate revenue and look toward making those processes more efficient. We would certainly agree that the department should look at increasing transaction fees at the Bureau of Conveyances.

Regarding electronic recording, we agree that technological innovation and automation can assist government in becoming more efficient. The use of electronic recording has the potential to increase the efficiency of the current operations in the Bureau of Conveyances. However, if the appropriate infrastructure and staffing levels are not in place to successfully implement the changes made, service to the public will suffer, efficiency of operations may increase instead of decrease, and the impact on staff morale can be devastating.

We ask that the department ensure that the appropriate infrastructure, staffing, and training are in place prior to implementing any pilot program to make changes to

Hawaii State Senate, Committee on Judiciary and Government Operations Re: S.B. 1352, S.D. 1 – Relating to Bureau of Conveyances February 26, 2009
Page 2

improve the services provided by the Bureau of Conveyances through technology and automation.

Thank you for the opportunity to comment on SB 1352, SD1.

Respectfully submitted,

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Deputy Executive Director