GM 469

JOHN J. BARNETT PHD

Submitting for consideration and confirmation to the Statewide Health Coordinating Council, Gubernatorial Nominee, JOHN J. BARNETT PHD, for a term to expire 6-30-2013. LINDA LINGLE GOVERNOR OF HAWAII



CHIYOME LEINAALA FUKINO, M.D. DIRECTOR OF HEALTH

STATE OF HAWAII DEPARTMENT OF HEALTH P.O. Box 3378 HONOLULU, HAWAII 96801-3378

In reply, please refer to: File:

Senate Committee on Health

GM 469, Submitting for consideration and confirmation to the Statewide Health Coordinating Council, Gubernatorial Nominee,

John J. Barnett, Ph.D.

Testimony of Chiyome Leinaala Fukino, M.D. Director of Health

April 15, 2009

1 **Department's Position:** The Department of Health supports the nomination and confirmation of John

2 J. Barnett, Ph.D., to the Statewide Health Coordinating Council.

3 Fiscal Implications: None

4 **Purpose and Justification:** The purpose is for the consideration and confirmation to the Statewide

5 Health Coordinating Council, Gubernatorial Nominee, John J. Barnett, Ph.D. Dr. Barnett, Principal,

6 Barnett Consulting Group, LLC, is a management consultant for organization/business change. His

7 specialty is strategy development, implementation and restructuring of organizations. He recently

8 worked with former mayor of Hawaii County, Harry Kim, as a catalyst in convening the Hawaii Health

9 Care Task Force to address county health issues and forward strategies. He is a board member of the

10 Kona-Kohala Chamber of Commerce.

We ask for your support in the confirmation of Dr. John J. Barnett to the Statewide Health
Coordinating Council.



Consulting

Reply Statements to Senator David Ige's Questions By John J. Barnett Ph.D.

Why do I wish to be a member of the Statewide Health Coordinating Council?

My wife and I moved to West Hawaii in the fall of 2005. I quickly became involved in local business and am currently a board member of the Kona-Kohala Chamber of Commerce. I was among the keynote presenters at Mayor Harry Kim's countywide Health Care Crisis Conference and quickly learned of the many challenges facing the delivery of health care services within the state.

I believe my participation can significantly enhance the efficiency and effectiveness of the Council by (1) building on my experience with Health Care issues on the Big Island; (2) utilizing my professional expertise in the areas of large systems change, strategic planning, group/community development, and state governance; (3) my continuing commitment to health care in the state.

How do I perceive the role of and responsibilities of a member of this Council?

To further understand the complexities of the many health care organizations, agencies, providers and programs so that the Council will work to improve coordination and cooperation among all entities. The goal of the Council will be to optimize the whole health care system for the welfare of state residents and its business environment.

As a member of the Council, my responsibility will be to deliberate openly and fairly with other professionals to achieve effective teamwork within the Council. The Council will need to weigh and consider dissenting views as it strives to achieve consensus. With this objective of open and effective deliberation, it is important for the Council to contribute to the development of a health care roadmap for change.

What are my qualifications for serving on the Council?

My professional knowledge of complex adaptive systems gives me an in-depth knowledge as well as experience in bringing diverse viewpoints into a framework to form a consensus for action. Additionally, I have professional experience in developing groups into successful teams and believe this expertise will contribute to effective Council meetings. I have worked in the field of organization and community development for 20+ years.

I hold the Ph.D. in Human and Organization Systems with relevant experience in: board / group development, meeting design and facilitation, strategic planning and development, coaching, leadership development, and large-scale project management. I have served on several non-profit boards and on the boards of professional societies.

What do I hope to accomplish in my term of service?

The state of health care access and delivery is in crisis on the Neighboring Islands. The system of state-owned / managed hospitals lacks up-to-date facilities, the capability to effectively recruit and retain physicians and specialists to serve their populations. In addition, as the populations age, the shortage of health care providers becomes even larger than ever.

In the Council I believe that I will be able to play a key role in extending its influence as it addresses the current crisis. Supporting the working relationships among Council members will be the first order of business. Secondly, the Council will need to enhance its rapport with state and county government agencies, with educational institutions (e.g. JAPSOM), hospitals, clinics, providers, etc. Thirdly, the Council will need to create a plan of action forward for health care within the state.

Three qualities that best describe me. How will these qualities benefit the Council.

Leadership. My style of leadership is collaborative and integrative. My understanding of large systems and complexity enables me to grasp the "big picture" often before others and provides me with an opportunity to describe various options and choices that may enable the group to reach consensus.

Multicultural values. I have always possessed a deep appreciation for the uniqueness of each ethnic and national culture. Being aware that a dominant culture has the tendency to evaluate other cultures, values, practices in terms of its fit into its own cultural system enables me to foster meeting processes in which deliberation will occur on an equal playing field among the differing cultures.

Integrity. I am honest and forthright in my communications and dealings with others. I posssess clarity around my views, values and self-image; thus, I am able to be direct, open and honest with colleagues. I know myself to be flexible and open to the opinions of others when I am given the opportunity to consider other viewpoints.

One previous example of my work is:

I was invited by Mayor Harry Kim to be among the keynote presenters at the Mayor's countywide Health Care Crisis Conference. I quickly learned of the many challenges facing the delivery of health care services within the state.

In follow-up conference activities, I became the catalyst for establishing an ongoing structure to foster collaboration among providers and currently continue in that role today. Subsequently, I proposed and established an ad hoc Key Stakeholder Advisory Group comprised of hospital / clinic CEOs, members of SHPDA, physicians and other providers. With limited resources and voluntary contributions, the Advisory Group has: (a) established a forum where island-wide issues and strategies for HC access improvement were prioritized; and (b) are currently collaborating on returning hospitals to fiscal operation and recruitment and retention of physicians.

The Advisory Group continues to function today. Results include: coordinated recruitment of physicians by the hospitals, training for coding and billing to improve turnaround of claims for rapid reimbursement, broader utilization of physician assistants, a island-wide roadmap for health care improvement.

Potential conflicts of interest:

I can foresee none.



Barnett Consulting

BARNETT CONSULTING GROUP LLC John J. Barnett Ph.D. -- PRINCIPAL

John J. Barnett, Ph.D.

John Barnett has been consulting to business organizations to enable them to achieve improved business results. He has proven experience in the management of change as organizations (for-profit and non-profit) respond to emergent business conditions. He has been a part of major transitions in corporate life and offers counsel to those navigating transitions. In 1999-2001 he played an extensive role in the strategic change activities during the Exxon Mobil merger. John has a toolkit of practices and methods that guide organizations through change and transitions. He typically leverages colleagues when the scale of a project requires additional resources.

John works regularly with executives and managers, and senior leadership teams. He utilizes a positive, growthoriented approach to change both at the individual and organization levels. He affirms that individuals and organizations, when they tap their inner core of values and capabilities, rise to new levels of success.

John's technical expertise includes: strategy development & implementation, restructuring of organizations, staff reductions & redesign of work processes, formation & development of work teams, facilitation of leadership meetings, and conflict resolution.

He has experience in working with technology organizations, having worked internally as Sr. O.D. advisor with Exxon R&D companies. He coorganized a NATO-sponsored conference for scientists and researchers. He has published a study on behavioral roles of scientists and engineers. He has international management experience, having worked with organizations in Canada, Europe, Asia, and South America.

John holds B.A. M.A. and Ph.D. degrees. He received several years of training at Gestalt Institute of Cleveland. He is a member of Organization Development Network and Gestalt Institute of Cleveland. He holds the Ph.D. in Human and Organization Systems, Fielding Graduate Institute, Santa Barbara, CA. He holds other degrees in education and certifications in counseling.

John and his wife Chris moved to West Hawaii full time nearly 3 years ago from Mountain Lakes, NJ. John quickly became involved in local business and is currently a board member of the Kona-Kohala Chamber of Commerce. Additionally, he serves as a catalyst and facilitator for the mayor's health care initiative. Working with business and health care professionals, he was able to launch the Advisory Group comprised largely of hospital and clinic CEOs to address island-wide issues and strategies for moving forward.

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Senator David Y. Ige Senate Health Committee Chair Honolulu, HI 96813

Re: support for John Barnett to serve on the Statewide Health Coordinating Council

Dear David Ige:

I have known John Barnett for the two past years, during which I have worked closely with him to help develop the Hawaii Island Healthcare Stakeholders Access Group. John has taken a voluntary strong leadership / facilitator role to help engage key Hawaii Island healthcare providers and stakeholders to address the critical and growing shortage of healthcare workforce on Hawaii Island.

Because of his experience and skill in systems change, strategic planning, group/community development, John has been able to work with a small core group of physicians, and the mayors office to develop a larger island wide leadership group made up of the three acute care hospital CEOs, the Federally Qualified Health Center CEO's the mayors office, the Chamber, HMSA & Kaiser. With his facilitation, the group has identified key strategies as well as barriers to improving the health workforce on Hawaii Island.

John is able to ask key questions, identify key information needed to build group trust and consensus. He is respectful AND able to challenge assumptions in a way that supports constructive communication. Over the past year he has learned alot about the issues and challenges of adequate healthcare on Hawaii Island and is also able to see where he does and does not have sufficient information. His ability to skillfully summarize and to identify key differences in assumptions has been essential in building group trust and progress.

John is results oriented and understands effective group process. He will be a tremendous addition to the Statewide Health Care Coordinating Council. I have no hesitation is strongly recommending John Barnett to serve in this capacity. I believe that his active participation will increase the probability that this group will be effective.

Sincerely,

Sharon Vitousek, M.D.