JAN 28 2009

### A BILL FOR AN ACT

RELATING TO HEALTH.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. Since 1999, the legislature has supported the
- 2 use and expansion of telehealth services and technology in
- 3 Hawaii. In the past, telehealth services were primarily
- 4 facility-based without a consumer driven component. With
- 5 internet-based technology revolutionizing the way consumers
- 6 acquire goods and services today, it was only a matter of time
- 7 before this type of technology was applied to health care.
- 8 Hawaii is poised to become the first state in the nation to
- 9 provide statewide consumer access to local physicians via the
- 10 Internet and telephone. Individuals will be able to interact
- 11 with local physicians in a real time, secure, and private online
- 12 environment.
- 13 Supporting this expanded use of technology for telemedicine
- 14 services will increase access to health care for rural residents
- 15 on the neighbor islands and Oahu. People living in Hawaii's
- 16 rural areas often find it more difficult to access specialty
- 17 physician care. The use of new and improved telemedicine



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- 1 technologies to deliver effective and prompt health care will
- 2 provide a method for residents to immediately consult with a
- 3 specialist.
- 4 Difficulty in accessing health care due to the inability to
- 5 visit a specialist because of work or family obligations often
- 6 forces individuals to delay appropriate health care. These
- 7 delays may ultimately lead to worsened health outcomes which
- 8 could have been avoided. New telemedicine technology will
- 9 provide additional options to access care through the ability to
- 10 engage in a discussion with a local physician live via the
- 11 Internet or telephone twenty-four hours a day, seven days a
- 12 week.
- 13 Expansion of telemedicine services may also assist in
- 14 containing rising health care costs. The availability of
- 15 immediate access to physicians may prevent inappropriate and
- 16 expensive trips to the emergency room. Those without health
- 17 care coverage who access non-emergent care in the emergency room
- 18 would now be able to visit a physician online. As consumers
- 19 become more comfortable receiving care through this technology,
- 20 hospitals could see a decrease not only in inappropriate
- 21 emergency room usage, but also a decrease in the amount of
- 22 uncompensated care they provide to the community.



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1	In addition, since rural areas locally and across the
2	nation find it increasingly difficult to attract and retain
3	physicians, particularly specialists, expansion of telemedicine
4	services may attract physicians to practice in these areas.
5	Telemedicine will provide physicians with greater flexibility
6	and freedom within their practices wherever they are physically
7	located in Hawaii. The resulting lifestyle improvement without
8	having to sacrifice income could prove to be an attractive
9	incentive for physicians to practice in rural areas.
10	Despite the legislature's clear and consistent support of
11	expanded and continued use of telemedicine as a resource to
12	improve access to health care services throughout the State,
13	questions have recently been raised by the Hawaii medical board
14	about the appropriate use of this technology to establish the
15	physician-patient relationship. Therefore, the purpose of this
16	Act is to reinforce the legislature's support of online care
17	services through telemedicine by:
18	(1) Clarifying that telemedicine is in a physician's scope
19	of practice and is authorized in Hawaii when practiced
20	by a licensed physician providing services to
21	patients; and

1	(2) Further clarifying the current laws regarding
2	telehealth to ensure compliance with changes made to
3	the law regulating the practice of medicine.
4	SECTION 2. Chapter 453, Hawaii Revised Statutes, is
5	amended by adding a new section to be appropriately designated
6	and to read as follows:
7	"§453- Practice of telemedicine. (a) Nothing in this
8	section shall preclude any physician, within the scope of the
9	physician's license to practice, from practicing telemedicine as
10	defined in this section.
11	(b) For the purposes of this section, "telemedicine" means
12	the use of telecommunications services, including real-time
13	video or web conferencing communication, or secure interactive
14	or non-interactive web-based communication, for the purposes of
15	establishing a physician-patient relationship, or evaluating or
16	treating a patient.
17	(c) Telemedicine services shall include a documented
18	patient evaluation, including history and a discussion of
19	physical symptoms adequate to establish a diagnosis and identify
20	underlying conditions or contra-indications to the treatment
21	recommended or provided.

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1 (d) Treatment recommendations made via telemedicine, 2 including issuing a prescription via electronic means, shall be 3 held to the same standards of appropriate practice as those in 4 traditional physician-patient settings. Issuing a prescription 5 based solely on an online questionnaire is not treatment for the 6 purposes of this section and does not constitute an acceptable 7 standard of care. For the purposes of prescribing a controlled 8 substance, a physician-patient relationship shall be established 9 pursuant to chapter 329. **10** (e) All medical reports resulting from telemedicine 11 services are part of a patient's health record and shall be made 12 available to the patient. Patient medical records shall be 13 maintained in compliance with all applicable state and federal 14 requirements including privacy requirements. 15 (f) A physician shall not practice telemedicine in this State without a license to practice medicine in Hawaii." 16 17 SECTION 3. Section 431:10A-116.3, Hawaii Revised Statutes, 18 is amended by amending subsection (d) to read as follows: 19 "(d) Notwithstanding chapter 453 or rules adopted thereto, 20 [In] in the event that a health care provider-patient relationship does not exist between the patient and the health 21 22 care provider to be involved in a telehealth interaction between

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- 1 the patient and the health care provider, a telehealth mechanism
- 2 may be used to establish a health care provider-patient
- 3 relationship."
- 4 SECTION 4. Section 432:1-601.5, Hawaii Revised Statutes,
- 5 is amended by amending subsection (d) to read as follows:
- 6 "(d) Notwithstanding chapter 453 or rules adopted thereto,
- 7 [<del>In</del>] in the event that a health care provider-patient
- 8 relationship does not exist between the patient and the health
- 9 care provider to be involved in a telehealth interaction between
- 10 the patient and health care provider, a telehealth mechanism may
- 11 be used to establish a health care provider-patient
- 12 relationship."
- 13 SECTION 5. Section 432D-23.5, Hawaii Revised Statutes, is
- 14 amended by amending subsection (d) to read as follows:
- "(d) Notwithstanding chapter 453 or rules adopted thereto,
- 16 [In] in the event that a health care provider-patient
- 17 relationship does not exist between the patient and the health
- 18 care provider involved in a telehealth interaction between the
- 19 patient and the health care provider, a telehealth mechanism may
- 20 be used to establish a health care provider-patient
- 21 relationship."

- Statutory material to be repealed is bracketed 1 SECTION 6.
- 2 New statutory material is underscored. and stricken.

This Act shall take effect upon its approval. 3

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### Report Title:

Telehealth; Medicine and Surgery; Expansion of Services

### Description:

Makes amendments to clarify the support and expansion of new technology in the use of telemedicine; clarifies that telehealth is within the scope of a physician's practice.