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STATE OF HAWAII STATE PROCUREMENT OFFICE

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TESTIMONY
OF
AARON S. FUJIOKA
ADMINISTRATOR
STATE PROCUREMENT OFFICE

TO THE SENATE COMMITTEE ON TOURISM AND GOVERNMENT OPERATIONS

January 31, 2008

SB 2826

RELATING TO PROCUREMENT.

Chair Nishihara, Vice Chair Kim and committee members, thank you for the opportunity to testify on SB 2826. This bill proposes to require the State Procurement Office (SPO), in conjunction with the Department of Human Resources Development (DHRD) to develop and maintain a procurement practices training and development program for State and counties procurement officers.

Procurement training is an important and vital tool in ensuring proper procurement practices are achieved. Purchasing agencies are responsible for maintaining the procurement files and records, and is important for agencies to understand the process to ensure procurement files are thoroughly completed and contains all the necessary documentation.

In FY 2006, the SPO conducted procurement training for State and county purchasing personnel statewide to a total of 2,822 attendees and 98 workshops (17 different workshops):

- 1. Competitive Sealed Bids (IFB)
- 2. Competitive Sealed Proposals (RFP)
- 3. Emergency Procurement
- 4. Professional Services
- 5. Small Purchases Hawaii Electronic Procurement System (HePS)
- 6. Sole Source Procurement
- 7. Exemption from HRS Chapter 103D

Senate Committee on Tourism and Government Operations January 31, 2008 Page 2 of 3

- 8. Evaluating Proposals
- 9. Developing an RFP
- 10. Methods of Source Selection
- 11. Basics of Procuring Health and Human Services
- 12. Request for Information (RFI)
- 13. Request for Information for Health and Human Services
- 14. Administrative Rule Changes for 103F
- 15. Methods of Source Selection Treatment, Restrictive, Crisis and Small Purchase
- 16. Developing a Request for Proposal
- 17. Evaluating Proposals for Health and Human Services

In 2007, the SPO procurement training program continued with a total of 30 workshops (18 different workshops), to 663 attendees:

- 1. Overview on Procurement (for Administrators, managers)
- 2. Competitive Sealed Bids (IFB)
- 3. Small Purchases Hawaii Electronic Procurement System (HePS)
- 4. Exemption from 103D / Federal Grants and Request for Information (RFI)
- 5. Preparing a Request for Proposal (RFP)
- 6. RFP Evaluation and Award
- 7. Other Methods: Emergency, Sole Source, Professional Services
- 8. Construction (Conducted by DAGS, Public Works Division)
- 9. Ethics for State Procurement Personnel (conducted by State Ethics Commission)
- 10. Procurement Web Systems (HePS, Procurement Notice System, Procurement Reporting System, Hawaii Compliance Express)
- 11. Basics of Procuring Health and Human Services
- 12. Procuring Health & Human Services in the Electronics Age (Contracts Database Reporting System, Request for Proposals Website, HePS)
- 13. Contract Administration
- 14. Travel Services
- 15. Inventory Management / Surplus Property
- 16. Chapter 104, HRS Wages & Hours of Employees on Public Works (Conducted by DLIR)
- 17. Understanding Insurance Requirements for Contracts (Conducted by Risk Management Office)
- 18. Introduction to Green Purchasing (Environmentally Preferred Purchasing, Recycled products)

The SPO has, and continues to accommodate all requests from purchasing agencies to the interested public for information, assistance, and training. The SPO participates as guest speaker or participant in organizations sponsored workshops, conferences and seminars such as the Small Business Administration, American Council of Engineering Companies of Hawaii, Association of Government Accountants, Hawaii Chamber of Commerce, and National Association of Purchasing Managers.

SB 2826 Senate Committee on Tourism and Government Operations January 31, 2008 Page 3 of 3

Since 1998, SPO held four procurement of health and human services conferences (8/98, 5/00, 1/03, 8/05) to (1) discuss new ideas and ways to partner effectively to address the challenges facing health and human services delivery; (2) share best business practices to enhance the efficiency, effectiveness and stability of the health and human services delivery system in Hawaii; and (3) network with potential partners from the public and private sector. Over 400 individuals from both the private and public sectors participated in each conference.

Resources within the State Procurement Office are limited. SPO procurement personnel are utilizing technological advancements to improve our procurement system while holding them accountable for their current duties works in the short run but difficult to sustain in the long run. The groundwork for the various programs, systems, projects are currently performed by procurement personnel assigned to other duties. Staff cannot be expected to continue to devote a large percentage of their time to new initiatives while falling behind their current duties.

Procurement needs to be viewed by our leaders as being a value and revenue center, for the benefit of the state. It is a foundation for effective programs and policies, to be able to integrate with all major government initiatives.

We support a procurement practices training and development program for all procurement personnel and officers of the State and counties, and available to support and work with the DHRD to provide assistance.

GUY TOYAMA H2 Technologies, Inc 73-4347 Malie Pl, Kailua-Kona, Hawaii 96740 Phone (808) 938-6325

Wednesday, January 30, 2008

Ladies and gentlemen:

I hereby submit the following testimony regarding SB2823, 2824, 2825, 2826, 2827. The SENATE Tourism and Government Operations Committee is set to hear this bill on Thursday, January 31, 2008 at 1:15 pm in Senate Conference Room 229.

I would appreciate if you would make and deliver 25 copies of my testimony to Room 213 for this hearing. Thank you.

TO: THE SENATE TOURISM AND GOVERNMENT OPERATIONS COMMITTEE, Senator Clarence K. Nishihara, Chair (telefax - (808) 586-6659)

FROM: GUY TOYAMA, H2 TECHNOLOGIES, INC

SUBJECT: Testimony relating to SENATE PROCUREMENT PACKAGE (SB2823, 2824, 2825, 2826, 2827) - Relating To Procurement, set to be heard on 1/31/2008 at 1:15 pm in Conference Room 229

Successful economic development, especially in the areas of innovation and high technology require strong public-private sector partnerships and collaborations based on trust and fairness. Public-private collaboration in Hawaii has been essential for the growth of Hawaii's technology sector and is exemplified by federal and state programs such as the Hawaii Technology Development Venture, the State Small Business Innovation Research matching grants and programs such as the Center for Excellence for Research in Ocean Science. In 2007 with the Hydrogen Fund procurement, we saw how a dispute over interpretation of procurement laws by administration officials has denied qualified companies the opportunity to do business with the State resulting in wasted tax payer dollars, time, and resources.

State level public-private collaboration takes place continually in the context of State procurement for goods and services and must set the highest standards of objectivity and fairness by government officials administering the procurement process. Senate Bills 2823, 2824, 2825, 2826 and 2827 strive to ensure compliance with chapter 103D, HRS and assure that State administrators are fully cognizant of the procurement laws.

I support each of these five bills, which promote appropriate audits and oversight of state agencies in the procurement process, provide sanctions and penalties to enforce corrective action and provide for procurement law education of State employees. Such measures are essential to the involvement of Hawaii's best and most qualified companies in conducting business with the State and will help avoid the loss of trust in government by discouraging government employees from exercising unfair or uneducated acts.

I encourage this committee to approve SB 2823, 2824, 2825, 2826 and 2827 and hasten their passage.

Guy Toyama H2 Technologies, Inc guy@h2-techs.com

MIKE LARRATT 413B Kaelepulu Drive, Kailua, Hawaii 96734 Phone (808) 263-5998

Wednesday, January 30, 2008

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TO: THE SENATE TOURISM AND GOVERNMENT OPERATIONS COMMITTEE, Senator Clarence K. Nishihara, Chair (telefax - (808) 586-6659)

FROM: MIKE LARRATT

SUBJECT: Testimony relating to SENATE PROCUREMENT PACKAGE (SB2823, 2824, 2825, 2826, 2827) - Relating To Procurement, set to be heard on 1/31/2008 at 1:15 pm in Conference Room 229

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I encourage this committee to approve SB 2823, 2824, 2825, 2826 and 2827 and hasten their passage.

Thank you very much for your consideration of my views and my testimony on this bill.

Respectfully submitted,

Mike Larratt
larrattme@msn.com

ROBERT ROBINSON Hawaii Angels 900 Fort Street Mall, Suite 1800 Pioneer Plaza, Honolulu, Hawaii 96813 Phone (808) 447-9247

Wednesday, January 30, 2008

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TO: THE SENATE TOURISM AND GOVERNMENT OPERATIONS COMMITTEE, Senator Clarence K. Nishihara, Chair (telefax - (808) 586-6659)

FROM: ROBERT ROBINSON, HAWAII ANGELS

SUBJECT: Testimony relating to SENATE PROCUREMENT PACKAGE (SB2823, 2824, 2825, 2826, 2827) - Relating To Procurement, set to be heard on 1/31/2008 at 1:15 pm in Conference Room 229

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I encourage this committee to approve SB 2823, 2824, 2825, 2826 and 2827 and hasten their passage.

Robert Robinson Hawaii Angels rob@hawaiiangels.org

DR. SANFORD W. FRIEDMAN Global Education Trust 3717 Old Pali Rd., Honolulu, Hawaii 96817 Phone (808) 595-8866

Wednesday, January 30, 2008

Ladies	and	gentlemen.
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I hereby submit the following testimony regarding SB2823, 2824, 2825, 2826, 2867. The SENATE Tourism and Government Operations Committee is set to hear this bill on Thursday, January 31, 2008 at 1:15 pm in Senate Conference Room 229.

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TO: THE SENATE TOURISM AND GOVERNMENT OPERATIONS COMMITTEE, Senator Clarence K. Nishihara, Chair (telefax - (808) 586-6659)

FROM: DR. SANFORD W. FRIEDMAN, GLOBAL EDUCATION TRUST

SUBJECT: Testimony relating to SENATE PROCUREMENT PACKAGE (SB2823, 2824, 2825, 2826, 2867) - Relating To Procurement, set to be heard on 1/31/2008 at 1:15 pm in Conference Room 229

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I encourage this committee to approve SB 2823, 2824, 2825, 2826 and 2827 and hasten their passage.

Dr. Sanford W. Friedman Global Education Trust friedman@lava.net

JOE COOPER Archinoetics, LLC 700 Bishop, Suite 2000, Honolulu, Hawaii 96813 Phone (808) 741-1684 Fax (888) 279-0289

Wednesday, January 30, 2008

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I hereby submit the following testimony regarding SB2823, 2824, 2825, 2826, 2867. The SENATE Tourism and Government Operations Committee is set to hear this bill on Thursday, January 31, 2008 at 1:15 pm in Senate Conference Room 229.

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TO: THE SENATE TOURISM AND GOVERNMENT OPERATIONS COMMITTEE, Senator Clarence K. Nishihara, Chair (telefax - (808) 586-6659)

FROM: JOE COOPER, ARCHINOETICS, LLC

SUBJECT: Testimony relating to SENATE PROCUREMENT PACKAGE (SB2823, 2824, 2825, 2826, 2867) - Relating To Procurement, set to be heard on 1/31/2008 at 1:15 pm in Conference Room 229

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I encourage this committee to approve SB 2823, 2824, 2825, 2826 and 2827 and hasten their passage.

Joe Cooper Archinoetics, LLC joe@archinoetics.com

BILL SPENCER Hawaii Venture Capital Association 805 Kainui Dr., Honolulu, Hawaii 96734

Phone (808) 262-7329 Fax (808) 263-4982

Wednesday, January 30, 2008

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TO: THE SENATE TOURISM AND GOVERNMENT OPERATIONS COMMITTEE, Senator Clarence K. Nishihara, Chair (telefax - (808) 586-6659)

FROM: BILL SPENCER, HAWAII VENTURE CAPITAL ASSOCIATION

SUBJECT: Testimony relating to SENATE PROCUREMENT PACKAGE (SB2823, 2824, 2825, 2826, 2827) - Relating To Procurement, set to be heard on 1/31/2008 at 1:15 pm in Conference Room 229

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Bill Spencer
Hawaii Venture Capital Association
bspencer@hawaii.rr.com

ERIC CARLSON Produced By You.com, LLC 2800 Woodlawn Dr., Suite 262, Honolulu, Hawaii 96822 Phone (808) 258-0491 Fax (808) 395-7625

Wednesday, January 30, 2008

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TO: THE SENATE TOURISM AND GOVERNMENT OPERATIONS COMMITTEE, Senator Clarence K. Nishihara, Chair (telefax - (808) 586-6659)

FROM: ERIC CARLSON, PRODUCED BY YOU.COM, LLC

SUBJECT: Testimony relating to SENATE PROCUREMENT PACKAGE (SB2823, 2824, 2825, 2826, 2867) - Relating To Procurement, set to be heard on 1/31/2008 at 1:15 pm in Conference Room 229

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Eric Carlson
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eric@producedbyyou.com



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January 30, 2008

To: testimony@capitol.hawaii.gov

Testimony for Hearing before the Senate Committee on Tourism and Government Operations Thursday, January 31, 2008, 1:15 pm

State Capitol, Conference Room 229 415 South Beretania Street Honolulu, Hawaii 96813

Re: Testimony in Support of SB 2823, SB 2824, SB 2825, SB 2826 and SB 2867

Chair Nishlhara, Vice Chair Kim, and Committee Members:

Thank you for the opportunity to submit testimony in support of SB 2823, SB 2824, SB 2825 and SB 2826, each Relating to Procurement, as well as SB 2867 Relating to the Hawaii Public Procurement Code.

I am Jeff Au, Managing Director and General Counsel of PacifiCap, Hawaii's largest locally based venture capital firm. Since 2000, PacifiCap affiliates have invested in more than two dozen Hawaii companies, and we have led or co-invested in financing rounds totaling more than \$400 million. Our investor base of more than 100 institutional, corporate and high net worth individual investors from Hawaii demonstrates the widespread support that innovation, capital formation and economic diversification have across our community.

As a fourth generation kamadina, at a very personal level, issues of Innovation and economic diversification have always remained very close to my heart, to continue the precious legacies of economic opportunity and social mobility that our grandparents worked so very hard to provide for us.

We at PacifiCap support these bills, which seek to restore trust, credibility and fairness in the State's procurement process. We believe that instituting required checks and balances for procurement oversight and audits of State agencies, providing sanctions and penalties to enforce corrective action, as well as requiring procurement law education for State employees, as prescribed by these bills, are critical for promoting Innovation and economic development in our State, as well as for restoring Trust in Government.

While many of you may have read in the papers about the Office of Procurement's findings of procurement law violations by the Department of Business Economic Development and

Testimony in Support of SB 2823, SB 2824, SB 2825, SB 2826 and SB 2867 Relating to Procurement Senate Committee on Tourism and Government Operations January 3D, 2008 Page 2

Tourism ("DBEDT") in connection with the State Hydrogen Fund, for the record, our firm did not respond to the RFP or any way apply for any funds under that program.

Our support for these bills results from our deep concern over the broader policy implications and damage inflicted by procurement law violations on our efforts to promote innovation and economic diversification in Hawaii that many of us, in both the Legislature and business community, have worked very hard to nurture and support for many years now.

Public-private sector partnerships and collaboration have been essential to successful economic development around the world, particularly in the areas of innovation and high technology. In Hawaii, such public-private sector collaboration has been critical for the growth of Hawaii's tech sector at the federal level and could potentially yield substantial benefits at the State level as well.

However, a prerequisite to successful public-private sector collaboration at the State level is the need for our business community to have a level of fundamental trust in the objectivity and fairness of State officials and the procurement process.

The damage to our State from violations of procurement laws goes far beyond wasting taxpayer dollars and being unfair to participants in an RFP process. Even more significant is the chilling effect that such violations has on other private sector companies in undermining their trust in government and discouraging the best and most qualified companies from wanting to even apply to do business with the State.

Procurement law violations create a lose-lose propositions for all RFP applicants. For an applicant who is improperly denied an award, the result is a waste of time, money and resources, in addition to potentially compromising confidential business plans, ideas and intellectual property. But even for legitimate winners, reputations can become tainted, both in the business community and among State officials, for being perceived as associated with a procurement process and/or state agency that has a reputation for procurement law violations.

Some may think that procurement law violations over the State Hydrogen Fund are a thing of the past. However, Winston Churchill once said,

Those that fail to learn from history, are doomed to repeat it.

Unfortunately, if these bills do not become law and if our State officials do not learn from the procurement history of the State Hydrogen Fund, history can, and may, very likely be repeated.

Consider, for example, HB 3074/SB 2996 introduced just last week to both the House and Senate, by request, as part of the Governor's legislative package. This bill proposes to:

Testimony in Support of SB 2823, SB 2824, SB 2825, SB 2826 and SB 2867 Relating to Procurement Senate Committee on Tourism and Government Operations January 30, 2008 Page 3

> Appropriate \$100,000 to the department of business, economic development, and tourism to enter into a partnership with a qualified private entity to assist the office of technology transfer and economic development to accelerate commercialization of University of Hawaii discoveries.

Of course, there is the obvious policy question of if the Legislature wants to appropriate \$100,000 to OTTED to enter into a partnership with a "qualified private entity" to help commercialize UH technologies, why is it that OTTED cannot directly contract with such "qualified private entity," without a second State agency, such as DBEDT, serving as the "middleman?"

But from a procurement process standpoint, we must ask the question of what does "qualified private entity" mean, who this might be, and who is going to define and select such "qualified private entity," and what new legal checks and balances have been instituted to prevent the procurement process for this OTTED UH technology transfer partnership from repeating the problems found by the State Procurement Office with respect to the State Hydrogen Fund?

Thank you very much for the opportunity to submit this testimony.

Respectfully submit

Jeffrey K. D. Managing Director and General Counsel Pacificar Group, LLC

013008JAUTestimonyinSupportofSenateProcurementPkg