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JAMES R. AIONA, JR. LT. GOVERNOR

# STATE OF HAWAII OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

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#### TO THE HOUSE COMMITTEE ON FINANCE

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#### TWENTY-FOURTH LEGISLATURE Regular Session of 2008

Wednesday, March 26, 2008 12:30 p.m.

#### TESTIMONY ON SENATE BILL NO. 2313 S.D. 1, H.D. 1 - RELATING TO INSURANCE

TO THE HONORABLE MARCUS R. OSHIRO, CHAIR, AND MEMBERS OF THE COMMITTEE:

My name is J. P. Schmidt, State Insurance Commissioner ("Commissioner"), testifying on behalf of the Department of Commerce and Consumer Affairs ("Department"). Thank you for hearing this bill.

The Department strong supports this bill, with one suggested amendment.

This bill is similar to a consensus bill developed in meetings with private plaintiffs' attorneys, insurance agents' associations, health insurers, property and casualty insurers and life insurers in 2004. This bill does not include the workers' compensation insurance provisions that were included at that time.

The purpose of this bill is to expand the authority of the Insurance Division's insurance fraud investigations unit ("IFIU") to investigate and prosecute insurance fraud in all lines of insurance, except workers' compensation insurance, within the State of Hawaii.

#### Specifically, this bill:

(1) Expands the definition of insurance fraud to include the filing of false insurance applications and fraudulent sales of insurance, whereas the current definition applies only to the filing of claims; DCCA Testimony of J.P. Schmidt March 26, 2008 S.B. No. 2313, S.D. 1, H.D.1 Page 2

- (2) Establishes the offense of insurance fraud and criminal and civil penalty provisions in the Insurance Code, Hawaii Revised Statutes ("HRS") chapter 431 ("Insurance Code");
- (3) Allows the filing of administrative and civil insurance fraud actions, whereas current law authorizes criminal prosecution only; and
- (4) Establishes the IFIU in Article 2 of the Insurance Code governing the administration of insurance laws, rather than in Article 10C governing motor vehicle insurance.

Currently, the jurisdiction of the insurance fraud investigations unit is governed by HRS § 431:10C-307.8. According to the Attorney General's Office, the current placement of the IFIU in Article 10C, rather than in Article 2, restricts the IFIU's jurisdiction to motor vehicle insurance fraud. This placement causes confusion and may prompt arguments by defense counsel that the IFIU lacks authority to prosecute insurance fraud in other insurance lines. The original intent of the Fraud Unit was to cover all lines of insurance. This bill corrects this problem and allows the Insurance Division to pursue fraud in any line of insurance (except workers compensation insurance).

Whenever any state has focused on pursuing and prosecuting insurance fraud, there has been a reduction in premiums for that state's citizens. The Coalition Against Insurance Fraud recently published its Hall of Shame, the worst cases of fraud across the nation. Included were several cases of health insurance fraud, homeowner's insurance fraud, life insurance fraud, business liability fraud as well as auto insurance fraud. We know fraud occurs in every line of insurance. It is a significant cost that, if reduced, will reduce premiums for our citizens.

Additionally, this bill will have the positive effect of assisting in the workload of other state law enforcement agencies by allowing the insurance fraud investigations unit to take action in preventing, investigating, and prosecuting all types of insurance fraud. With the passage of this bill, a more comprehensive approach will be taken to deter perpetrators and make them aware that insurance fraud of any type will not be tolerated.

Additional staffing and/or funding is not being requested with the initial passage of this bill. The Insurance Division will evaluate additional staffing needs at a future date, should it be determined that additional staffing may result in greater prevention and deterrence of insurance fraud.

Insurance fraud continues to affect every household in Hawaii and every employer through increased premiums. This bill will improve the Department's ability to

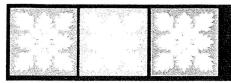
DCCA Testimony of J.P. Schmidt March 26, 2008 S.B. No. 2313, S.D. 1, H.D.1 Page 3

deter insurance fraud and thereby can be expected to save Hawaii's consumers and employers money.

The Department of Human Resources Development ("DHRD") informed the Department that section 11 of the bill pertaining to transfer of positions needs clarification. DHRD suggested adding the following paragraph as paragraph 3 and deleting page 33, line 21 to page 35, line 3, such that page 33, line 21 in section 11 of the bill reads:

Any employee who, prior to this Act, was exempt from civil service and who may be transferred as a consequence of this Act, may continue to retain the employee's exempt status, but shall not be appointed to a civil service position because of this Act. No employee who is transferred by this Act shall suffer any loss of prior service credit, any vacation and sick leave credits previously earned, or other employee benefits or privileges as a consequence of this Act. The director may prescribe the duties and qualifications of such employees and fix their salaries without regard to chapter 76, Hawaii Revised Statutes.

We thank this Committee for the opportunity to present testimony on this matter and ask that the Committee pass an H.D. 2 with the above requested amendment.



### Hawaii Association of Health Plans

March 26, 2008

The Honorable Marcus Oshiro, Chair The Honorable Marilyn Lee, Vice Chair

House Committee on Finance

#### Re: SB 2313 SD1 HD1 – Relating to Insurance

Dear Chair Oshiro, Vice Chair Lee and Members of the Committee:

My name is Rick Jackson and I am President of the Hawaii Association of Health Plans ("HAHP"). HAHP is a non-profit organization consisting of seven (7) member organizations:

AlohaCare
Hawaii Medical Assurance Association (HMAA)
HMSA
Hawaii-Western Management Group, Inc. (HWMG)
MDX Hawai'i
University Health Alliance (UHA)
UnitedHealthcare (UHC)

Our mission is to promote initiatives aimed at improving the overall health of Hawaii. We are also active participants in the legislative process. Before providing any testimony at a Legislative hearing, all HAHP member organizations must be in unanimous agreement of the statement or position.

HAHP appreciates the opportunity to testify on SB 2313 SD1 HD1 which would give the Insurance Commissioner the necessary authority and staffing to investigate, identify and prosecute instances of fraud.

Health care fraud is a drain on the system financially and can jeopardize the security and health care of consumers – both directly and indirectly. The cost of fraud is estimated to be from 3 percent to 5 percent of our nation's health care expenditures. It is true that everyone pays for fraud through higher health care costs. HAHP supports efforts that strengthen the Insurance Commissioner's ability to perform in this area.

The measure before the committee today is the latest version of insurance fraud legislation introduced by the insurance division since 2004. During the 2005 legislative session, HAHP reached consensus, along with many other insurers, on an insurance fraud bill. All insurers

covered by this proposal met and reached agreement on the content of the measure. Unfortunately, it failed to meet legislative deadlines and did not pass.

The measure before you today reflects this consensus language. We would respectfully urge the committee to support SB 2313 SD1 HD1.

Thank you for the opportunity to offer comments today.

Sincerely,

Rick Jackson President

#### AMERICAN COUNCIL OF LIFE INSURANCE TESTIMONY COMMENTING ON SB 2313, SD 1, HD 1 RELATING TO INSURANCE

March 26, 2008

Via E Mail: fintestimony@capitol.hawaii.gov Representative Marcus R. Oshiro, Chair Committee on Finance State House of Representatives Hawaii State Capital, Conference Room 308 415 S. Beretania Street Honolulu, HI 96813

Dear Chair Oshiro and Committee Members:

Thank you for the opportunity to comment on SB 2313, SD 1, HD 1, relating to Insurance.

Our firm represents the American Council of Life Insurers ("ACLI"), a national trade association whose three hundred fifty-three (353) member company's account for 93% of the life insurance premiums and 94% of the annuity considerations in the United States among legal reserve life insurance companies. ACLI member company assets account for 93% of legal reserve company total assets. Two hundred sixty-one (261) ACLI member companies currently do business in the State of Hawaii.

Insurance fraud is costly to both the insurance industry and consumers alike.

Accordingly, ACLI supports SB 2313, SD 1, HD 1, which expands the authority of the Insurance Division's insurance fraud investigations unit under the Department of Commerce and Consumer Affairs to prevent, investigate, and prosecute insurance fraud beyond motor vehicle insurance case to all lines of insurance except worker's compensation.

Again, thank you for the opportunity to testify in support of SB 2313, SD 1, HD 1.

CHAR HAMILTON
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An Independent Licensee of the Blue Cross and Blue Shield Association

March 26, 2008

The Honorable Marcus Oshiro, Chair The Honorable Marilyn Lee, Vice Chair House Committee on Finance

Re: SB 2313 SD1 HD1 – Relating to Insurance

Dear Chair Oshiro, Vice Chair Lee and Members of the Committee:

The Hawaii Medical Service Association (HMSA) appreciates the opportunity to testify on SB 2313 SD1 HD1 which would expand the authority of the insurance division's insurance fraud investigations unit to prevent, investigate, and prosecute both civilly and criminally insurance fraud relating to all lines of insurance, excluding worker's compensation insurance. HMSA supports this measure.

Nationally, fraudulent or abusive claims translate to between \$36 and \$144 billion in losses to the health care industry each year. Although fraud and abuse is probably on the lower end of the spectrum locally, if only three percent of claims paid in Hawaii are fraudulent, this would amount to \$60 million dollars in losses annually. HMSA has been a proponent of legislation designed to strengthen a health plan's ability to combat fraud.

Since the 2004 legislative session, HMSA, along with many other stakeholders have been working on finding consensus language pertaining to fraud and abuse. Since then numerous parties have worked in concert to produce mutually agreeable language. HMSA supports SB 2313 SD1 HD1 as a means to both give the insurance division greater enforcement authority in this area and also for the insurance industry to protect itself from the potential costs associated with such abuses.

We believe that this will give both the health plans and the Division the flexibility to determine what information should be provided to the newly created Branch to ensure it can effectively perform its fraud investigations

Thank you for the opportunity to provide testimony in support of SB 2313 SD1 HD1.

Sincerely,

Jennifer Diesman
Assistant Vice President
Government Relations



#### Property Casualty Insurers Association of America

Shaping the Future of American Insurance

1415 L Street, Suite 670, Sacramento, CA 95814-3972

To:

The Honorable Marcus R. Oshiro, Chair

House Committee on Finance

From:

Samuel Sorich, Vice President

RE:

SB 2313 SD1 HD1 - Relating to Insurance

**PCI Position: Support** 

Date:

Wednesday, March 26, 2008

12:30 p.m.; Conference Room 308

The Property Casualty Insurers Association of America (PCI) is an association of property/casualty insurers. There are more than 100 PCI member companies doing business in Hawaii. PCI members are responsible for approximately 45 percent of the property/casualty insurance premiums written in Hawaii.

PCI supports SB 2313 SD1 HD1 because the bill establishes a system that will combat insurance fraud in lines of insurance beyond just motor vehicle insurance. The successful execution of SB 2313's strengthened attack on insurance fraud will lower insurance costs for Hawaii consumers and businesses.

SB 2313 SD1 HD1 replaces the existing limited fraud investigation unit with a new branch within the insurance division. The bill provides this new division branch with direction to prevent, to investigate, to prosecute and to educate the public on insurance fraud and gives the branch the authority to carry out that direction. The sound operation of the new division branch, in addition to SB 2313's clear definition of "insurance fraud" and the bill's penalties for acts of insurance fraud, creates a system that will effectively address the serious problem of insurance fraud.

SB 2313 SD1 HD1 offers the opportunity to significantly improve efforts to combat insurance fraud. PCI requests that the Committees vote Yes on the bill.

House Finance Committee
Representative Marcus Oshiro, Chair

Hearing Date: March 26, 2008 Agenda #3 – 12:30 PM

RE: SB 2313, SD 1, HD 1 - Relating to Insurance

Chair Oshiro and members of the Committee, NAIFA (National Association of Insurance and Financial Advisors) Hawaii, an association made up of life insurance agents and financial advisors **strongly supports SB 2313, SD 1, HD1.** 

This measure will establish a new part in Chapter 431, HRS, titled "Insurance Fraud". A new "insurance fraud investigations branch" will also be established to regulate insurance fraud. SB 2313, SD1, HD1, specifically excludes workers' compensation.

This measure on insurance fraud has been addressed since the 2004 legislative session in cooperation with Insurance Division. In the 2005, 2006, and 2007 legislative sessions, a consensus draft was introduced which represented the stakeholders -- State Farm, HMSA, ILWU, HIIAA ("Hawaii Independent Insurance Agents Association"), HIC ("Hawaii Insurers Council"), ACLI ("American Council of Life Insurers") and NAIFA Hawaii. as well as the Insurance Division.

Thank you for this opportunity to express our support and we ask for your favorable consideration.

Cynthia Hayakawa Executive Director



## HOUSE COMMITTEE ON FINANCE

March 26, 2008

#### SB 2313, SD 1, HD 1 Relating to Insurance

Chair Oshiro and members of the House Committee on Finance, I am Rick Tsujimura, representing State Farm Insurance Companies, a mutual company owned by its policyholders. State Farm supports SB 2313, SD 1, HD 1 Relating to Insurance.

State Farm supports this bill as written. Senate Bill 2313, SD 1, HD 1 proposes to expand the insurance fraud investigations branch to cover other lines of insurance. This measure represents a compromise reached with the industry and the Department of Commerce and Consumer Affairs on the terms of the expansion.

Thank you for the opportunity to present this testimony.