# GOV. MSG. NO. 9/8

#### EXECUTIVE CHAMBERS

HONOLULU

LINDA LINGLE

July 9, 2008

The Honorable Colleen Hanabusa, President and Members of the Senate Twenty-Fourth State Legislature State Capitol, Room 409 Honolulu, Hawaii 96813

Dear Madam President and Members of the Senate:

Re: House Bill No. 2781 HD2 SD2 CD1

On July 8, 2008, House Bill No. 2781, entitled "A Bill for an Act Relating to Small Business" became law without my signature, pursuant to Section 16 of Article III of the State Constitution.

The purposes of this bill are to: (1) set forth rights that small businesses in Hawaii should have; (2) require agencies that are proposing an administrative rule that is more stringent than comparable or related federal, State, or county standards to provide additional information in their small business impact statements; and (3) require the Small Business Regulatory Review Board to convene a working group to review the rulemaking provisions under chapter 201M, Hawaii Revised Statutes.

As an advocate for small businesses in Hawaii, I appreciate this bill's attempt to guard against rules that may be excessively or unnecessarily confining to the detriment of our State's small businesses. However, this bill requires agencies to identify comparable or related federal, State, or county standards that are less stringent than the agency's proposed rule, compare their purposes, application, and administration, compare their monetary costs and benefits, compare their adverse effects on small businesses, and justify why the more rigorous rule is needed.

These requirements exceed the original rule-making notice and comment process contained in chapter 91 of Hawaii Revised Statutes. They transform the rule-making procedures into an extensive documentation effort that may not significantly benefit the State or small businesses and further lengthen the rule-making process.

Given that State agencies are already required to conduct a small business impact statement for proposed rules, I am hopeful these new requirements will be judiciously applied.

The Honorable Colleen Hanabusa, President and Members of the Senate July 9, 2008 Page 2

For the foregoing reasons, I allowed House Bill No. 2781 to become law as Act 230, effective July 8, 2008, without my signature.

Sincerely,

LINDA LINGLE

## ACT 230 H.B. NO. 2781 H.D. 2 S.D. 2

# A BILL FOR AN ACT

RELATING TO SMALL BUSINESS.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1	SECTION 1. The legislature finds that small businesses are
2	an essential element in strengthening and diversifying Hawaii's
3	economy and creating jobs for our people. To help ensure that
4	they can achieve this goal, a "small business bill of rights"
5	would afford small businesses equal and fair treatment, as well
6	as reduce the numerous roadblocks to business success, which
7	will inevitably lead to more investment and job growth in
8	Hawaii.
9	The legislature also finds that in the past decade, states
10	adopting a less burdensome method of issuing permits and
11	enforcing laws have obtained more cooperation and have increased
12	regulatory compliance by working in partnership with businesses.
13	Because the regulatory system is often driven by a "fine-and-
14	punishment" approach, state agencies and private businesses
15	often are unnecessarily antagonistic. The small business
16	regulatory review board was established by the legislature in
17	1998 to address these concerns. It works closely with state and

county agencies to adopt rules that help reduce the regulatory



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- 1 burden. A "bill of rights" is an essential part of the review
- 2 process.
- 3 Additionally, the legislature finds that to ensure that
- 4 state administrative rules remain relevant to evolving business
- 5 practices and conditions, a "sunset" process for review of state
- 6 administrative rules should be put into effect. Every
- 7 administrative rule maintained by any state agency should be
- 8 reviewed, updated, and, if appropriate, eliminated by that
- 9 agency. The small business regulatory review board should
- 10 assist in that process by reviewing on a periodic basis existing
- 11 rules to ensure that more innovative approaches to business
- 12 regulation are fully considered.
- "Small business," meaning any legal entity that is
- 14 independently owned and operated and employs not more than 100
- 15 full-time employees, is the backbone of Hawaii's economy, and is
- 16 central to Hawaii's way of life. More than 95 per cent of all
- 17 Hawaii establishments are small businesses, and they provide
- 18 jobs for 60 per cent of all Hawaii employees. Accordingly,
- 19 future growth in Hawaii's workforce will come primarily from
- 20 new, homegrown businesses and from existing small businesses
- 21 that hire new workers.

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1	Hawal	i residents should be able to enjoy a business culture
2	that encou	rages and supports small business. Hawaii currently
3	has the na	tural, technical, and human resources to ensure that
4	every pers	on who wants to work can achieve meaningful employment
5	and that e	very company has access to what it needs not only to
6	survive bu	t also to thrive.
7	The p	urpose of this Act is to:
8	(1)	Set forth specific "rights" that small businesses
9		should have and to allow them to achieve success for
10		themselves and their employees for the good of all the
11	1	people of Hawaii;
12	(2)	Require agencies to perform and include in their small
13	:	business impact statement for proposed rules, a more
14	:	rigorous examination and justification of rules that
15	;	impose standards more stringent than those mandated by
16		any comparable or related federal, state, or county
17		laws; and
18	(3)	Require the small business regulatory review board to
19	į	convene a working group to review the process and
20	]	procedures related to rulemaking, as established under
21	£	chapter 201M, Hawaii Revised Statutes.

1		PARI I
2	SECT	TION 2. The rights of small businesses in the State of
3	Hawaii in	clude but are not limited to:
4	(1)	The right to expect state agencies to provide a
5		prompt, accurate, and courteous response to a request
6		for information and to work together to ensure ready
7		access to the information needed to assist businesses
8		in their relationships with state government;
9	(2)	The right to a clear, stable, and predictable
10		regulatory and record-keeping environment with easily
11		accessible information and administrative rules in as
12		clear and concise language as is practicable,
13		including the posting of all proposed administrative
14		rule changes on the Internet website of the office of
15		the lieutenant governor;
16	(3)	The right to request and receive timely notice of an
17		agency's rulemaking proceedings. The notice should be
18	government of the second second second second	mailed to all persons who have made a written request
19		for such a notice;
20	(4)	The right to be treated equally and fairly, with
21		reasonable access to state services;

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1	(5)	The right to a one-stop permitting process that will,
2		in the long term, include a centralized Internet
3		website-based application system. This site's goals
4		are to have quick and responsible timeframes to
5		process state and county permits, licenses,
6		registrations, and approvals, when appropriate, to
7		simplify and reduce the filing of forms affecting
8		business;
9	(6)	The right to a timely response to an application for a
10		permit, license, registration, or approval necessary
11		to operate the small business, within the established
12		maximum period of time for that agency in accordance
13		with section 91-13.5, Hawaii Revised Statutes;
14	(7)	The right to renewal of essential permits, licenses,
15		registrations, or approvals, absent a specific reason
16		for nonrenewal. All issuing agencies shall take
17		action to grant or deny any renewal application for a
18		business or development-related permit, license,
19		registration, or approval within the established
20		maximum period of time for that agency. The reasons

for a denial should be clearly stated and under

conditions set forth in law;

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1	(8)	Whenever a contested case hearing is provided by law,
2		in the event a regulatory agency takes action against
3		a business, the right to expect a timely hearing.
.4		Officials conducting such hearings should be
5		impartial. Small businesses should be provided a full
6		and complete hearing to present their explanation of
7		any alleged violation, deficiency, or wrongdoing. In
8		any hearing, there should be a presumption that the
9		small business did not commit an alleged violation or
10		wrongdoing until the agency proves otherwise by a
11		preponderance of the evidence. The small business
12		should have the right to present evidence, both oral
13		and written. This evidence must be fully considered
14		by the agency. In the event of an unfavorable
15		decision, the business should have the right to a
16		judicial review pursuant to section 91-14, Hawaii
17		Revised Statutes;
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(9) The right to privacy regarding confidential and proprietary business information when competing for state procurement contracts. No state agency shall mandate the disclosure of confidential or proprietary business information as a condition of obtaining any

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1		contract or payment under any contract when a contract
2		is to be awarded on a firm fixed price or cost plus
3		fixed price basis;
4	(10)	The right to all of the protections afforded in the
5		Taxpayer Bill of Rights, P.L. 104-168;
6	(11)	The right to submit complaints regarding a violation
7		of these rights or any other administrative acts of
8		state and county agencies with the office of the
9		ombudsman, in accordance with chapter 96, Hawaii
10		Revised Statutes;
11	(12)	The right to request information and an opinion from
12		the office of information practices, in accordance
13		with chapters 92 and 92F, Hawaii Revised Statutes,
14		with regard to access to information from public
15		meetings or the release of government documents;
16	(13)	The right to provide information to the division of
17		consumer advocacy in accordance with chapter 269,
18		Hawaii Revised Statutes, with regard to issues under
19		the purview of the public utilities commission;
20	(14)	The right to request information from the office of
21		consumer protection, in accordance with chapter 487,

1		Hawaii Revised Statutes, with regard to business and
2		consumer issues;
3	(15)	The right to access the small business advocate in the
4		department of business, economic development, and
5		tourism regarding any dispute with a state agency to
6		ensure government resources are coordinated on behalf
7		of small business and the rights of businesses are
8		being upheld; and
9	(16)	The right to administrative rule review pursuant to
10		the Small Business Regulatory Flexibility Act by
11		filing a petition with the small business regulatory
12		review board in accordance with section 201M-6, Hawaii
13		Revised Statutes.
14		PART II
15	SECT	ION 3. Section 201M-2, Hawaii Revised Statutes, is
16	amended to	read as follows:
17		1M-2 Determination of small business impact; small
18		impact statement. (a) Prior to submitting proposed
19	rules for	adoption, amendment, or repeal under section 91-3, the
20	agency sha	all determine whether the proposed rules affect small
21	business,	and if so, the availability and practicability of less

1 restrictive alternatives that could be implemented.	This
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- 2 section shall not apply to emergency rulemaking.
- 3 (b) If the proposed rules affect small business, the
- 4 agency shall consider creative, innovative, or flexible methods
- 5 of compliance for small businesses and prepare a small business
- 6 impact statement to be submitted with the proposed rules to the
- 7 departmental advisory committee on small business and the board
- 8 when the rules are essentially complete and before the rules are
- 9 submitted to the governor for approval for public hearing. The
- 10 statement shall provide a reasonable determination of the
- following:
- 12 (1) The businesses that will be directly affected by, bear
- the costs of, or directly benefit from the proposed
- 14 rules;
- 15 (2) Description of the small businesses that will be
- 16 required to comply with the proposed rules and how
- 17 they may be adversely affected;
- 18 (3) In dollar amounts, the increase in the level of direct
- 19 costs such as fees or fines, and indirect costs such
- 20 as reporting, recordkeeping, equipment, construction,
- labor, professional services, revenue loss, or other
- 22 costs associated with compliance;

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1	(4)	The probable monetary costs and benefits to the
2		implementing agency and other agencies directly
3		affected, including the estimated total amount the
4		agency expects to collect from any additionally
5		imposed fees and the manner in which the moneys will
6		be used;
7	(5)	The methods the agency considered or used to reduce
8		the impact on small business such as consolidation,
9		simplification, differing compliance or reporting
10		requirements, less stringent deadlines, modification
11		of the fines schedule, performance rather than design
12		standards, exemption, or any other mitigating
13		techniques;
14	(6)	How the agency involved small business in the
15		development of the proposed rules; and
16	(7)	Whether the proposed rules include provisions that are
17		more stringent than those mandated by any comparable
18	er ann eile Correspond	or related federal, state, or county standards, with
19		an explanation of the reason for imposing the more
20		stringent standard.
21	<u>(c)</u>	When a proposed rule includes provisions that are more
22	stringent	than those mandated by any comparable or related

1	federal,	state, or county standards, the agency shall, in
2	addition	to the information required by subsection (b), include
3	in the sm	all business impact statement information comparing the
4	costs and	benefits of the standard set by the proposed rule to
5	the costs	and benefits of the standard under the comparable or
6	related f	ederal, state, or county law. The agency shall also
7	include a	n explanation of its decision to impose the higher
8	standard.	The agency's comparison and justification shall
9	<u>include:</u>	
10	(1)	A description of the public purposes to be served by
11		imposing the standard under the proposed rule;
12	(2)	The text of the related federal, state, or county law,
13		including information about the purposes and
14		applicability of the law;
15	(3)	A comparison between the proposed rule and the related
16		federal, state, or county law, including a comparison
17		of their purposes and of the standards and their
18		application and administration;
19	(4)	A comparison of the monetary costs and benefits to the
20		implementing agency and other agencies directly
21		affected, of imposing the proposed standard, with the
22		costs and benefits of imposing or deferring to the

ı		related lederal, state, or county standard, as well as
2		a description of the manner in which any additional
3		fees derived from imposition of the proposed standard
4		are to be used; and
5	(5)	A comparison of the adverse effects on small
6		businesses of the standard imposed by the proposed
7		rule, with the adverse effects on small business of
8		the related federal, state, or county standard.
9	[ <del>(c)</del> ]	(d) This chapter shall not apply to proposed rules
10	adopted by	an agency to implement a statute or ordinance that
11	does not r	require an agency to interpret or describe the
12	requiremen	nts of the statute or ordinance, such as federally-
13	mandated r	regulations that afford the agency no discretion to
14	consider l	ess restrictive alternatives."
15		PART III
16	SECTI	ON 4. (a) The small business regulatory review board
17	shall conv	vene a working group to review the process and
18	procedures	related to rulemaking, as established under chapter
19	201M, Hawa	ii Revised Statutes.
20	(b)	The working group shall include but not be limited to
21	representa	tives of small business organizations, the department
22	of busines	ss, economic development, and tourism, the department
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- 1 of commerce and consumer affairs, and others as deemed
- 2 appropriate. The chairperson of the small business regulatory
- review board shall serve as chair of the working group. 3
- The working group shall review and make 4
- recommendations regarding the rulemaking provisions under 5
- chapter 201M, Hawaii Revised Statutes, in particular: 6
- Whether the current statutes are adequate to meet the 7 (1)
- concerns of small business:
- 9 What concerns have been raised by small businesses, (2)
- 10 the small business regulatory review board, or
- 11 government agencies in implementing the statutes;
- The level of difficulty in adequately meeting the 12 (3)
- requirements of the statutes; and 13
- Any other issues that may arise during the review. 14 (4)
- The small business regulatory review board shall 15 (d)
- submit the findings and recommendations of the working group, 16
- including any legislation necessary to implement the 17
- recommendations, to the legislature no later than twenty days 18
- prior to the convening of the regular session of 2009. 19
- 20 PART IV
- 21 SECTION 5. Statutory material to be repealed is bracketed
- 22 and stricken. New statutory material is underscored.

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1 SECTION 6. This Act shall take effect on July 1, 2008.

APPROVED this

day of

, 2008

**GOVERNOR OF THE STATE OF HAWAII**