A BILL FOR AN ACT

RELATING TO CONSUMER PROTECTION.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

SECTION 1. Chapter 481B, Hawaii Revised Statutes, is 1 amended by adding a new part to be appropriately designated and 2 3 to read as follows: "PART . UNAUTHORIZED CONTROL OF A COMPUTER 4 §481B-A Definitions. For purposes of this part: 5 "Advertisement" means a communication, the primary purpose 6 of which is the commercial promotion of a commercial product or 8 service, including content on an internet web site operated for a commercial purpose. 9 "Authorized user", with respect to a computer, means a 10 person who owns or is authorized by the owner or lessee to use 11 12 the computer. An "authorized user" does not include a person or entity that has obtained authorization to use the computer 13 solely through the use of an end user license agreement. 14 "Computer software" means a sequence of instructions 15 written in any programming language that is executed on a 16

computer.

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1	"Computer virus" means a computer program or other set of
2	instructions that is designed to degrade the performance of or
3	disable a computer or computer network and is designed to have
4	the ability to replicate itself on other computers or computer
5	networks without the authorization of the owners of those
6	computers or computer networks.
7	"Consumer" means an individual who resides in this State
8	and who uses the computer in question primarily for personal,
9	family, or household purposes.
10	"Damage" means any significant impairment to the integrity
11	or availability of data, software, a system, or information.
12	"Execute", when used with respect to computer software,
13	means the performance of the functions or the carrying out of
14	the instructions of the computer software.
15	"Intentionally deceptive" means any of the following:
16	(1) By means of an intentionally and materially false or
17	<pre>fraudulent statement;</pre>
18	(2) By means of a statement or description that
19	intentionally omits or misrepresents material
20	information in order to deceive the consumer; or
21	(3) By means of an intentional and material failure to
22	provide any notice to an authorized user regarding the

1	download or installation of software in order to
2	deceive the consumer.
3	"Internet" means the global information system that is
4	logically linked together by a globally unique address space
5	based on the internet protocol, or its subsequent extensions,
6	and that is able to support communications using the
7	Transmission Control Protocol/Internet Protocol suite, or its
8	subsequent extensions, or other internet protocol-compatible
9	protocols, and that provides, uses, or makes accessible, either
10	publicly or privately, high level services layered on the
11	communications and related infrastructure described in this
12	subdivision.
13	"Person" means any individual, partnership, corporation,
14	limited liability company, or other organization, or any
15	combination thereof.
16	"Personally identifiable information" means any of the
17	following data elements:
18	(1) First name or first initial in combination with last
19	name;
20	(2) Credit or debit card numbers or other financial
21	account numbers:

1	(3)	A password or personal identification number required
2		to access an identified financial account;
3	(4)	Social security number; or
4	(5)	Any of the following information in a form that
5		personally identifies an authorized user:
6		(A) Account balances;
7		(B) Overdraft history;
8		(C) Payment history;
9		(D) A history of web sites visited;
10		(E) Home address;
11		(F) Work address; or
12		(G) A record of a purchase or purchases.
13	§ 481	B-B Prohibited acts; unauthorized installation of
14	software.	A person or entity that is not an authorized user
15	shall not	, with actual knowledge, with conscious avoidance of
16	actual kn	owledge, or wilfully, cause computer software to be
17	copied on	to the computer of a consumer in this State and use the
18	software	to do any of the following:
19	(1)	Modify, through intentionally deceptive means, any of
20		the following settings related to the computer's
21		access to, or use of, the internet:

1		(A)	The page that appears when an authorized user
2			launches an internet browser or similar software
3			program used to access and navigate the internet;
4		(B)	The default provider or web proxy the authorized
5			user uses to access or search the internet; or
6		(C)	The authorized user's list of bookmarks used to
7			access web pages;
8	(2)	Coll	ect, through intentionally deceptive means,
9		pers	onally identifiable information that meets any of
10		the	following criteria:
11		(A)	It is collected through the use of a keystroke-
12			logging function that records all keystrokes made
13			by an authorized user who uses the computer and
14			transfers that information from the computer to
15			another person;
16		(B)	It includes all or substantially all of the web
17			sites visited by an authorized user, other than
18			web sites of the provider of the software, if the
19			computer software was installed in a manner
20			designed to conceal from all authorized users of
21			the computer the fact that the software is being
22			installed; or

1		(C) It is a data element of personally identifiable
2		information that is extracted from the consumer's
3		computer hard drive for a purpose wholly
4		unrelated to any of the purposes of the software
5		or service described to an authorized user;
6	(3)	Prevent, without the authorization of an authorized
7		user, through intentionally deceptive means, an
8		authorized user's reasonable efforts to block the
9		installation of, or to disable, software, by causing
10		software that the authorized user has properly removed
11		or disabled to automatically reinstall or reactivate
12		on the computer without the authorization of an
13		authorized user;
14	(4)	Intentionally misrepresent that software will be
15		uninstalled or disabled by an authorized user's
16		action, with knowledge that the software will not be
17		so uninstalled or disabled; or
18	(5)	Through intentionally deceptive means, remove,
19		disable, or render inoperative security, antispyware,
20		or antivirus software installed on the computer.
21	§ 481 1	B-C Prohibited acts; fraudulent inducement to install
22	software.	(a) A person or entity that is not an authorized

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1	user	shall	not,	with	actual	knowledge,	with	conscious	avoidance
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- 2 of actual knowledge, or wilfully, cause computer software to be
- 3 copied onto the computer of a consumer in this State and use the
- 4 software to do any of the following:
- 5 (1) Take control of the consumer's computer by doing any

authorized user;

- of the following:(A) Transmitting
 - (A) Transmitting or relaying commercial electronic mail or a computer virus from the consumer's computer, where the transmission or relaying is initiated by a person other than the authorized user and without the authorization of an
- 13 (B) Accessing or using the consumer's modem or internet service for the purpose of causing
 - internet service for the purpose of causing damage to the consumer's computer or of causing an authorized user to incur financial charges for a service that is not authorized by an authorized
- 18 user;
- 19 (C) Using the consumer's computer as part of an
 20 activity performed by a group of computers for
 21 the purpose of causing damage to another

1		computer, including, but not limited to,
2		launching a denial of service attack; or
3		(D) Opening multiple, sequential, stand-alone
4		advertisements in the consumer's internet browser
5		without the authorization of an authorized user
6		and with knowledge that a reasonable computer
7		user cannot close the advertisements without
8		turning off the computer or closing the
9		consumer's internet browser.
10	(2)	Modify any of the following settings related to the
11		computer's access to, or use of, the internet:
12		(A) An authorized user's security or other settings
13		that protect information about the authorized
14		user for the purpose of stealing personal
15		information of an authorized user; or
16		(B) The security settings of the computer for the
17		purpose of causing damage to one or more
18		computers; or
19	(3)	Prevent, without the authorization of an authorized
20		user, an authorized user's reasonable efforts to block
21		the installation of, or to disable, software, by doing
22		any of the following:

1	(A) Presenting the authorized user with an option to
2	decline installation of software with knowledge
3	that, when the option is selected by the
4	authorized user, the installation nevertheless
5	proceeds; or
6	(B) Falsely representing that software has been
7	disabled.
8	(b) Nothing in this section shall apply to any monitoring
9	of, or interaction with, a subscriber's internet or other
10	network connection or service, or a protected computer, by a
11	telecommunications carrier, cable operator, computer hardware or
12	software provider, or provider of information service or
13	interactive computer service for network or computer security
14	purposes, diagnostics, technical support, repair, authorized
15	updates of software or system firmware, authorized remote system
16	management, or detection or prevention of the unauthorized use
17	of or fraudulent or other illegal activities in connection with
18	a network, service, or computer software, including scanning for
19	and removing software proscribed under this chapter.
20	§481B-D Prohibited acts; inducement for unlawful use of
21	computer. (a) A person or entity, who is not an authorized

- 1 user shall not do any of the following with regard to the
- 2 computer of a consumer in this State:
- 3 (1) Induce an authorized user to install a software
- 4 component onto the computer by intentionally
- 5 misrepresenting that installing software is necessary
- for security or privacy reasons or in order to open,
- 7 view, or play a particular type of content.
- 8 (2) Deceptively causing the copying and execution on the
- 9 computer of a computer software component with the
- 10 intent of causing an authorized user to use the
- 11 component in a way that violates any other provision
- of this section.
- 13 (b) Nothing in this section shall apply to any monitoring
- 14 of, or interaction with, a subscriber's internet or other
- 15 network connection or service, or a protected computer, by a
- 16 telecommunications carrier, cable operator, computer hardware or
- 17 software provider, or provider of information service or
- 18 interactive computer service for network or computer security
- 19 purposes, diagnostics, technical support, repair, authorized
- 20 updates of software or system firmware, authorized remote system
- 21 management, or detection or prevention of the unauthorized use
- 22 of or fraudulent or other illegal activities in connection with

- 1 a network, service, or computer software, including scanning for
- 2 and removing software proscribed under this chapter.
- 3 §481B-E Enforcement; penalties. (a) The attorney general
- 4 or the prosecuting attorney of the respective county may bring
- 5 an action to recover up to \$2,500 for each violation of this
- 6 part.
- 7 (b) Any person injured by a violation of this part may
- 8 bring an action to recover the greater of three times the amount
- 9 of actual damages suffered or \$5,000."
- 10 SECTION 2. This Act does not affect rights and duties that
- 11 matured, penalties that were incurred, and proceedings that were
- 12 begun, before its effective date.
- 13 SECTION 3. If any provision of this Act, or the
- 14 application thereof to any person or circumstance is held
- 15 invalid, the invalidity does not affect other provisions or
- 16 applications of the Act, which can be given effect without the
- 17 invalid provision or application, and to this end the provisions
- 18 of this Act are severable.
- 19 SECTION 4. In codifying the new sections added by section
- 20 1 of this Act, the revisor of statutes shall substitute
- 21 appropriate section numbers for the letters used in designating
- 22 the new sections in this Act.

SECTION 5. This Act shall take effect upon its approval.

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INTRODUCED BY:

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France Chun Calland

Chrenca Krashihara

Norman Sat anto

The charge

Junie R. Junya

Report Title:

Consumer Protection; Spyware

Description:

Prohibits the unauthorized access to or control of a computer or the inducing, by misrepresentation, authorized person to load software. Authorizes attorney general or prosecuting attorney to seek up to \$2,500 per violation. Authorizes private action to recover \$5,000 per violation or 5 times the amount of damage cause, whichever is greater.