



TESTIMONY BY:

JADE T. BUTAY
DIRECTOR

Deputy Directors
ROSS M. HIGASHI
EDUARDO P. MANGLALLAN
PATRICK H. MCCAIN
EDWIN H. SNIFFEN

STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
869 PUNCHBOWL STREET
HONOLULU, HAWAII 96813-5097

February 8, 2022
3:15 P.M.
State Capitol, Teleconference

S.B. 3183
RELATING TO DIGITAL IDENTIFICATION

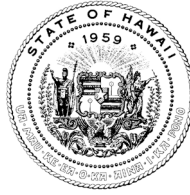
Senate Committees on Government Operations and Transportation

The Department of Transportation (DOT) **supports** S.B. 3183, which requires the Director of Transportation to establish and implement a digital identification pilot program.

The DOT is supporting the City & County of Honolulu which has an agreement with Apple on a pilot program to test the technology. There are benefits to digital identification which will enable users to access their identification via their password protected cellular phones. This will provide an enhanced layer of security for driver's license holders, who do not have to worry about carrying or losing a physical license.

Additionally, we support the implementation of a law enforcement version that can be used as proof of identity in law enforcement settings. This is vital, as the police may need to identify the person in the event of an emergency such as a motor vehicle crash. We also support that the bill recognizes that the digital identification shall not be used or accepted as valid proof of identification for purposes of compliance with the Real ID Act of 2005.

Thank you for the opportunity to provide testimony.



OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

P.O. BOX 119, HONOLULU, HI 96810-0119
Ph: (808) 586-6000 | Fax: (808) 586-1922
ETS.HAWAII.GOV

Testimony of
DOUGLAS MURDOCK
Chief Information Officer
Enterprise Technology Services

Before the

SENATE COMMITTEE ON GOVERNMENT OPERATIONS
SENATE COMMITTEE ON TRANSPORTATION
Tuesday, February 8, 2022

SENATE BILL 3183
RELATING TO DIGITAL IDENTIFICATION

Dear Chairs Moriwaki and Lee, Vice Chair Dela Cruz and Inouye, and members of the committee:

The Office of the Enterprise Technology Services (ETS) **supports this bill with comments**, which requires the Director of Transportation to establish and implement a digital identification program.

ETS requests including the State Chief Information Officer (CIO) or designee to those assisting the Department of Transportation and other departments in assessing opportunities to expand use of common digital identifications among multiple customer application systems, and to improve the security of on-line and mobile government services.

ETS has a similar pilot project underway to establish a single online identity for citizens to use to access various state systems. We recommend the two systems work together to provide citizens with the greatest benefit.

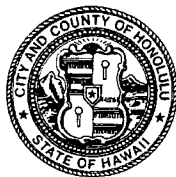
Paragraph (c) of the bill states that the digital identification shall not be used or accepted for compliance with the REAL ID Act of 2005. The United States Department of Homeland Security appears to be evaluating adding digital ID to the REAL ID Act ([see Docket No. DHS-202-0028](#)). Therefore, we recommend deleting this paragraph.

Thank you for this opportunity to provide testimony on this bill.

DEPARTMENT OF CUSTOMER SERVICES
CITY AND COUNTY OF HONOLULU
MISSION MEMORIAL BUILDING
550 SOUTH KING STREET, HONOLULU, HAWAII 96813
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LATE

RICK BLANGIARDI
MAYOR



KIMBERLY M. HASHIRO
ACTING DIRECTOR

February 7, 2022

The Honorable Chris Lee, Chair
The Honorable Lorraine R. Inouye, Vice Chair
And Members of the Committee on Transportation
The Honorable Sharon Y. Moriwaki, Chair
The Honorable Donovan M. Dela Cruz, Vice Chair
And Members of the Committee on Government Operations
The State Senate
State Capitol, Conference Room 216
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Chris Lee, Chair Sharon Y. Moriwaki, Vice Chair Lorraine Inouye, Vice Chair Donovan M. Dela Cruz, and Members of the Committees on Transportation and Government Operations

SUBJECT: S.B. 3183 – Relating to Digital Identification

The City and County of Honolulu, Department of Customer Services (CSD), Motor Vehicles, Licensing and Permitting Division, strongly supports S.B. 3183 Relating to Driver's Licenses which would allow the director to establish and implement a pilot program for the issuance of a digital identification.

CSD handles all requests and inquiries new and renewals of Driver licenses as well as State Identification Cards for the island of Oahu. This program will give the public a progressive and technology-forward means to carry their government issued identification on their mobile electronic devices. This pilot program will develop a mobile application that will include functions such as, secure enrollment by validating a government-issued identification, a digital display that includes all required information, an authentication and verification process for a mobile communication device, and the ability to use it from any location regardless of wireless connectivity or cellular telephone service. As technology continues to advance, the public needs options to be digitally connected to government and commerce services.

By supporting S.B. 3183, we will create a secure technological foundation for future applicants as we move forward in this digital age.

Thank you for this opportunity to provide testimony on S.B. No. 3183.

Sincerely,

A handwritten signature in black ink, appearing to read "Kimberly M. Hashiro", is written over a white background.

Kimberly M. Hashiro
Acting Director



February 7, 2022

BY ELECTRONIC MAIL

Senator Sharon Moriwaki
Chair, Committee on Government Operations
Hawaii State Capitol, Room 223
415 South Beretania Street
Honolulu, HI 96813

Senator Chris Lee
Chair, Committee on Transportation
Hawaii State Capitol, Room 216
415 South Beretania Street
Honolulu, HI 96813

Re: SB 3183, RELATING TO DIGITAL IDENTIFICATION

Senators Moriwaki and Lee:

NEC Corporation of America (NEC) is pleased to support SB 3183, a bill relating to digital identification (ID). We commend the Hawaii state legislature on considering this forward-looking program that could help Hawaii join more than twenty other innovative states in considering, testing, and/or launching digital driver's licenses.¹ Digital ID solutions can improve the accuracy and efficiency of authenticating and verifying identity and can even securely do so in contactless and remote settings, which has become increasingly vital during the COVID-19 pandemic.² Furthermore, several features of digital ID solutions, including their ability to empower ID holders to provide different amounts of personal information in different settings, can provide stronger privacy protections than traditional physical ID cards can.³ Recognizing these benefits, the federal government is increasingly working to leverage digital ID solutions. For example, the Transportation Security Administration (TSA) is in the process of fielding capabilities to allow travelers to opt in to using a digital ID at TSA security checkpoints, reducing the need to exchange physical documents and making the security screening process faster and smoother. SB 3183 can set the stage for enabling Hawaii residents to participate in this TSA program and other opportunities that may arise.

NEC delivers one of the industry's strongest and most innovative portfolios of identity management and information and communications technology (ICT) solutions for private-sector and federal, state, and local government customers. Our diverse solutions support enterprise-wide digital transformation and enhance user experience, safety, and productivity throughout the United States and around the world. One of the world's top patent-producing companies, NEC Corporation combines advanced technologies, services, knowledge, and our 120 years of operating experience to help promote safety, security, fairness, and efficiency and build a more sustainable world in which all people have the opportunity to reach their full potential. NEC is proud to have a presence in Hawaii and of the work our talented Hawaii workforce and local technology partners are doing to deploy cutting-edge technologies. We are committed to continue investing in business opportunities and building relationships throughout Hawaii, and we would be eager to serve as a resource to Hawaii policymakers who are interested in learning more about identity management technologies and/or in exploring opportunities to support digital identity programs.

Sincerely,
Brent Bombach
Senior Director, Government Relations and Public Policy

¹ <https://www.washingtonpost.com/technology/2021/10/11/digital-drivers-license-mdl/>

² <https://www.governing.com/next/mobile-drivers-licenses-could-pave-way-for-more-digital-ids>

³ *Id.*

Statement Before The
SENATE COMMITTEE ON GOVERNMENT OPERATIONS
AND
SENATE COMMITTEE ON TRANSPORTATION
Tuesday, February 8, 2022
3:15 PM
Via Videoconference

in consideration of
SB 3183
RELATING TO DIGITAL IDENTIFICATION.

Chairs MORIWAKI and LEE, Vice Chairs DELA CRUZ and INOUYE, and Members of the Senate Government Operations and Transportation Committees

Common Cause Hawaii provides comments on SB 3183, which requires the Director of Transportation to establish and implement a digital identification pilot program.

Common Cause Hawaii is a nonprofit, nonpartisan, grassroots organization dedicated to reforming government and strengthening our representative democracy through voting modernization efforts such as adopting Automatic Voter Registration (AVR). AVR was passed by this Legislature in 2021 and signed into law as Act 126, SLH 2021.

Common Cause Hawaii provides comments inquiring as to how SB 3183, establishing and implementing a digital identification pilot program, will interface or integrate with AVR, Act 126, SLH 2021. SB 3183, at page 4, lines 9-11, defines “digital identification” to include “driver's licenses and government—issued identification cards issued in a digital format”. It is unclear the mechanism by which AVR – extended through driver’s license transactions and state identifications -- will be integrated with the “digital identification”. Further, Section 5 of the National Voter Registration Act of 1993 requires that any motor vehicle driver’s licensing transaction must provide an opportunity to register to vote. Such an opportunity, to be meaningful, should be part and parcel of and integrated with the licensing transaction.

Thank you for the opportunity to comment on SB 3183. If you have questions of me, please contact me at sma@commoncause.org.

Very respectfully yours,

Sandy Ma
Executive Director, Common Cause Hawaii



TESTIMONY
LIBERTARIAN PARTY OF HAWAII
% 92-149 Kōhi Place
Kapolei, HI 96707

RE: **SB3183** to be heard on Tuesday February 8

Please oppose this bill.

In the interest of personal privacy, do not support this bill. Just because a few people don't care if everyone knows their business does not mean that you can force it from others who do not wish to participate in the new digital world. There are many people that come to live in Hawaii to get away from that. Even though this is a pilot program, those provisional programs seem to have a way of taking flight more often than getting grounded. Thank you for your consideration.

Sincerely,

Feena Bonoan
Vice Chair
February 7, 2022

SB-3183

Submitted on: 2/6/2022 3:54:40 PM

Testimony for TRS on 2/8/2022 3:15:00 PM

Submitted By	Organization	Testifier Position	Remote Testimony Requested
Gerard Silva	Individual	Oppose	No

Comments:

1984

TO: Members of the Committees on Government Operations and Transportation

FROM: Natalie Iwasa
808-395-3233

HEARING: 3:15 p.m. Tuesday, February 8, 2022

SUBJECT: SB 3183, Digital Identification Pilot Program - **COMMENTS**

Aloha Chairs Moriwaki and Lee and Committee Members,

Thank you for allowing me the opportunity to provide testimony on SB 3183, which would set up a pilot program for digital identification for driver's licenses and government-issued ID cards, excluding REAL IDs.

As we move to more personal and/or private information being stored online or in digital formats, the related databases become more tempting for hackers and other bad actors. **Therefore, please be sure that any pilot program includes adequate security.**

In addition, keep in mind that some people still only have land lines or use their cell phones strictly for emergency use.