



February 14, 2020
Hawai'i State Capitol
Conference Room 423
Honolulu, HI 96813

TESTIMONY IN SUPPORT OF HCR34

Aloha Chair Aquino and Vice Chair Hashimoto, Chair Onishi and Vice-Chair Holt and members of the House Committees on Transportation and Tourism and International Affairs,

My name is Ann Botticelli, and I am pleased to offer testimony today in support of HCR34, which encourages the Wall Street Journal to include Hawaiian Airlines in future assessments of the best and worst U.S. domestic carriers. Over the eight years that I have worked at Hawaiian, I have been repeatedly impressed by the orchestration it takes to manage our daily schedule of inter-island, transpacific and international flying.

This resolution acknowledges what the WSJ, in its refusal to consider our airline, dismisses: that our record on-time performance is the work of dedicated professionals during often challenging circumstances and is worthy of recognition. I thank the Hawai'i State Legislature for its acknowledgment and support the approval of this measure.

Ann Botticelli
SVP Corporate Communications and Public Affairs



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TESTIMONY IN SUPPORT OF HCR34

Aloha Chair Aquino and Vice Chair Hashimoto, Chair Onishi and Vice-Chair Holt and members of the House Committees on Transportation and Tourism and International Affairs,

My name is Peter Ingram and I am very proud to testify today in support of HCR34, which urges the Wall Street Journal to acknowledge the work my outstanding colleagues undertake every day to keep system of inter-island, North American and International flights operating smoothly. I am honored to be part of this team of over 7,400 aviation professionals committed to the safe, reliable and caring transportation of millions of guests each year.

As HCR 34 points out, our operational excellence has been recognized by several national publications. This concurrent resolution, signed by our state lawmakers, is truly meaningful and is gratefully received.

Mahalo for the opportunity to testify,

Peter Ingram
President and CEO
Hawaiian Airlines



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Aloha Chair Aquino and Vice Chair Hashimoto, Chair Onishi and Vice-Chair Holt and members of the House Committees on Transportation and Tourism and International Affairs,

My name is Shannon Okinaka, chief financial officer at Hawaiian Airlines. Mahalo for the opportunity to submit testimony today regarding HCR34, requesting that the Wall Street Journal include Hawaiian Airlines in the newspaper's future rankings of the best and worst airlines in the United States.

We are proud of our on-time performance, which has led the nation for 16 consecutive years. This is the result of the dedicated effort of professionals across several departments in our company. It is terrific to see their work recognized by the Hawaii State Legislature with this resolution, and I support its approval today.

Shannon Okinaka
Chief Financial Officer
Hawaiian Airlines



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Aloha Chair Aquino and Vice Chair Hashimoto, Chair Onishi and Vice-Chair Holt and members of the House Committees on Transportation and Tourism and International Affairs,

My name is Jon Snook and I am testifying in support of HCR34. Mahalo nui loa to the committees for hearing this piece of legislation and to all of the lawmakers who signed this resolution.

As the Chief Operations Officer of Hawaiian Airlines, I can vouch for the complexity of running an operation with varying aircraft types, route lengths across a very broad geography. Operating such a complex business from the middle of the Pacific Ocean brings with it many challenges that are not experienced by carriers that are based on the mainland.

That we are celebrating our 16th consecutive year as the nation's top carrier for on-time performance is a testament to the hard work of our entire operations team.

The recognition of our efforts by the state Legislature through HCR34 is very much appreciated by all of us at Hawaiian Airlines.

Jon Snook

Chief Operations Officer
Hawaiian Airlines



LATE

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Hon. Henry Aquino, Chair, House Committee on Transportation
Hon. Troy Hashimoto, Vice Chair, House Committee on Transportation
Hon. Richard Onishi, Chair, House Committee on Tourism and International Affairs
Hon. Daniel Holt, Vice Chair, House Committee on Tourism and International Affairs

Re: HCR 34

Aloha Chairs Aquino and Onishi, Vice Chairs Hashimoto and Holt, and members of the committees:


Mahalo nui loa for hearing this meaningful piece of legislation and to the Speaker of the House, Scott Saiki and the other members of the House of Representatives who signed on to the resolution.

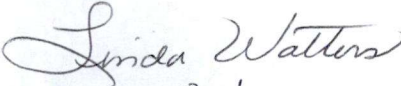
Hawai'i's Airline is celebrating its 90th year of serving our communities and your collective interest in acknowledging the hard work of the more than 6,800 employees who live and work in the state is very much appreciated and valued.

It was not so long ago when H.A.L. meant Hawaiian Always Late. Today, H.A.L. means something entirely different: Hawaiian Already Left. Together, the employees of Hawaiian Airlines have delivered the best on time performance in the nation, 16 years and counting. We have achieved this by working together, focusing on our neighbors and guests, and supporting each other toward a common goal: to represent the very best of this place we call home.

Our testimony today is not meant to be a commercial for our airline. We are all here to simply say thank you and to acknowledge your hard work on behalf of the people of the State of Hawai'i. That you are willing to recognize, in such a public way, our contributions not only warms our hearts but reinforces our pride in carrying the name, Hawaiian.

Mahalo for allowing us the opportunity to testify today.


Chona Boncato


Linda Watters

Dale A. Hall

Dale A. Hall

Phylliss Deborahs

Phillips Deborah

dn

Diane Crouch

Karen L. Rivera

Karen L. Rivera

Eloise de Amian

Eloise de Amian

Melani Nohara

Melanie Nohara

Jany Gandia
Jany Gandia

Umel K. Ortiz

Karen Yoshimoto

Karen Yoshimoto

Tiere N. Fujitani

Tiere N. Fujitani

Terina Higa

Terina Higa

Taryn Olson

Taryn Olson

~~Tiana Victorino~~

TIANA VICTORINO

Todd Kenja

Todd Kenja

Gary D. McKay

GARY D. MCKOY

Sharon Uehle

sharon Uchihara

Michal Okai

Michal Okai

Lauren Shimabukuro

Lauren Shimabukuro

Harlyn Seliz

Harlyn Seliz

Rose M. Nauts

Rose Nauts

Renee Sarsenoo

Renee Sarsenoo

Kina Sol

John Grasse

JOHN GRASSE

Tatum Nikeoka

Tatum Nikeoka

Laura Shimizu

Laura Shimizu

HCR-34

Submitted on: 2/13/2020 1:58:23 PM

Testimony for TRN on 2/14/2020 11:15:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
Jennifer Azuma Chrupalyk	Individual	Oppose	No

Comments:

Hawai'i is NOT the United States and we will not consent to such. We stand by our ancestors and the correct political stance on this matter, firmly.

LATE

HCR-34

Submitted on: 2/14/2020 8:46:52 AM

Testimony for TRN on 2/14/2020 11:15:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
Taryn Dizon	Individual	Support	No

Comments:

Aloha Chair Aquino and Vice Chair Hashimoto, Chair Onishi and Vice-Chair Holt and members of the House Committees on Transportation and Tourism and International Affairs, My name is Taryn Dizon and I am proud to testify today in support of HCR34m which urges the Wall Street Journal to acknowledge the work my outstanding colleagues undertake every day to keep system of inter-island, North American and International flights operating smoothly. I am honored to be part of this team of over 7,400 aviation professionals committed to the safe, reliable and caring transportation of millions of guests each year. As HCR 34 points out, our operational excellence has been recognized by several national publications. This concurrent resolution, signed by our state lawmakers, is truly meaningful and is gratefully received.

Mahalo for the opportunity to testify.

Taryn Dizon

Kekaha, Hawaii

HCR-34

Submitted on: 2/11/2020 9:09:04 AM

Testimony for TRN on 2/14/2020 11:15:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
Victor K. Ramos	Individual	Support	No

Comments: