

PANKAJ BHANOT DIRECTOR

CATHY BETTS DEPUTY DIRECTOR

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

P. O. Box 339 Honolulu, Hawaii 96809-0339

February 11, 2019

TO: The Honorable Senator Russell E. Ruderman, Chair Senate Committee on Human Services

The Honorable Senator Laura H. Thielen, Chair Senate Committee on Government Operations

FROM: Pankaj Bhanot, Director

SUBJECT: SB 398 – RELATING TO HOMELESSNESS

Hearing: Friday, February 11, 2019, 2:50 p.m. Conference Room 016, State Capitol

DEPARTMENT'S POSITION: The Department of Human Services (DHS) supports this bill, proposes amendments, and provides comments. DHS agrees that providing training on government procurement and other procedures will increase community capacity to prevent and address homelessness in their communities. DHS had preliminary discussions with the State Procurement Office (SPO), and agree to work together as a partnership. DHS adopts SPO's proposed amendments, as follows:

- Section 2 Pg2, Line 1 "(a) The department of human services, in partnership with the State Procurement Office, shall establish..."
- Section 3 Pg2, Line 16 "The sums appropriated shall be expended by the department of human services state procurement office for the purposes of this Act."

DHS defers to the SPO's request for appropriations estimated at \$270,000.

AN EQUAL OPPORTUNITY AGENCY

<u>**PURPOSE</u>**: The purpose of this measure directs DHS to provide training on government procurement and other relevant procedures to nonprofit organizations that offer homeless outreach services or manage homeless housing programs in rural areas of the state. Appropriates funds.</u>

Thank you for the opportunity to provide testimony of this bill.

DAVID Y. IGE GOVERNOR



STATE OF HAWAII STATE PROCUREMENT OFFICE

P.O. Box 119 Honolulu, Hawaii 96810-0119 Tel: (808) 586-0554 email: <u>state.procurement.office@hawaii.gov</u> <u>http://spo.hawaii.gov</u> Twitter: <u>@hawaiispo</u> SARAH ALLEN ADMINISTRATOR

BONNIE KAHAKUI ASSISTANT ADMINISTRATOR

TESTIMONY OF SARAH ALLEN, ADMINISTRATOR STATE PROCUREMENT OFFICE

TO THE SENATE COMMITTEES ON HUMAN SERVICES AND GOVERNMENT OPERATIONS

Monday, February 11, 2019, 2:50 pm

SB398

RELATING TO HOMELESSNESS

Chairs Ruderman and Thielen, Vice Chairs Rhoads and Inouye, and members of the committees, thank you for the opportunity to submit testimony on SB398.

In December of 2018 the State Procurement Office (SPO) met with the Governor's Coordinator on Homelessness Scott Morishige to discuss his outreach and education needs and ways the SPO can provide support. The SPO agrees that outreach and education of *"nonprofit organizations that offer homeless outreach services or manage homeless housing programs"* is vital to effectively meeting the needs of rural areas of the State.

After consultation with the Department of Human Services Director, the Coordinator on Homelessness, and pursuant to §103F-103, HRS which states the "administrator of the state procurement office, either alone or in cooperation with the heads of the purchasing agencies, may develop a comprehensive education and training program for the purchase of health and human services. The program shall be available to agency employees, providers, and all other interested members of the public," the SPO supports the bill and provides the following comments and suggested changes:

SECTION 2, Page 2, Line 1 (a) The department of human services in partnership with the State Procurement Office, shall establish and implement a training program on government procurement and other relevant procedures for nonprofit organizations that

offer homeless outreach services or manage homeless housing programs in rural areas of the State.

SECTION 3, Page 2, Line 16 The sums appropriated shall be expended by the department of human services state procurement office for the purposes of this Act.

Outreach and education of rural service providers will facilitate an increase in the number of quality of proposals and may increase the pool of nonprofit organizations able to effectively work with state and county governments. This training will allow for better contract management throughout the procurement lifecycle.

Additionally, service providers, State procurement staff, and community stakeholders will benefit from having a clear understanding of Federal grant requirements by enabling continued and future Federal grants funds for programs that are funded wholly or in part by Federal funds.

Funding Justification:

- The SPO currently has one subject matter expert (SME) to cover all of Health and Human Services. With funding the SPO would outsource an additional full time equivalent (FTE) SME to assist in conducting meetings with DHS staff, the provider community, as well as to assist with developing training for providers and participate training efforts. (SME FTE: Time 1 year. Estimated cost of \$150K)
- Administrative costs to access Federal Grant information and SMEs regarding 2CFR200 may require an additional outsourcing at an estimated amount of at \$80K.
- SPO Procurement Wizard System upgrades are estimated at \$20K
- Travel for SPO Purchasing Specialist, SME FTE, Coordinator on Homelessness, and two DHS Purchasing Specialist travelling to multiple islands several times, plus car rental is estimated at \$15K.
- Training facilities rental space if not available is estimated at \$5K.

The SPO respectfully requests funding of to establish and implement a training program for nonprofit organizations that offer homeless outreach services or manage homeless housing programs in rural areas of the State.

SECTION 3. Page 2, Lines There is appropriated out of the general revenues of the State of Hawaii the sum of \$250,000 \$270,000 or so much thereof as may be necessary for fiscal year 2019-2020 and the same sum or so much thereof as may be necessary for fiscal year 2020-2021 to establish and implement a training program for nonprofit organizations that offer homeless outreach services or manage homeless housing programs in rural areas of the State.

Thank you.

HAWAII YOUTH SERVICES NETWORK

677 Ala Moana Boulevard, Suite 904 Honolulu, Hawaii 96813 Phone: (808) 489-9549 Web site: http://www.hysn.org E-mail: info@hysn.org

Rick Collins, President

Judith F. Clark, Executive Director

Bay Clinic Big Brothers Big Sisters of Hawaii **Bobby Benson Center** Child and Family Service Coalition for a Drug Free Hawaii Collins Consulting, LLC **Domestic Violence Action Center** EPIC, Inc. Family Programs Hawaii Family Support Hawaii Friends of the Children of West Hawaii Hale Kipa, Inc. Hale 'Opio Kauai, Inc. Hawaii Children's Action Network Hawaii Health & Harm Reduction Center Hawaii Student Television Ho`ola Na Pua Kahi Mohala Kokua Kalihi Valley Maui Youth and Family Services Na Pu'uwai Molokai Native Hawaiian Health Care Systems P.A.R.E.N.T.S., Inc. Parents and Children Together (PACT) PHOCUSED PFLAG - Kona Big Island Planned Parenthood of the Great Northwest and Hawaiian Islands **Residential Youth Services** & Empowerment (RYSE) Salvation Army Family Intervention Services Sex Abuse Treatment Center Susannah Wesley Community Center The Catalyst Group

February 5, 2019

Senator Russell Ruderman, Chair And members of the Committee on Human Services

Senator Laura Thielen, Chair And members of the Committee on Government Operations

COMMENTS ON SB 398 RELATING TO HOMELESSNESS

Hawaii Youth Services Network (HYSN), a statewide coalition of youthserving organizations, supports SB 398 Relating to Homelessness with a recommendation for an amendment.

Organizations in rural areas are typically smaller in size in budget and staffing than urban organizations offering comparable services. A large organization can support staff that specialize in fund development and contract management while smaller agencies often lack that option. The pool of highly qualified applicants to perform these functions is much smaller in rural areas.

Increasing the skills of staff responsible for fund development and contract/grant management will improve their organizations' ability to apply for government funding, increase compliance with contract requirements, and help to ensure appropriate use and accurate accounting of funds.

The training should not be limited to organizations that provide outreach or housing services to homeless persons. Homeless individuals and families also need to access family strengthening, medical, mental health, substance abuse, legal, and other types of services. Use of these services helps homeless persons to leave the streets and sustain safe, appropriate housing. **HYSN recommends an amendment to broaden the range of organizations providing services to the homeless that are eligible to participate in training.**

Hawaii Youth Services Network has been a provider of organizational capacity building services in Hawaii and the outer Pacific Islands for more than 30 years. Our experience shows that providing customized technical

assistance following training greatly increases the likelihood that the knowledge and skills learned will be successfully applied in practice. HYSN urges the inclusion of follow-up technical assistance as a core component of the training program.

Finally, HYSN offers its assistance to the Department of Human Services in the design and implementation of the proposed training program for rural homeless service providers.

Thank you for this opportunity to testify.

Sincerely,

Juditho F. Clark

Judith F. Clark, MPH Executive Director



<u>SB-398</u> Submitted on: 2/10/2019 2:44:24 PM Testimony for HMS on 2/11/2019 2:50:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Melodie Aduja	Testifying for O`ahu County Committee on Legislative Priorities of the Democratic Party of Hawai`i	Support	No

Comments:

<u>SB-398</u> Submitted on: 2/9/2019 8:59:11 PM Testimony for HMS on 2/11/2019 2:50:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Dylan P. Armstrong	Individual	Support	No

Comments: