HB 760 HD1

H.B. NO. ⁷⁶⁰ H.D. 1

A BILL FOR AN ACT

RELATING TO CONSUMER PROTECTION.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

SECTION 1. The purpose of this Act is to ensure that
 customers are sufficiently aware of when an offer under a full service restaurant franchisee's advertising campaign is not
 available in Hawaii by requiring full-service restaurant
 franchisees to disclose their non-participation in a national
 advertising campaign in which discounts or promotions are
 offered.

8 SECTION 2. Chapter 481B, Hawaii Revised Statutes, is
9 amended by adding a new section to be appropriately designated
10 and to read as follows:

Il "<u>\$481B-</u> Full-service restaurant franchise; advertising
campaigns; non-participation. (a) If a full-service restaurant
franchisee does not participate in a national advertising
campaign of the franchisor in which a discount or promotion is
offered, the franchisee shall disclose its non-participation at
its entrance or storefront with signage of a size sufficient to
be clearly visible to the general public, unless the national

HB760 HD1 HMS 2019-2183

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H.B. NO. ⁷⁶⁰ H.D. 1

advertising campaign discloses that the discount or promotion
does not apply to the franchisee's restaurant.
(b) For the purposes of this section, "full-service
restaurant" means a sit-down eatery where food is served
directly to the customer's table and payment is made after being
served."
SECTION 3. New statutory material is underscored.

8 SECTION 4. This Act shall take effect on April 25, 2112.

Page 2

H.B. NO. ⁷⁶⁰ H.D. 1

Report Title: Full-Service Restaurants; Non-Participation

Description:

Requires full-service franchise restaurants to disclose their non-participation in national advertising campaigns that offer a promotion or discount with a sign at the entrance or storefront, unless the franchisor's advertisement states that the discount or promotion does not apply to the franchisee's restaurant. (HB760 HD1)

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.





DAVID Y. IGE

JOSH GREEN LT. GOVERNOR

STATE OF HAWAII OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

335 MERCHANT STREET, ROOM 310 P.O. BOX 541 HONOLULU, HAWAII 96809 Phone Number: 586-2850 Fax Number: 586-2856 cca.hawaii.gov CATHERINE P. AWAKUNI COLÓN DIRECTOR

JO ANN M. UCHIDA TAKEUCHI DEPUTY DIRECTOR

Testimony of the Department of Commerce and Consumer Affairs

Before the House Committee on Consumer Protection and Commerce Wednesday, February 20, 2019 9:00 a.m. State Capitol, Conference Room 329

On the following measure: H.B. 760, H.D. 1, RELATING TO CONSUMER PROTECTION

Chair Takumi and Members of the Committee:

My name is Stephen Levins, and I am the Executive Director of the Department of Commerce and Consumer Affairs' (Department) Office of Consumer Protection. The Department supports this bill.

The purpose of this bill is to require full-service restaurants which do not offer discounts or promotions touted in national advertising campaigns to disclose their non-participation at the restaurants' entrance or storefront, unless the franchisor's advertisement states that the discount or promotion does not apply to the franchisee's restaurant.

Customers of full-service restaurants who patronize a restaurant because of a national advertising campaign offering a discount on food or beverage may be misled if the offer is not available in Hawaii. Although national advertisements generally disclose geographic restrictions in television commercials, the disclosure often appears for an instant in tiny print. Due to this inadequate disclosure, patrons of full-service

Testimony of DCCA H.B. 760, H.D.1 Page 2 of 2

restaurants may be misled to believe that a national offer applies in Hawaii, when it does not. This measure will be beneficial to Hawaii consumers by informing them that a promotion does not apply, prior to their entering the restaurant, and will alleviate unnecessary misunderstanding between restaurants and patrons.

Thank you for the opportunity to testify on this bill.