

# SB533

Measure Title: MAKING AN APPROPRIATION FOR THE AGING AND DISABILITY RESOURCE CENTER.

Report Title: Kupuna Caucus; Aging and Disability Resource Center; Appropriation (\$)

Description: Makes an appropriation for the aging and disability resource center.

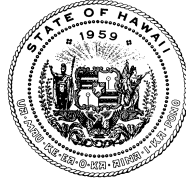
Companion: [HB612](#)

Package: Kupuna Caucus

Current Referral: CPH/HMS, WAM

Introducer(s): IHARA, BAKER, GREEN, HARIMOTO, KEITH-AGARAN, NISHIHARA, K. RHOADS, RUDERMAN, S. Chang, Espero, Galuteria, Inouye, K. Kahele, Kim, Riviere, Taniguchi

DAVID Y. IGE  
GOVERNOR OF HAWAII



TERRI BYERS  
DIRECTOR

VIRGINIA PRESSLER, M.D.  
DIRECTOR OF HEALTH

**STATE OF HAWAII**  
**EXECUTIVE OFFICE ON AGING**  
NO. 1 CAPITOL DISTRICT  
250 SOUTH HOTEL STREET, SUITE 406  
HONOLULU, HAWAII 96813-2831  
eoa@doh.hawaii.gov

**Testimony in SUPPORT of SB0533**  
**Making an Appropriation for the Aging and Disability Resource Center**

COMMITTEE ON COMMERCE, CONSUMER PROTECTION, AND HEALTH  
SENATOR ROSALYN H. BAKER, CHAIR  
SENATOR CLARENCE K. NISHIHARA, VICE CHAIR

COMMITTEE ON HUMAN SERVICES  
SENATOR JOSH GREEN, CHAIR  
SENATOR STANLEY CHANG, VICE CHAIR

Testimony of Terri Byers  
Director, Executive Office on Aging  
Attached Agency to the Department of Health

Hearing Date: February 1, 2017,  
2:45 p.m.

Room Number: CONF. ROOM 016

- 1 **EOA's Position:** The Executive Office on Aging (EOA), an attached agency to the Department
- 2 of Health, supports this measure, provided that its enactment does not reduce or replace priorities
- 3 within the Administration's budget request.
- 4 **Fiscal Implications:** This measure appropriates funds in the amount of \$1,710,000 for FY18 for
- 5 the Aging and Disability Resource Center (ADRC).
- 6 **Purpose and Justification:** EOA notes that the appropriation in this bill is a priority of the Ige
- 7 Administration. Governor Ige's budget request proposes an increase of \$1,710,000 for EOA's
- 8 base budget for ADRC bringing the total to \$3,100,000. The ADRC helps individuals and their
- 9 families identify their long-term services and support needs based on a person centered process,
- 10 understand options including the publicly funded services such as Kupuna Care, and develop and

1 implement a comprehensive support plan. The request for an additional \$1.7 million will build  
2 capacity for EOA and the four county based Area Agencies on Aging to operate their ADRC  
3 sites, to implement and sustain statewide fully functional status in accordance with federal  
4 requirements, and integrate participant directed supports as a function of the ADRC. During  
5 SFY 2016, a total of 24,537 calls were made to the ADRC statewide, an 18% increase in call  
6 from SFY2015. The ADRC linked 7,254 older adults to publicly funded (federal and state) long  
7 term services and supports.

8 Without the additional ADRC funds, the ADRC sites will not be able to maintain fully functional  
9 status, manage the anticipated increase in the volume of calls to the ADRC sites, or take on  
10 additional responsibilities being considered on today's agenda, such as implementation of the  
11 Kupuna Caregiver program as described in SB0534.

12 **Recommendation:** EOA favors an increase in the base budget for ADRC, but humbly requests  
13 that SB0533 be advanced in the event that supplemental funding is necessary.

14 Thank you for the opportunity to testify.



**STATE OF HAWAII**  
STATE COUNCIL  
ON DEVELOPMENTAL DISABILITIES  
919 ALA MOANA BOULEVARD, ROOM 113  
HONOLULU, HAWAII 96814  
TELEPHONE: (808) 586-8100 FAX: (808) 586-7543  
February 1, 2017

The Honorable Rosalyn H. Baker, Chair  
Senate Committee on Commerce, Consumer Protection, and Health  
and  
The Honorable Josh Green, Chair  
Senate Committee on Human Services  
Twenty-Ninth Legislature  
State Capitol  
State of Hawaii  
Honolulu, Hawaii 96813

Dear Senators Baker and Green, and Members of the Committees:

**SUBJECT:** SB 533 – Making an Appropriation for the Aging and Disability Resource Center.

The State Council on Developmental Disabilities (DD) **SUPPORTS SB 533**. The purpose of the bill is to provide funding to support the Aging and Disability Resource Center (ADRC).

The Council was a member of the State ADRC Advisory Board back in April 2006, as a result of the Executive Office on Aging (EOA) receiving a Federal grant to embark on establishing a one-stop single entry point for older adults and persons with disabilities. Since then, the project has established a one-stop center on the Islands of Hawaii, Kauai, and Maui, and is in the process of developing the Honolulu site. The Council has a Memorandum of Agreement between the Hawaii County Office of Aging, ADRC, which defines the partner roles and responsibilities related to services provided by ADRC and the Council.

As a systems advocacy agency responsible for statewide planning, coordination, monitoring, evaluation, and advocacy on behalf of individuals with DD and their families, we support a streamlined and user-friendly process for older adults and individuals with disabilities to receive information and be able to navigate the service system to access services and supports. The Council, as well as individuals with disabilities, advocates, public and private service providers, and other stakeholders, need to be continually involved with the planning and implementation of the ADRCs. We believe identifying and engaging partnerships with all stakeholders will contribute to a seamless approach of accessing long-term services and supports in a manner that respects individual choice and desire, is person-centered, promotes independence and dignity, and provides individual control over the person's life.

The Honorable Rosalyn H. Baker  
The Honorable Josh Green  
Page 2  
February 1, 2017

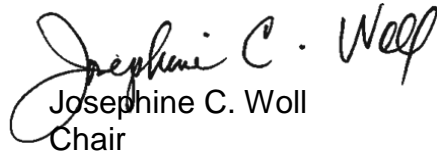
The Council defers to EOA regarding the appropriation amount needed to support the ADRC.

Thank you for the opportunity to submit testimony **supporting SB 533**.

Sincerely,



Waynette K.Y. Cabral, MSW  
Executive Administrator



Josephine C. Woll  
Chair

ALAN ARAKAWA  
Mayor



DEBORAH STONE-WALLS  
Executive on Aging

PHONE (808) 270-7755

FAX (808) 270-7935

E-MAIL: [mcoa.adrc@mauicounty.gov](mailto:mcoa.adrc@mauicounty.gov)

CAROL K. REIMANN  
Director  
Housing & Human Concerns

JAN SHISHIDO  
Deputy Director  
Housing & Human Concerns

**COUNTY OF MAUI**  
DEPARTMENT OF HOUSING AND HUMAN CONCERNS  
**MAUI COUNTY OFFICE ON AGING**  
AN AREA AGENCY ON AGING

J. WALTER CAMERON CENTER  
95 MAHALANI STREET, ROOM 20  
WAILUKU, HAWAII 96793

**Senate Committee on Commerce, Consumer Protection, and Health**

Senator Rosalyn H. Baker, Chair  
Senator Clarence K. Nishihara, Vice Chair

**Senate Committee on Human Services**

Senator Josh Green, Chair  
Senator Stanley Chang, Vice Chair

**SB 533 MAKING AN APPROPRIATION FOR THE AGING AND DISABILITY  
RESOURCE CENTER**

Testimony of Deborah Stone-Walls  
Executive on Aging, Maui County Office on Aging (MCOA)

**Wednesday, February 1, 2017; Conference Room 016, 2:45 p.m.**

**MCOA's Position:** Maui County Office on Aging (MCOA) is in **strong support** of SB 533 that appropriates funds for the Aging and Disability Resource Center (ADRC).

**Purpose and Justification:** Census projections indicate that the senior population in Hawaii will almost double between the period between 2010 and 2020 with the highest percentage increase occurring in those over the age of 85. In order to minimize the potential **financial strain** of the burgeoning aging population on the State, **proactive** efforts are required now. ***Keeping seniors healthy and at home is the most cost-effective manner*** to address the needs of one of our most valuable societal resources, and SB 533 will ensure that state funds are utilized to provide assistance in the community at a much lesser financial drain than institutional services.

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To promote and protect the well-being of the Older Americans in Maui County.

**Aging and Disability Resource Center (ADRC):** Implemented on Maui on April 16, 2012, the ADRC has allowed MCOA to improve efficiency and effectiveness in working with elders and family caregivers across a broad spectrum of functional abilities and financial standing. The ADRC is designed to serve as a highly visible and trusted resource agency where people with disabilities of all ages can find information on the full range of long-term support options and can access a single point of entry to public long-term support programs and benefits. Benefits of the ADRC include but are not limited to:

- Efficient Screening and Referral: The HI ADRC Intake process provides a concise indication of individual functional needs supports as well as personal resources available to assist in meeting functional needs.
- Better care for seniors and ease of access for family caregivers: The ADRC is designed to serve as a highly visible and trusted resource agency where people with disabilities of all ages can find information on the full range of long-term support options and can access a single point of entry to public long-term support programs and benefits.
- Comprehensive **individualized** interventions: The HI ADRC Assessment Tool provides in-depth information regarding individual circumstances, needs, and appropriate interventions in twenty-seven (27) Clinical Assessment Protocols (CAPS). When a CAP is “triggered,” there is a clear indication not only that assistance is likely needed, but also **what type of intervention is most appropriate**. For instance, if the Falls CAP is triggered, MCOA staff can determine the likely reason for the risk for a fall and speak with the elder and/or family member regarding appropriate interventions. If the risk of fall is most likely due to poor lighting, for instance, a plan to increase light in poorly illuminated areas would result. Prior to the ADRC tool implementation, MCOA knew that seniors in general were at risk for falls, but we had no way to clearly identify which senior risked a fall and what intervention would most likely result in reducing that risk of a fall. This type of data allows MCOA to better focus interventions. In short, the ADRC Assessment tools allow MCOA personnel to

**effectively target interventions** resulting in a much **more efficient use of public funds**.

- Increased AAA capacity to target services to those most at need: Through the Intake and Assessment process, MCOA gathers functional and financial data that assists employees in effectively and efficiently identifying those individuals who demonstrate the greatest need. The HI ADRC Assessment process allows the identification of those individuals at the lowest income and highest risk. The Older Americans Act of 1965, as amended in 2006, tasks Area Agencies on Aging to target services to older individuals with: greatest economic need; greatest social need; those at risk for institutional placement; low-income minority older individuals; older individuals with limited English proficiency; and older individuals residing in rural areas. The ADRC tools allow us to easily comply with this federal requirement and thereby utilize public funds in the most efficient manner.
- Ease of access to Quality Improvement Information: Through the ADRC information system, MCOA now has a means to track the actual success of services in helping seniors remain at home. For example, the Assessment tool identifies those individuals who have a CAPS trigger for Institutional Risk. AAAs using the ADRC system can now quantify the number of individuals who continue to live in the community through support of home and community-based services. This ability to objectively quantify the effectiveness of service delivery in order to ensure the best use of public funds has not been present in Hawaii previously.

Thank you for the opportunity to provide testimony regarding this matter.





**February 1, 2017 at 2:45 PM**  
**Conference Room 016**

**Senate Committee on Commerce, Consumer Protection, and Health**  
**Senate Committee on Human Services**

To: Chair Rosalyn H. Baker  
Vice Chair Clarence K. Nishihara

Chair Josh Green  
Vice Chair Stanley Chang

**Re: Testimony in Support**  
**SB 533, Making an Appropriation for the Aging and Disability Resource Center**

The Healthcare Association of Hawaii (HAH), established in 1939, serves as the leading voice of healthcare on behalf of 160 member organizations who represent almost every aspect of the health care continuum in Hawaii. Members include acute care hospitals, skilled nursing facilities, home health agencies, hospices, assisted living facilities and durable medical equipment suppliers. In addition to providing access to appropriate, affordable, high quality care to all of Hawaii's residents, our members contribute significantly to Hawaii's economy by employing over 20,000 people statewide.

We would like to thank the committees for the opportunity to **support** SB 533, which would provide an appropriation to continue their implementation of a statewide aging and disability resource center (ADRC) that ensures that the body is fully functional and serves as a single entry point for individuals and families seeking long-term supports and services. The ADRCs that have been established across the counties have proven to be an invaluable resource in streamlining access to long-term supports and services for our seniors and their caregivers. Ensuring adequate funding for this project is important because it will help to connect users with the full menu of services available in the continuum of care, in particular home- and community-based services that help seniors live more full, independent lives.

We humbly ask for your support on this matter. Thank you for your time and consideration of this matter.



The Senate  
Committee on Commerce, Consumer Protection and Health  
Committee on Human Services  
Wednesday, Feb. 1, 2017  
2:45 p.m.  
Conference Room 016

To: Senator Rosalyn Baker, Chair  
Senator Josh Green, Chair

RE: **SB 533 MAKING AN APPROPRIATION FOR THE AGING AND DISABILITY RESOURCE CENTER**

I am Audrey Suga-Nakagawa, Advocacy Director for AARP Hawaii. AARP is a membership organization of people age fifty and over with nearly 150,000 members in Hawaii. AARP advocates for issues that matter to Hawaii families, including the high cost of long-term care; access to affordable, quality health care for all generations; providing the tools needed to save for retirement; and serving as a reliable information sources on issues critical to people over the age of fifty.

AARP Hawaii **strongly supports** SB 533 which appropriates funds to the Aging and Disability Resource Center (ADRC). The ADRC provides a critical access for the public to obtain needed information and resources for their long term care services and support. This one-stop shop helps people identify and navigate the available community resources, understand the different options, and obtain the appropriate care that best meet their needs.

We support that the ADRC be fully funded to continue the statewide buildout for all four counties.

Thank you for the opportunity to testify in support for SB 533.

Audrey Suga-Nakagawa, Advocacy Director, AARP Hawaii



## CATHOLIC CHARITIES HAWAII

TO: Senator Rosalyn H. Baker, Chair  
Senator Clarence K. Nishihara, Vice Chair  
Committee on Commerce, Consumer Protection, and Health

Senator Josh Green, Chair  
Senator Stanley Chang, Vice Chair  
Committee on Human Services

FROM: Terry Walsh, President and Chief Executive Officer

DATE: Wednesday, February 1, 2017 (2:45 p.m., Room 016)

RE: **IN SUPPORT of SB 533, Making an Appropriation for the Aging and Disability Resource Center**

Catholic Charities Hawai'i (CCH) is a tax exempt, non-profit agency that has been providing supportive home and community based services to elders since 1973 and currently serves over 4,000 older persons each year.

**CCH supports SB 533**, to provide funding for the Aging and Disability Resource Center (ADRC).

Aging & Disability Resource Centers (ADRC's) are being developed to serve as single entry points for individuals who need information about long term support services. The role of the ADRC's is critical, especially as they serve as the sole entry point to become eligible to receive Kupuna Care services.

Catholic Charities Hawai'i is a current provider of Kupuna Care transportation and homemaker services for frail elders. Both of these services require that elders must be assessed and authorized through the Honolulu ADRC in order to initiate or continue services. Catholic Charities Hawaii supports funding for the ADRCs in order to help them continue to work toward effectively meeting the needs of kupuna and their caregivers.

**Catholic Charities Hawai'i supports funding of \$1.71M for Aging & Disability Resource Centers.**

- We recommend that some of the funding from SB 533 be used for additional training of ADRC staff so that they may continue to improve their skills and knowledge to help them in conducting assessments and referrals.
- We also hope that an informational briefing will be scheduled for the Executive Office on Aging's report to the Legislature, "Pursuant to HB 1878, Act 138 Requiring the Executive Office on Aging to Evaluate the Effectiveness of the Aging and Disability Resource Centers in Each County and to Report on the Implementation of the Federal No



Wrong Door/Aging and Disability Resource Center Network Implementation Grant”  
<http://health.hawaii.gov/opppd/files/2016/10/Act-138-EOA-Annual-Report-111416.pdf>

Helping kupuna remain in their own homes, and helping caregivers to care for elderly relatives at home, is **priceless** in term of quality of life. It is also **cost effective** when you compare:

- The current cost of nursing home care for ONE individual in Hawaii at **\$129,575** per year for a semi private room.<sup>1</sup>
- The funding requested in SB 533 will provide **services for THOUSANDS of kupuna and their caregivers.**
- **The same amount of funding would only pay for nursing home care for 13 individuals.**

Catholic Charities Hawai`i asks for your support of SB 533. For more information or questions, please contact Diane Terada, Division Administrator, at 527-4702.

Thank you for this opportunity to provide testimony.

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<sup>1</sup> Genworth 2016 Cost of Care Survey: <https://www.genworth.com/about-us/industry-expertise/cost-of-care.html>



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COMMITTEE ON COMMERCE, CONSUMER PROTECTION & HEALTH  
Senator Rosalyn H. Baker, Chair  
Senator Clarence K. Nishihara, Vice Chair

COMMITTEE ON HUMAN SERVICES  
Senator Josh Green, Chair  
Senator Stanley Chang, Vice Chair

Wednesday, February 1, 2017 2:45pm  
Room 016

**SB 533, MAKING AN APPROPRIATION FOR THE AGING AND  
DISABILITY RESOURCE CENTER**

Good afternoon, Chairs Baker and Green, Vice Chairs Nishihara and Chang, and members of the Commerce, Consumer Protection & Health, and Human Services Committees.

Lanakila Pacific supports **SB 533** to fund the Aging and Disability Resource Center which provides kupuna and individuals with disabilities with a single point of entry for information and long-term care options. The Honolulu ADRC, which was operationalized less than two years ago, continues to build capacity. Funding is necessary to fully realize the growing demand for services, and to provide training for the staff to deal with the increasingly complex needs of the senior population.

The Executive Office on Aging submitted its report on the effectiveness of the ADRCs in each county. A briefing on the data and its analysis would be helpful in understanding the areas in need of improvement.

Lanakila Pacific has served Hawaii's communities for over 77-years. As an Aging and Disability Resource Center service provider, Lanakila Meals on Wheels served more than 2,500 Hawaii kupuna last year. More than 45% of the kupuna who responded to our 2016 survey reported the meal they received from Lanakila Meals on Wheels was the only meal they ate that day. More than 50% reported our staff or volunteer was the only person they saw that day.

With the anticipated growth and demand to care for Hawaii's kupuna, we urge you to advance SB 535. Thank you for your consideration.

Respectfully submitted,

Marian E. Tsuji  
President & CEO

Lori Lau  
Director, Meals on Wheels

**From:** mailinglist@capitol.hawaii.gov  
**Sent:** Saturday, January 28, 2017 1:44 PM  
**To:** CPH Testimony  
**Cc:** jjog4life@gmail.com  
**Subject:** Submitted testimony for SB533 on Feb 1, 2017 14:45PM

**SB533**

Submitted on: 1/28/2017

Testimony for CPH/HMS on Feb 1, 2017 14:45PM in Conference Room 016

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Jean Ishikawa	Individual	Support	Yes

Comments: Since we do not have an ADRC here on Oahu, this bill will enable us to have this much needed center for access to long term support and services. It not only will be a one stop for older adults, but also for people of all ages with disability, and caregivers. Respectfully submitted, Jean Ishikawa, A Very Concerned Citizen of Hawai'i nei  
Reminder: Kuleana and Pono are not merely words we say, but at the core visceral of our being.

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William Beadle  
1720 Ala Moana, 1406A  
Honolulu, HI 96815

To: Senate Committee on Commerce, Consumer Protection and Health, Senator Rosalyn Baker, Chair

Date: February 1, 2017

RE: Senate Bill 533

The purpose of this correspondence is to express my **strong support for SB 533**, which provides funding for the Aging and Disability Resource Centers. ADRCs are a vital one stop shop for persons seeking information and advice about services for themselves or loved ones. The ability to make one phone call to a resource center and be directed to the right agency or program is a time and money saver for both client and provider. ADRCs provide a smooth entrance into the support systems necessary for our elderly and disabled populations, speeding access to services.

I am in support of SB 533, because ADRCs are an efficient way to steer clients to service providers.

Thank you for the opportunity to express my support for SB 533.

Aloha, Bill Beadle

Waikiki

**From:** mailinglist@capitol.hawaii.gov  
**Sent:** Monday, January 30, 2017 10:56 PM  
**To:** CPH Testimony  
**Cc:** marseel@aol.com  
**Subject:** Submitted testimony for SB533 on Feb 1, 2017 14:45PM

**SB533**

Submitted on: 1/30/2017

Testimony for CPH/HMS on Feb 1, 2017 14:45PM in Conference Room 016

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Marilyn	Individual	Support	No

Comments: Testimony SB 533 MAKING AN APPROPRIATION FOR THE AGING AND DISABILITY RESOURCE CENTERS. Hearing by the CPH/HMS committees, February 1, 2017 2:45 pm Chairs and members of the CPH/HMS, IHARA, BAKER, GREEN, HARIMOTO, KEITH-AGARAN, NISHIHARA, K. RHOADS, RUDERMAN, S. Chang, Espero, Galuteria, Inouye, K. Kahele, Kim, Riviere, Taniguchi I am in strong support of this measure. The Aging Disability Resources Centers housed in each of the four counties serve as focal points for seniors and their families who are seeking information and assistance of all kinds. The important work that the ADRCs do cannot be overestimated. They are part of the federal system under the Community Living Program of the DHHS. Each state finds it necessary to supplement funding for the centers to fully carry out their missions. Federal assistance amounts to only a small part of the support needed. I urge you to support these centers with the resources they need and deserve for the assistance they provide to our kupuna. Mahalo for consideration of this measure. Marilyn Seely 46 402 haiku Plantations Drive Kaneohe, HI 96744 marseel@aol.com

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January 31, 2017

To:

Senate Committee on Commerce, Consumer Protection, and Health, Senator Rosalyn Baker, Chair  
Senate Committee on Human Services, Senator Josh Green, Chair

RE: **SB 533** Making an Appropriation for the Aging and Disability Resource Center (ADRC)

Hearing Date: February 1, 2017

Most Honorable Chair Baker and Committee Members:

Most Honorable Chair Green and Committee Members:

**I support measure SB 533** to appropriate funds for ADRC.

*Quite often a senior's health needs are unexpected and answers for appropriate care have an immediate need for advocacy and assistance. To best serve our kupuna, the Aging and Disability Resource Center needs adequate funding for staffing and service referrals.*

Without ADRC where are the caregivers and seniors going to obtain assistance?

**I ask you to support this measure – SB 533** - and thank you for the opportunity to submit testimony on behalf of the seniors who have special needs.

Respectfully submitted,  
Christine Olah  
Honolulu Resident

Aloha Chair Baker, Vice Chair Nishihara, Chair Green, Vice Chair Chang and committee members

I am a senior citizen and a resident of House District 19 and Senate District 9. Though I'm a member of several senior organizations, I am submitting this testimony as an individual.

I'm testifying in strong support of SB533, an appropriation for the Aging and Disability Resource Center.

The ADRC's are the one stop shop for individuals to access services so vital to our aged and disabled residents.

The Centers are fully functioning on Maui and Kauai. Service identification and delivery continue to improve on the Big Island and Honolulu.

Please support the recommended supplement of the ADRC program and adding the supplement to the Base Budget.

Thank you for the opportunity to testify.

Barbara J. Service

**From:** mailinglist@capitol.hawaii.gov  
**Sent:** Tuesday, January 31, 2017 2:21 PM  
**To:** CPH Testimony  
**Cc:** glcasburn@gmail.com  
**Subject:** \*Submitted testimony for SB533 on Feb 1, 2017 14:45PM\*

**SB533**

Submitted on: 1/31/2017

Testimony for CPH/HMS on Feb 1, 2017 14:45PM in Conference Room 016

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Geoffrey Casburn	Individual	Support	No

Comments:

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TO: Senate Committee on Commerce, Consumer Protection and Health, Senator Rosalyn Baker, Chair and Senate Committee on Human Services, Senator Josh Green, Chair

FROM: Barbara Dove, 1720 Ala Moana Blvd. #1406A, Honolulu

DATE: Feb. 1, 2017 at 2:45 PM in Conference Room 016

RE: SB533 Aging and Disability Resource Center

Chairs Baker and Green and Committee Members,

Thank you for the opportunity to submit written testimony in support for SB533, requesting continued funding for the Aging and Disability Resource Center. **I strongly support this bill and would appreciate your support.**

It is very difficult to find the right source of help in the community when you need it. Our kupuna, disabled and family caregivers may not be able to “surf the internet” to find the support and services they may need. A single source of information is best for providing information on long-term care options.

My name is Barbara Dove and I am a concerned resident of Hawaii. Although I have lived in Hawaii over 20 years, I wouldn't know where to start looking for information about long-term care options. I am comfortable using the internet to do research, but it would be great to know there is one resource center, supported by the State of Hawaii, that could give me the best and most current information. It can be overwhelming “surfing the net” and you just don't know what organization or company you may be looking at from a fraud prospective. Continuing to have a State of Hawaii resource center would be must more beneficial and reassuring.

Thank you very much for the opportunity to submit my testimony and I urge you to support SB533.

Sincerely,

Barbara Dove

Waikiki

(808) 282-7207