JOSH GREEN, M.D. GOVERNOR OF HAWAII KE KIA'ÄINA O KA MOKU'ÄINA 'O HAWAI'I



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## **Testimony in SUPPORT of SB447** RELATING TO A DEPARTMENT OF HEALTH PILOT PROGRAM.

### SENATOR JOY SAN BUENAVENTURA, CHAIR SENATE COMMITTEE ON HEALTH AND HUMAN SERVICES

SENATOR HENRY AQUINO, CHAIR SENATE COMMITTEE ON LABOR AND TECHNOLOGY

Hearing Date/Time: February 10, 2025; 1:10 PM Room Number: 225

#### 1 Fiscal Implications: N/A

- 2 **Department Testimony:** The Department of Health (DOH) strongly supports SB447 to
- 3 expeditiously increase DOH's workforce to quickly assess public health issues, develop effective

4 public health policy, and instill confidence in residents about Hawaii's ability to protect their

- 5 health and well-being.
- 6 Currently, DOH's vacancy rate is at 29.8%, equalling 1,046 positions. A recent survey indicated
- 7 that 43% of DOH respondants, compared to 36% across all departments, reported that they
- 8 expected to seriously look for another job in the next twelve months. Despite being more likely
- 9 to feel purpose and meaning in their work and supported by colleagues and supervisors, DOH
- 10 staff reported work as being their greatest stressor and additional staff/resources as the most
- 11 important solution. DOH leadership feels a sense of urgency to address the vacancies in order
- 12 to be able to continue to perform the department's key functions.

The competitiveness for a government job is not what it was, and innovation for systems
 change is needed. Departments, with carefully crafted conditions, can be laboratories and
 incubate pilot projects.

A recent pilot project took place between August 2024 and January 2025, when DOH
implemented the Hiring Innovation for Rapid Employment (HIRE) Pilot, a business redesign
project aimed at reducing the hiring time and administrative workload for delegated positions.
HIRE redesigned the workflow of filling vacant delegated positions by verifying minimum
qualifications upon selection instead of application.

To date, 27 delegated positions were recruited through this program. Of the 27 positions, 9 10 DOH's Human Resources Office (HRO) referred 129 applicants to hiring programs. 16 selections 11 were made, 13 applicants were deemed gualified by HRO, and 13 conditional offers were extended to qualified applicants. The average time from applicant referral from HRO to the 12 conditional offer was approximately 53 calendar days (including holidays). The impact from 13 HIRE reduced HRO's minimum qualifications review from 129 to 16 applicants, decreasing their 14 workload by approximately 80%, providing increased capacity for additional recruitment 15 activities. 16

17 This measure addresses DOH's workforce shortage through 1) the expansion of its current list of delegated civil service classes of work and include non-unique classes of work, 2) the 18 19 flexibility to consider desired qualifications over required minimum qualifications and to 20 substitute certain community college development programs for required or desired experience for positions with an SR-10 salary range or below, 3) the ability to directly hire an 21 22 applicant who meets minimum qualifications into civil service positions under certain 23 conditions, and 4) the creation of temporary appointments outside the list at what would be the merited civil service pay scale without step limitation under certain conditions. 24

25 Thank you for the opportunity to testify on this measure.

JOSH GREEN, M. D. GOVERNOR KE KIA'ĀINA

SYLVIA LUKE LT. GOVERNOR KA HOPE KIA'ĂINA



BRENNA H. HASHIMOTO DIRECTOR KA LUNA HO'OKELE

BRIAN K. FURUTO DEPUTY DIRECTOR KA HOPE LUNA HO'OKELE

#### STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT KA 'OIHANA HO'OMÕHALA LIMAHANA 235 S. BERETANIA STREET

HONOLULU, HAWAI'I 96813-2437

#### Statement of BRENNA H. HASHIMOTO Director, Department of Human Resources Development

#### Before the SENATE COMMITTEE ON HEALTH AND HUMAN SERVICES SENATE COMMITTEE ON LABOR AND TECHNOLOGY Monday, February 10, 2025

1:10 PM State Capitol, Conference Room 225

# In consideration of SB 447, Relating to a Department of Health Pilot Program

Chair Buenaventura, Chair Aquino, and members of the Committee on Health and Human Services and the Committee on Labor and Technology:

The Department of Human Resources Development (HRD) offers the following comments for SB 447.

The purpose of SB 447 is to establish a hiring pilot program within the Department of Health (HTH) aimed at increasing the efficiency of the department's hiring process for their vacancies; grant HTH significant delegation related to recruitment, selection, and the determination of minimum qualification requirements for specific classes of work as described in Section 2; and establish a sunset date for the hiring pilot program of June 30, 2028.

HRD believes this bill is unnecessary as **Hawai'i Revised Statutes (HRS) §76-5 Alternatives in providing human resources program services**, allows for the delegation of the performance of services under chapter 76.

- §76-5 (a), HRS, requires the department to perform the services in compliance with any policies, standards, and procedures issued by the director of HRD.
- §76-5 (b), HRS, allows for the chief executive, upon recommendation of the director of HRD, to decentralize powers of the director, except for rulemaking, to an appointing authority. In exercising the powers, the appointing authority must issue policies, standards, and procedures that would apply to the department.

The policies, standards, and procedures written and issued by a department granted delegation or decentralized authority must:

- Adhere to the civil service merit principles, as outlined in §76-1, HRS, which includes:
  - Equal opportunity for all in compliance with all laws prohibiting discrimination.
  - Impartial selection of individuals for public service by means of competitive tests which are fair, objective, and practical.
  - Equal pay for equal work between classes in the same bargaining unit.
- Comply with the Hawai'i Administrative Rules (HAR) Title 14 Department of Human Resources Development, which includes:
  - HAR 14-3.01 Filling Positions in the Civil Service
  - HAR 14-3.02 Certification
  - HAR 14-3.05 Types of Appointment, Membership in the Civil Service
- Provide employees and members of the general public their right to due process pursuant to applicable federal and state statutes, administrative rules, internal complaint procedures, the merit appeals board, and contractual grievance procedures for employees covered by chapter 89.

HRD is open to discussions with the Department of Health regarding improvements to the hiring process, amendments to minimum qualifications requirements, and compensation programs.

Thank you for the opportunity to provide testimony on this measure.



HAWAII GOVERNMENT EMPLOYEES ASSOCIATION AFSCME Local 152, AFL-CIO



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The Thirty-Third Legislature, State of Hawaii The Senate Committee on Health and Human Services Committee on Labor and Technology

Testimony by Hawaii Government Employees Association

February 10, 2025

#### S.B. 447 — RELATING TO A DEPARTMENT OF HEALTH PILOT PROGRAM

The Hawaii Government Employees Association, AFSCME Local 152, AFL-CIO provides comments on SB 447, which establishes a hiring pilot program within the Department of Health.

While we are **conditionally supportive** of the department's initiative to streamline its civil service hiring process. This measure is an obvious attempt to work around DHRD's centralize recruitment process, which further proves that this process, administered by DHRD, is broken and not adaptive or flexible at meeting the needs of the line-departments and the current job market. We urge the legislature to focus its effort on improving our state's recruitment efforts, as a whole, as we continue to see reduction in services to the public and increase/abuse of exempt positions within state government. Nitpicking on an employee's right to telework, or their use of office space will not fix the issue.

Furthermore, we have **concerns with the language of this bill on page 5, line 6 to 17**, which we believe would grant the director authority to hire positions exempt from civil service, temporarily. Positions with an SR-10 and lower, are generally clerical and administrative positions that should not be exempted from civil service. Although, we recognize that these types of positions are hard to fill due to its uncompetitive salary, we must stress that these positions be repriced to a competitive salary range, rather than exempting them from civil service

Thank you for the opportunity to provide comments S.B. 447.

Respectfully submitted,

Randy Perreira Executive Director

#### <u>SB-447</u> Submitted on: 2/5/2025 11:24:57 AM Testimony for HHS on 2/10/2025 1:10:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Dawn Poiani	Individual	Oppose	Written Testimony Only

Comments:

RE: Oppose bill SB447

Dear Honerable Committee members,

while I really appreciate the idea of relieving tax burden on groceries for SNAP recipients as well as some other tax benefits this bill is loaded with a whole lota extra. This bill needs to be 5 other bills. I oppose this bill for it's complexity and back loading it with none related stuff.

Thank you,

D. Poiani

Honolulu, HI 96813

# <u>SB-447</u> Submitted on: 2/5/2025 12:10:26 PM Testimony for HHS on 2/10/2025 1:10:00 PM

Submitted By	Organization	<b>Testifier</b> Position	Testify
Ellen Awai	Individual	Support	Written Testimony Only

Comments:

In support of SB447