

JOSH GREEN, M.D. GOVERNOR | KE KIA'ÄINA

SYLVIA LUKE LIEUTENANT GOVERNOR | KA HOPE KIA'ÄINA

STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

KA 'OIHANA PILI KĀLEPA 335 MERCHANT STREET, ROOM 310 P.O. BOX 541 HONOLULU, HAWAII 96809 Phone Number: (808) 586-2850 Fax Number: (808) 586-2856 cca.hawaii.gov NADINE Y. ANDO DIRECTOR | KA LUNA HO'OKELE

DEAN I HAZAMA DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

Testimony of the Department of Commerce and Consumer Affairs

Before the House Committee on Economic Development and Technology Friday, March 14, 2024 10:00 a.m. State Capitol, Conference Room 423 and via Videoconference

On the following measure: S.B. 1038, S.D. 1, RELATING TO PRIVACY

Chair Ilagan and Members of the Committee:

My name is Jerry Bump, and I am the Acting Insurance Commissioner of the Department of Commerce and Consumer Affairs' (Department) Insurance Division. The Department offers comments on this bill.

The purpose of this bill is to add definitions of "identifier" and "specified data element" and amends the definition of "personal information" for the purposes of notifying affected persons of data and security breaches under existing state law that governs the security breach of personal information. Includes licensees subject to the Insurance Data Security Law among the businesses deemed compliant with security breach notice requirements under existing state law.

This bill amends section 487N-2(g), Hawaii Revised Statutes (HRS) by adding paragraph (3) which references the Insurance Data Security Law, chapter 431, article 2B. See page 6, lines 16 to 17. We have concerns that this amendment may lead to confusion and statutory interpretation issues. With respect to consumer notices, the

Testimony of DCCA S.B. 1038, S.D. 1 Page 2 of 2

Insurance Data Security Law requires that notices be provided in accordance with chapter 487 but does not set forth separate provisions for consumer notification. See HRS § 431:3B-303. The proposed new paragraph (3) in this bill does not appear to account for this, and instead appears to erroneously presume that the Insurance Data Security Law includes its own process for consumer notifications. As such, the proposed new paragraph (3) would likely create statutory interpretation issues and even be used to argue that insurers are not required to issue consumer notices. As such, we respectfully request that paragraph 3, page 6, lines 16 to 17, be removed.

Thank you for the opportunity to testify.

JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA



STATE OF HAWAII KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF HUMAN SERVICES KA 'OIHANA MĀLAMA LAWELAWE KANAKA Office of the Director P. O. Box 339 Honolulu, Hawaii 96809-0339

March 13, 2025

TO: The Honorable Representative Greggor Ilagan, Chair House Committee on Economic Development & Technology

FROM: Ryan I. Yamane, Director

SUBJECT: SB 1038 SD1 – RELATING TO PRIVACY.

Hearing: March 14, 2025, 10:00 a.m. Conference Room 423 & Videoconference, State Capitol

DEPARTMENT'S POSITION: The Department of Human Services (DHS) appreciates the intent of the measure and provides comments. DHS will need time to assess the resources and time frames needed to implement this measure. For example, we will need to review and update our notices across programs. DHS respectfully requests that the effective date of this bill be extended.

PURPOSE: This bill adds definitions of "identifier" and "specified data element" and amends the definition of "personal information" for the purposes of notifying affected persons of data and security breaches under existing state law that governs the security breach of personal information. Includes licensees subject to the Insurance Data Security Law among the businesses deemed compliant with security breach notice requirements under existing state law. Effective 7/1/2050. (SD1)

The Committee on Commerce and Consumer Protection amended the measure by:

- (1) Expanding the definition of "identifier" to include:
 - (A) An individual's first name, initials, or nickname, combined with the individual's last name; and

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- (B) A mobile or home phone number;
- (2) Clarifying the definition of "specified data element" to include financial account numbers, unless redacted, and military identification numbers;
- (3) Amending the definition of "personal information";
- (4) Inserting an effective date of July 1, 2050, to encourage further discussion; and
- (5) Making technical, nonsubstantive amendments for the purposes of clarity and consistency.

Thank you for the opportunity to provide comments on this measure.

LATE *Testimony submitted late may not be considered by the Committee for decision making purposes.



JOSH GREEN, M.D. GOVERNOR | KE KIA'ÄINA

SYLVIA LUKE LIEUTENANT GOVERNOR | KA HOPE KIA'ÄINA

STATE OF HAWAII | KA MOKUʻÄINA ʻO HAWAIʻI OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

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DEAN I HAZAMA DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

Testimony of the Department of Commerce and Consumer Affairs

Office of Consumer Protection

Before the House Committee on Economic Development & Technology Friday, March 14, 2025 10:00 a.m. Via Videoconference Conference Room 423

On the following measure: S.B. 1038, S.D. 1 RELATING TO PRIVACY

Chair Ilagan, Vice Chair Hussey, and Members of the Committee:

My name is Mana Moriarty, and I am the Executive Director of the Department of Commerce and Consumer Affairs' (Department) Office of Consumer Protection (OCP). The Department offers comments.

The purpose of this bill is to implement the recommendation of the twenty-first century privacy law task force by updating and expanding the scope of Hawaii's data breach notification law, Hawaii Revised Statutes (HRS) Chapter 487N. Specifically, this bill adds definitions of "identifier" and "specified data element"; amends the definition of "personal information"; and deems "licensees" subject to the Insurance Data Security Law, codified at HRS Chapter 431, article 3B in compliance with the data breach notification requirements codified at section 487N-2, Hawaii Revised Statutes.

The Department proposes the following amendments:

Testimony of DCCA S.B. 1038, S.D. 1 Page 2 of 3

- Delete the definition of the term "identifier."
- Amend the definition of "personal information" as described below.
- Delete Section 3 of the bill, which deems licensees subject to the Insurance Data Security Law in compliance with the data breach notification requirements of section 487N-2, HRS.

Delete the definition of the term "identifier"

The Senate Standing Committee on Commerce and Consumer Protection adopted amendments to the proposed definition of "personal information." See page 4, line 15, to page 5, line 13. With these amendments, the term "identifier" no longer appears in the definition of "personal information," or anywhere else in chapter 487N, HRS. The definition of "identifier" should be deleted.

Amend the definition of "personal information"

Information that identifies an individual is not limited to the person's name. Indeed, for many people, their individual email address contains their last name. Similarly, a phone number is in many instances capable of being uniquely associated with an individual. We propose an amended definition of "personal information" to reflects the judgment that a person's email address that contains the person's last name, or a phone number, when combined with a specified data element, warrants a data breach notification to a person affected by a security breach.

Delete section 3 of this bill

Section 3 deems licensees of the Insurance Data Security Law compliant with section 487N-2, HRS. Read together with section 431:3B-303, HRS, this provision could be interpreted to eliminate the existing requirement that licensees subject to the Insurance Data Security Law must provide notice to persons affected by data breaches. Section 431:3B-303, entitled "Notification to consumers," generally requires that licensees comply with chapter 487N, HRS, but does not otherwise require notice to persons affected by the data breaches. Section 3 may be premised on the mistaken assumption that the Insurance Data Security Law includes its own processes for consumer notifications. It does not.

Testimony of DCCA S.B. 1038, S.D. 1 Page 3 of 3

The proposed draft with our requested wording is attached as S.B. No. 1038, H.D. 1. We respectfully ask the Committee to make the amendments in the attached, proposed S.B. No. 1038, H.D. 1 if this bill is to advance.

Thank you for the opportunity to testify on this bill.

S.B. NO.1038

A BILL FOR AN ACT

RELATING TO PRIVACY

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

SECTION 1. The legislature finds that House Concurrent 1 Resolution No. 225, H.D. 1, S.D. 1, regular session of 2019 2 (H.C.R. No. 225), convened the twenty-first century privacy law 3 task force, whose membership consisted of individuals in 4 government and the private sector having an interest or 5 expertise in privacy law in the digital era. H.C.R. No. 225 6 found that public use of the Internet and related technologies 7 have significantly expanded in recent years and that a lack of 8 9 meaningful government regulation has resulted in personal privacy being compromised. Accordingly, the legislature 10 requested that the task force examine and make recommendations 11 regarding existing privacy laws and rules to protect the privacy 12 interests of the people of the State. 13

The legislature further finds that, following significant inquiry and discussion, the task force recommended that the outdated definition of "personal information" in chapter 487N, Hawaii Revised Statutes, which requires the public to be notified of data breaches, should be updated and expanded. Many

1	identifying data elements relating to individuals are collected,
2	and, when exposed to the public in a data breach, can place an
3	individual at risk of identity theft or may compromise the
4	individual's personal safety. In its current form,
5	chapter 487N, Hawaii Revised Statutes, is not comprehensive
6	enough to cover the additional identifiers.
7	Accordingly, the purpose of this Act is to update the
8	definition of "personal information" in chapter 487N, Hawaii
9	Revised Statutes, to include personal identifiers and specified
10	data elements that are found in more comprehensive laws.
11	SECTION 2. Section 487N-1, Hawaii Revised Statutes, is
12	amended as follows:
13	1. By adding a new definition to be appropriately inserted
14	and to read:
15	""Specified data element" means any of the following:
16	(1) An individual's username or e-mail address, in
17	combination with a password or security question and answer that
18	would permit access to an online account;
19	(2) An individual's date of birth;
20	(3) An individual's social security number, either in its
21	entirety or the last four or more digits;

1	(4) An individual's driver's license number, federal or
2	state identification card number, or passport number;
3	(5) A federal individual taxpayer identification number;
4	(6) A military identification number;
5	(7) A financial account number, or credit or debit card
6	number, in combination with any security code, access code,
7	personal identification number, or password that would allow
8	access to a financial account of an individual;
9	(8) Unique biometric data generated from a measurement or
10	analysis of human body characteristics used for authentication
11	purposes, including a fingerprint, voice print, retina or iris
12	image, or other unique physical or digital representation of
13	biometric data;
14	(9) A private key that is unique to an individual and is
15	used to authenticate or sign an electronic record; and
16	(10) Health insurance policy number, subscriber
17	identification number, medical identification number, or any
18	other unique number used by a health insurer to identify a
19	person.
20	"Specified data element" does not include medical information
21	that is protected by the Health Insurance Portability and

1	Accountability Act of 1996 and its enacting regulations or other
2	applicable federal or state law."
3	2. By amending the definition of "personal information" to
4	read:
5	""Personal information" means information that identifies
6	or reasonably can be used to identify an individual, such as:
7	(1) An individual's first initial, first name, or
8	nickname, in combination with the individual's [and] last name;
9	(2) An individual's email address that includes the
10	individual's last name; or
11	(3) A phone number,
12	in combination with any one or more [of the following data
13	elements] specified data element, when [either] any one or more
14	of the [name or the] specified data elements are not encrypted[\div
15	(1) Social security number;
16	
17	number; or
18	
19	code, or password that would permit access to an individual's
20	financial account.], redacted, or otherwise protected by another
21	method that renders the information unreadable or unusable.

1	[<u>(2)</u> <u>A user name or email address, in combination with a</u>
2	password or security question and answer that would permit
3	access to an online account.]
4	"Personal information" does not include publicly available
5	information that is lawfully made available to the general
6	public [from federal, state, or local government records]."
7	SECTION 3. This Act does not affect rights and duties that
8	matured, penalties that were incurred, and proceedings that were
9	begun before its effective date.
10	SECTION 4. Statutory material to be repealed is bracketed
11	and stricken. New statutory material is underscored.
12	SECTION 5. This Act shall take effect on July 1, 2050.
13	
14	
15	
16	
17	INTRODUCED BY:
18	BY REQUEST

Report Title:

Privacy; Personal Information; Security Breach; Notice; Identifier; Specified Data Element

Description:

Adds definitions of "identifier" and "specified data element" and amends the definition of "personal information" for the purposes of notifying affected persons of data and security breaches under existing state law that governs the security breach of personal information. Includes licensees subject to the Insurance Data Security Law among the businesses deemed compliant with security breach notice requirements under existing state law. Effective 7/1/2050. (SD1)

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.



March 12, 2025

Representative Greggor Ilagan Chair, Committee on Economic Development and Technology Hawaii State Capitol 415 South Beretania Street, Room 419 Honolulu, HI 96813

Representative Ikaika Hussey Vice Chair, Committee on Economic Development and Technology Hawaii State Capitol 415 South Beretania Street, Room 320 Honolulu, HI 96813

Re: SB 1038 (Lee) - Oppose

Dear Chair Ilagan, Vice Chair Hussey and Members of the Committee,

TechNet must respectfully oppose SB 1038 (Lee), a bill that attempts to modernize the state's data breach notification requirements but that may have some unintended consequences.

TechNet is the national, bipartisan network of technology CEOs and senior executives that promotes the growth of the innovation economy by advocating a targeted policy agenda at the federal and 50-state level. TechNet's diverse membership includes dynamic American businesses ranging from startups to the most iconic companies on the planet and represents over 4.5 million employees and countless customers in the fields of information technology, artificial intelligence, e-commerce, the sharing and gig economies, advanced energy, transportation, cybersecurity, venture capital, and finance. Our member companies place a high priority on consumer privacy. The technology industry is fully committed to securing privacy and security for consumers and engages in a wide range of practices to provide consumers with notice, choices about how their data are used, and control over their data.

Our member companies place a high priority on consumer privacy. The technology industry is fully committed to securing privacy and security for consumers and engages in a wide range of practices to provide consumers with notice, choices about how their data are used, and control over their data.

We believe this bill is well intentioned, however, the current definitions are overbroad and could lead to confusing notices for consumers in instances when their data isn't at risk. For example, information that is encrypted or otherwise protected presents no risk to consumers if the hacker does not also have the



encryption key. Requiring consumers to be notified if this type of information is accessed in a breach would be potentially misleading.

We suggest aligning the definitions and standards in this bill to ensure interoperability with other states. This alignment will ensure consumers receive consistent and efficient notices across state lines, without the need to separate out Hawaiian residents for a distinct notice.

Thank you for your consideration. If you have any questions or concerns regarding our position, please contact Jose Torres, Deputy Executive Director at <u>jtorres@technet.org</u> or 909-380-2783.

Sincerely,

Jose Torres, MPA Deputy Executive Director for California and the Southwest



DATE: March 13, 2025

Representative Greggor Ilagan
Chair, Committee on Economic Development & Technology

Representative Ikaika Hussey Vice Chair, Committee on Economic Development & Technology

FROM: Mihoko Ito / Tiffany Yajima

RE: S.B. 1038, SD1 – Relating to Privacy Hearing Date: Friday, March 14, 2025 at 10:00 a.m. Conference Room: 423

Dear Chair Ilagan, Vice Chair Hussey, and Members of the Committee on Economic Development & Technology:

We submit this testimony on behalf of the Hawaii Bankers Association (HBA). HBA represents seven Hawai`i banks and one bank from the continent with branches in Hawai`i.

HBA submits **comments** regarding **S.B.1038**, **SD1**, which adds definitions of "identifier" and "specified data element" and amends the definition of "personal information" for the purposes of notifying affected persons of data and security breaches under existing state law that governs the security breach of personal information.

We appreciate that the committee made amendments in the S.D.1 version of the bill to clarify some of the data identifier categories. However, we do have some remaining concerns that the disclosure of a <u>redacted</u> social security number if disclosed would trigger a security breach. This would create a significant change in how redacted social security numbers are handled and create an inconsistency in how the public and private sectors handle this information.

We concur with the recommendations for language made by the Hawaii Financial Services Association. We would suggest that these amendments either be adopted, or that entities who are exempted from breach notice requirements section also be exempted from Chapter 487N at page 5, line 17 as follows:

(g) The following businesses shall be deemed to be in compliance with this **section chapter**:

Mahalo for the opportunity to comment on this measure.





Mortgage Bankers Association of Hawaii P.O. Box 4129, Honolulu, Hawaii 96812

March 13, 2025

Rep. Greggor Ilagan, Chair Rep. Ikaika Hussey, Vice Chair Members of the House Committee on Economic Development and Technology

Hearing Date: March 14, 2025 Hearing Time: 10:00 am Hearing Place: Hawaii State Capitol, Conference Room 423

Re: SB1038 SD-1 Relating to Privacy

I am Victor Brock, representing the Mortgage Bankers Association of Hawaii ("MBAH"). The MBAH is a voluntary organization of individuals involved in the real estate lending industry in Hawaii. Our membership consists of employees of banks, savings institutions, mortgage bankers, mortgage brokers, financial institutions, and companies whose business depends upon the ongoing health of the financial services industry of Hawaii. The members of the MBAH originate and service, or support the origination and servicing, of the vast majority of residential and commercial real estate mortgage loans in Hawaii. When, and if, the MBAH testifies on legislation or rules, it is related only to mortgage lending and servicing.

MBAH OPPOSES SB 1038 SD-1 AS DRAFTED

MBAH has concerns about the definition in this Bill of a "specified data element" to include "the last four or more digits" of a social security number. We concur with the suggested amendment proposed in the testimony submitted by Marvin Dang representing the Hawaii Financial Services Association to revise to "more than the last 4 digits."

Thank you for the opportunity to present this testimony.

Victor Brock Mortgage Bankers Association of Hawaii

HAWAII FINANCIAL SERVICES ASSOCIATION

c/o Marvin S.C. Dang, Attorney-at-Law P.O. Box 4109 Honolulu, Hawaii 96812-4109 Telephone No.: (808) 521-8521

March 14, 2025

Rep. Greggor Ilagan, Chair Rep. Ikaika Hussey, Vice Chair and members of the House Committee on Economic Development & Technology Hawaii State Capitol Honolulu, Hawaii 96813

Re: S.B. 1038, S.D. 1 (Privacy) Hearing Date/Time: Friday, March 14, 2025, 10:00 a.m.

I am Marvin Dang, the attorney for the **Hawaii Financial Services Association** ("HFSA"). The HFSA is a trade association for Hawaii's consumer credit industry. Its members include Hawaii financial services loan companies (which make mortgage loans and other loans, and which are regulated by the Hawaii Commissioner of Financial Institutions), mortgage lenders, and financial institutions.

The HFSA opposes this Bill as drafted and offers a proposed amendment.

This Bill does the following: (a) adds definitions of "identifier" and "specified data element" and amends the definition of "personal information" for the purposes of notifying affected persons of data and security breaches under existing state law that governs the security breach of personal information; and (b) includes licensees subject to the Insurance Data Security Law among the businesses deemed compliant with security breach notice requirements under existing state law.

This Bill amends various provisions in Hawaii Revised Statutes (HRS) Chapter 487N which is titled "Security Breach of Personal Information."

HRS Sec. 487N-1 of that Chapter contains definitions, including the following,

"Security breach" means an incident of unauthorized access to and acquisition of unencrypted or unredacted records or data containing **personal information** where illegal use of the personal information has occurred, or is reasonably likely to occur and that creates a risk of harm to a person. Any incident of unauthorized access to and acquisition of encrypted records or data containing personal information along with the confidential process or key constitutes a security breach. (emphasis added.)

In this Bill, "**personal information**" for the purpose of a "**security breach**" means an individual's first initial or first name, and last name, in combination with any one or more **specified elements** when the personal information is not encrypted, redacted, or otherwise protected by another method that renders the information unreadable or unusable." (See page 4, lines 9-21 through page 5, lines 1-13.)

This Bill adds a definition of "**specified data element**" on page 3, lines 6-20 through page 4, lines 1-8:

"Specified data element" means any of the following:

(1) An individual's social security number, either in its entirety or the last four or more digits;

S.B. 1038 (Privacy) Testimony of Hawaii Financial Services Association Page 2 of 3

- (2) Driver's license number, federal or state identification card number, or passport number;
- (3) <u>A federal individual taxpayer identification number;</u>

. . ..

(4) <u>A military identification number;</u>

(bold and yellow highlight added.)

All social security numbers have 9 digits. In the above definition of "specified data element," paragraph (1) deals with an individual's <u>social security number "either in its entirety or the last four or</u> <u>more digits</u>". The first phrase "**in its entirety**" means that displaying the entire 9 digits of the social security number, such as **987-65-4321**, would be a specified data element.

We <u>agree</u>. Displaying the <u>entire social security number</u> should be a "specified data element" for the purpose of determining whether there is a "security breach." Existing Hawaii statutes <u>prohibit</u> communicating or making publicly available a person's <u>entire</u> social security number, i.e. where all 9 digits are being displayed.

However, we **disagree** with the wording in the second phrase of paragraph (1) of the definition of "specified data element" which would include "**the last four or more digits**" of an individual's social security number. As the second phrase is written, displaying even the last 4 digits would be a data element that would comprise "personal information" in the definition of "security breach." Thus, in this Bill as drafted, a "specified data element" would exist when displaying more than the last 3 digits (i.e., more than xxx-xx-x321) by displaying xxx-xx-4321.

<u>That second phrase is problematic because</u> the current practice in Hawaii (in the Hawaii Revised Statutes, in the court rules, and for the financial industry) and elsewhere is to <u>allow</u> redacting, shortening, truncating, abbreviating, or limiting the display of an individual's social security number <u>down to the last</u> 4 digits, i.e., displaying xxx-xx-4321.²

¹ See Hawaii Revised Statutes Sec. 487J-2(a)(1) relating to social security number protection. See also the definition of "confidential personal information" in HRS Sec. 708-800.

² Among the Hawaii statutes which require or allow the last 4 digits of a social security number to be displayed (i.e., xxx-xx-4321) are those when a judgment is to be publicly recorded at the state's Bureau of Conveyances. See HRS Secs. 501-151, 502-33, 504-1, and 636-3.

Hawaii Court Records Rule 2.19 states that when a social security number is required in an accessible document, the last 4 digits may be displayed, provided that no more than half of the social security are disclosed.

Other Hawaii statutes which require redacting or removing the first 5 digits_of the social security number so that only the last 4 digits are displayed include HRS Secs. 11-15, 15-4, 134-83, 232-7, 232-16, 232-18, 329D-4, 388-11.5, 487D-2, 576D-10.5, and 803-6.

S.B. 1038 (Privacy) Testimony of Hawaii Financial Services Association Page **3** of **3**

Inconsistently, this Bill does NOT propose to change the provisions in other existing Hawaii laws which ALLOW the state government to publicly display the last 4 digits of the social security number (xxxxx-4321). (Some of those state laws are cited in footnote 2 on page 2 of this testimony.)

Beginning in 2020, bills that are worded similar to this Bill have been introduced annually in the Legislature. The HFSA and others have pointed out the inconsistency if those bills are enacted to mandate that the display of the last 4 digits of a social security number is a "data element" for the purpose of a security breach. As of today, over the course of 6 legislative sessions (2020-2025), no bills have been introduced to prohibit the state government from public displaying the last 4 digits of a social security number.

Unless a holistic and consistent approach is undertaken in this Bill, we **disagree** with the wording in the second phrase of paragraph (1) of the definition of "specified data element" which would include "**the last four or more digits**" of an individual's social security number.

Accordingly, we recommend that this Bill be amended as proposed below.

Under the proposed amendment, separate from displaying the entire 9 digits of the social security number, we recommend that when <u>more than the last 4 digits</u> is shown, that would be a "specified data element" for the purpose of a security breach of personal information. Displaying "more than" xxx-xx-4321 would be a "specified data element." Thus, displaying xxx-x5-4321 should be … and would be … a "specified data element." But displaying xxx-xx-4321 would <u>NOT</u> be … and should <u>NOT</u> be … a "specified data element."

HERE IS OUR PROPOSED AMENDMENT:

"Specified data element" means any of the following:

 (1) <u>An individual's social security number, either in its entirety or more than</u> the last four [or more] digits;
....

Thank you for considering our testimony.

Marin S. C. Lang MARVIN S.C. DANG

MARVIN S.C. DANG Attorney for Hawaii Financial Services Association

(MSCD/hfsa)



DATE: March 13, 2025

TO: Representative Greggor Ilagan Chair, Committee on Economic Development & Technology

> Representative Ikaika Hussey Vice Chair, Committee on Economic Development & Technology

FROM: Ryan Toyomura / Mihoko Ito

RE: S.B. 1038, SD1 - Relating to Privacy Hearing Date: Friday, March 14, 2025 at 10:00 a.m. Conference Room: 423

Dear Chair Ilagan, Vice Chair Hussey, and Members of the Committee on Economic Development & Technology:

We offer this testimony on behalf of the Consumer Data Industry Association (CDIA). The Consumer Data Industry Association (CDIA) is the voice of the consumer reporting industry, representing consumer reporting agencies including the nationwide credit bureaus, regional and specialized credit bureaus, background check companies, and others.

CDIA **opposes** S.B. 1038, SD1, which amends Hawaii's security breach law by adding definitions of "identifier" and "specified data element" and amends the definition of "personal information" for the purposes of notifying affected persons of data and security breaches.

The SD1 amends S.B. 1038 by: (1) expanding the definition of "identifier" to include: (a) An individual's first name, initials, or nickname, combined with the individual's last name; and (b) A mobile or home phone number; (2) clarifying the definition of "specified data element" to include financial account numbers, unless redacted, and military identification numbers; (3) amending the definition of "personal information; (4) inserting a defective effective date and other technical amendments.

CDIA appreciates the legislature's intent to update Hawaii's current data breach statute. However, CDIA believes that the changes being proposed are overbroad and do not reflect data elements that truly present a risk of identity theft or other types of consumer fraud to affected individuals. Overbroad or vague data elements mean that, in many cases, consumers will receive confusing notices that their identities may be at risk when, in reality, no such risk exists.

First Hawaiian Center 999 Bishop Street, Suite 1400 Honolulu, HI 96813 T 808-539-0400 F 808-533-4945 Perhaps most concerning is that, unlike every other state which excludes from a security breach encrypted or otherwise protected information, this legislation deviates from this practice and would create a data breach law for Hawaii that is not interoperable with other states and would inadvertently make the state an outlier. We note that the S.B. 1038, SD1 was amended to exclude information that is encrypted, redacted, or otherwise protected, which without such exception would have serious unintended consequences for businesses and consumers alike. However, we are concerned that redacted information is still included as part of this bill.

Consumer reporting agencies are already highly regulated and required to safeguard sensitive data and financial information via multiple federal statutes.

We oppose this measure as currently drafted and request that the bill not move forward in its current form.

Thank you for the opportunity to submit testimony on this measure.

March 13, 2025

SB 1038 SD1 Relating to Privacy House Committee on Economic Development & Technology Hearing Date/Time: Friday, March 14, 2025, 10 AM Place: Conference Room 423, State Capitol, 415 South Beretania Street

Dear Chair Ilagan, Vice Chair Hussey, and members of the Committee:

I write in <u>SUPPORT</u> of SB 1038. As a privacy expert, I have worked in data privacy for almost 20 years and served on the 21st Century Privacy Law Task Force that was created by the Legislature and that wrote the first version of this bill.

History:

In 2006, Hawaii passed a data breach notification law (487-N). By 2018, all 50 states had similar laws. Most states have updated their data breach notification law and passed additional privacy legislation; <u>31 states now have more data elements identified in their laws</u> than Hawaii. Hawaii should remain mainstream by updating our privacy law, too.

Current Issues This Bill Solves:

Identifiers: One example of why this update is needed is because our state data breach notification law (HRS 487-N) requires a person's name to be compromised, along with sensitive data, in order for a breach to have occurred.

To use Chair Ilagan as an example, the loss of his name (Greggor Ilagan) plus his SSN is a breach, but the loss of his email address (<u>repilagan@capitol.hawaii.gov</u>) and his SSN is not. Since his name and email address are closely aligned AND publically available on the state legislature's website, the risk of identity theft is the same in either case, but they are treated completely differently under the current law.

Other states are making similar changes to the "Identifier" definition of this bill. For instance, Maine's law states

Any of the above data elements when not in connection with the individual's name, if the information, if compromised, would be sufficient to permit a person to fraudulently assume or attempt to assume the identity of the person whose information was compromised.

Texas, Washington and New Jersey have similar broad language.

New York's law actually defines two enumerated lists, just like this bill originally did. It reads: "Personal Information" means any information concerning a natural person which, because of name, number, personal mark, or other identifier, can be used to identify such natural person.

"Private Information" is their list of data fields, just like this bill's "Specified data element".

So starting on Page 4 line 15, please restore the simple definition of "Personal information" to <u>An Identifier in combination with one or more Specified Data Elements.</u> If you cannot do this, then at least address the biggest issue: people's email address and user ids often contain their name. To protect the name, but not protect the email address and user id when it contains the name, just doesn't make sense. This can be fixed with the following small addition:

"Personal information" means either: (1) An individual's first initial or first name and last name, in a name field, email address or user id, in combination with any one or more specified elements,

Last 4 of Social: Another example of an issue solved by this bill, is the idea of protecting the last 4 digits of an SSN vs. the whole SSN. Every person born in Hawaii before 2004 has an SSN that starts with 575 or 576. So the common question "where did you go to high school?" is tantamount to asking "what are the first 3 digits of your SSN?" For most people in Hawaii, if the last 4 digits are breached, all that protects their SSN is the middle 2 digits. Moreover, in some years, as few as 9 sets of middle digits were used. So if the last 4 digits are breached, it is extremely easy to reverse engineer the whole SSN. Hawaii is the only state where only 2 prefixes where use (575 and 576), therefore our SSNs are easiest to reverse engineer.

Please be wary of multiple testimonies by big tech companies that sell data:

Two of the groups testifying against this bill are Big Data in disguise. Both Technet and the State Privacy & Security Coalition have a huge overlap of members, including Amazon, Apple, Google, Meta / Facebook, Mastercard, and Yahoo. These groups are so inbred that Technet is actually even a member of the State Privacy & Security Coalition. Don't let billionaires like Mark Zuckerburg and Jeff Bezos testify under two different names on this bill. And it is easy to see why they oppose this bill – they sell our data. Of course, they oppose it.

Thank you for your consideration and the opportunity to <u>SUPPORT</u> this legislation.

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