

TESTIMONY OF ALISON UEOKA

COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Senator Jarrett Keohokalole, Chair

Senator Carol Fukunaga, Vice Chair

Friday, April 11, 2025

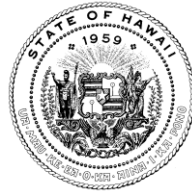
9:30 a.m.

GM 595

Chair Keohokalole, Vice Chair Fukunaga, and members of the Committee on Commerce and Consumer Protection, my name is Alison Ueoka, President for Hawaii Insurers Council. The Hawaii Insurers Council is a non-profit association of property and casualty insurance companies licensed to do business in Hawaii. Members companies underwrite approximately forty percent of all property and casualty insurance premiums in the state.

I am here today in strong support of Leslie Door for the Board of the Hawaii Hurricane Relief Fund (HHRF) whose term will expire June 30, 2028. I have known Leslie for many years at Zephyr Insurance Company. While her background is in underwriting, Leslie possesses comprehensive knowledge of all aspects of hurricane insurance, including risk management and claims handling. During the devastating Maui Wildfires, she deployed to Maui to help with post-catastrophe relief efforts. In addition, Leslie is an active volunteer with the American Red Cross, where she serves on the board of directors and as a Disaster Action Team member, responding to various emergencies across Oahu. Leslie is an active volunteer for Hawaii Insurers Council and her knowledge and collaborative style is an asset to HHRF and I fully support her nomination.

Thank you for the opportunity to testify.



JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
KA 'OIHANA PILI KĀLEPA
335 MERCHANT STREET, ROOM 310
P.O. BOX 541
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Phone Number: (808) 586-2850
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NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE

DEAN I HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

Testimony of the Department of Commerce and Consumer Affairs

Before the
Senate Committee on Commerce and Consumer Protection
Friday, April 11, 2025
9:30 a.m.
State Capitol, Conference Room 229 and via Videoconference

On the following measure:
G.M. 595, SUBMITTING FOR CONSIDERATION AND CONFIRMATION
TO THE BOARD OF DIRECTORS OF THE
HAWAI'I HURRICANE RELIEF FUND,
GUBERNATORIAL NOMINEE, LESLIE DOOR,
FOR A TERM TO EXPIRE 06-30-2028

Chair Keohokalole and Members of the Committee:

My name is Jerry Bump, and I am the Acting Insurance Commissioner of the Department of Commerce and Consumer Affairs' (Department) Insurance Division. The Department supports the confirmation of Ms. Leslie Door to the Board of Directors of the Hawai'i Hurricane Relief Fund (Board).

Ms. Door has nearly 25 years of leadership experience and expertise in the insurance industry, specializing in hurricane risk. Along with her leadership and expertise, she also brings experience building strong relationships between insurance carriers and government agencies, while managing diverse teams.

Given her extensive career and professional experience, Ms. Door is a valuable resource with wide-ranging insurance industry expertise, as well as an excellent candidate to serve on the Board.

Thank you for the opportunity to testify.



TESTIMONY OF TIMOTHY JOHNS

COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair

Friday, April 11, 2025
9:30 a.m.

GM 595—IN SUPPORT

Aloha Chair Keohokalole, Vice Chair Fukunaga and members of the Committee on Commerce and Consumer Protection. My name is Tim Johns, President & CEO of Zephyr Insurance Company. Zephyr Insurance is a Property and Casualty insurance carrier in the state of Hawaii, specializing in homeowners and hurricane insurance for over 25 years.

I am writing to express my strong support for the appointment of Leslie Door to the Hawaii Hurricane Relief Fund (HHRF) Board. As a seasoned insurance professional with over two decades of experience, Leslie brings invaluable expertise in hurricane risk management, underwriting, product development, and regulatory compliance—skills essential to the effective operation of the HHRF.

Leslie has demonstrated exceptional leadership throughout her career in the insurance industry, particularly in her role overseeing hurricane risk and building collaborative relationships between carriers and agents. Her knowledge of the unique challenges facing Hawaii's insurance market, including the rising costs of reinsurance and the increasing frequency of natural disasters, positions her as an ideal candidate to help guide the HHRF in navigating the evolving landscape of risk.

In addition to her technical qualifications, Leslie's commitment to the Hawaii community and her ability to work across various sectors to solve complex problems will make her strong asset to the Board. Her experience in motivating and managing diverse teams will undoubtedly contribute to the Board's collective efforts to protect the people of Hawaii from the financial devastation caused by hurricanes.

The HHRF serves a critical function in safeguarding Hawaii's residents, and I am confident that Leslie Door's expertise, leadership, and dedication will enhance the effectiveness of the fund in fulfilling its mission. I respectfully urge you to confirm her appointment to the HHRF Board.

Mahalo for your consideration.

Sincerely,

Timothy Johns
President & CEO, Zephyr Insurance Company



April 2, 2025

Re: Testimonial Letter for Ms. Leslie Door, Zephyr Insurance Co.

To Whom It May Concern:

My name is Martha Nobriga, Vice President of Agency Relations at DTRIC Insurance Company, Ltd. I have had the privilege of working with Ms. Leslie Door for the past ten years through the Honolulu Association of Insurance Professionals, the International Association of Insurance Professionals, and as colleagues in the insurance industry.

As a Past President of the Honolulu Association of Insurance Professionals, I personally invited Leslie to serve as the association's Vice President/President-Elect from 2019 to 2021. During this time, she consistently demonstrated exceptional leadership, strong work ethic, and unwavering commitment to achieving the association's goals.

Beyond her professional accomplishments, Leslie is deeply dedicated to serving the Hawaii community. She actively supports organizations such as the American Red Cross and contributes her expertise as a member of the Department of Commerce & Consumer Affairs' Continuing Education Advisory Committee.

I have no doubt that Leslie Door will be an invaluable asset and make a meaningful contribution as an appointee to the Hawaii Hurricane Relief Fund.

Sincerely,

Martha Nobriga, CPSR, CPIW
Vice-President, Agency Relations
DTRIC Insurance Company, Ltd.

March 24, 2025

The Honorable Ronald D. Kouchi, President
and Members of the Senate
Thirty-Third Legislature
Hawaii State Capitol, Room 409
Honolulu, Hawaii 96813

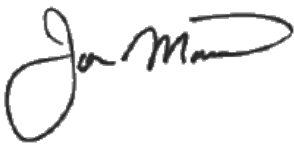
Re: Confirmation of Leslie Door to the Board of Directors of the Hawai'i Hurricane Relief Fund

Dear President Kouchi and Members of the Senate,

I would respectfully offer my **support for the confirmation of Leslie Door** to the Board of Directors of the Hawai'i Hurricane Relief Fund. I have had the privilege and opportunity to work with Leslie as a Board Member of the American Red Cross – Pacific Islands Region for over 6 years. Over that time, Leslie has been a hardworking and very active Board member supporting the organization in various capacities and through a number of initiatives.

Beyond her support with the Red Cross, Leslie has also provided leadership within the local insurance industry in her roles with the Honolulu Association of Insurance Professionals. It has been evident in all of my interactions with Leslie that she brings her energy, experience and passion to making a difference for others in all that she pursues. I believe she would make a positive impact and be a valuable Board Member for the Hawai'i Hurricane Relief Fund.

Mahalo for your consideration,

A handwritten signature in black ink, appearing to read "Jon Mauer". The signature is fluid and cursive, with the first name "Jon" being more prominent than the last name "Mauer".

Jon Mauer

President and CEO – Island Energy Services, LLC
Board Member and past Chair - American Red Cross / Pacific Islands Region

GM-595

Submitted on: 3/30/2025 6:27:25 PM

Testimony for CPN on 4/11/2025 9:30:00 AM

Submitted By	Organization	Testifier Position	Testify
Edward Gabriel Keaunui	Individual	Support	Written Testimony Only

Comments:

Aloha mai kakou to us all!

It is with great pleasure that I wholeheartedly support Leslie Door as a Gubernatorial Appointee for the Hawaii Hurricane Relief (HHR) Fund. I have had the pleasure of knowing Leslie for over seven years. She is an exemplary candidate for the position for which she is being appointed, thanks to her selfless contributions to her organization and the risk management and certificate program at the University of Hawai‘i, West O‘ahu. My name is Dr. Edward Keaunui, and I am providing testimony on behalf of Ms. Door's character and support for her appointed position to the HHR Fund. In my professional connections with Leslie, I witnessed her grow into an outstanding organizational partner, mentor, and leader who excels in her professional pursuits.

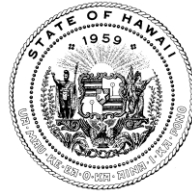
Leslie’s enthusiasm and love for her craft are evident in her interactions with colleagues, community members, and students from the University of Hawaii, West Oahu. I witnessed these instances during networking events, workshops, and Honolulu Association of Insurance Professionals meetings, where I serve alongside her on the education committee. She continues to make valuable contributions to her organization and service to the community. Her ability to create a collaborative environment fosters engagement and motivation among those around her, making the entire experience welcoming, friendly, and valuable for everyone. Again, her strong leadership and interpersonal skills enabled engagement and motivation, reinforcing Leslie’s hard work and strong work ethic.

In her upcoming role, I highly recommend Leslie’s appointment as a Gubernatorial Appointee for the Hawaii Hurricane Relief (HHR) Fund. I am confident in her ability to serve the role well, as demonstrated by her service to the State of Hawaii. Leslie’s compassion for helping her community and enthusiasm in her profession are admirable characteristics as an insurance professional, mentor, and leader. Please don't hesitate to contact me at 808-388-7458 if you have any questions regarding Leslie’s character or past professional experiences, as I have had the pleasure of working with her.

Sincerely,

Dr. Edward G. Keaunui, DBA, MSM

Risk Management and Insurance Coordinator



LATE

JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I
HAWAII HURRICANE RELIEF FUND
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
KA 'OIHANA PILI KĀLEPA

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NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE

DEAN I HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

EDWARD HAIK
CHAIR, BOARD OF DIRECTORS

Testimony of the Hawai'i Hurricane Relief Fund

Before the
Senate Committee on Commerce and Consumer Protection
Friday, April 11, 2025
9:30 a.m.
State Capitol, Conference Room 229 and via Videoconference

On the following measure:
G.M. 595, SUBMITTING FOR CONSIDERATION AND CONFIRMATION
TO THE BOARD OF DIRECTORS OF THE HAWAI'I HURRICANE RELIEF
FUND, GUBERNATORIAL NOMINEE, LESLIE DOOR, FOR A TERM
TO EXPIRE 06-30-2028

Chair Keohokalole and Members of the Committee:

The Hawai'i Hurricane Relief Fund supports the nomination of Leslie Door to the Hawai'i Hurricane Relief Fund Board of Directors.

Ms. Door has nearly 25 years of leadership experience and expertise in the insurance industry, specializing in hurricane risk. Along with her leadership and expertise, she also brings experience building strong relationships between insurance carriers and government agencies, while managing diverse teams.

Given her extensive career and professional experience, Ms. Door is a valuable resource with wide-ranging insurance industry expertise, as well as an excellent candidate to serve on the Board.

Thank you for the opportunity to testify on this measure.

GM-595

Submitted on: 4/10/2025 6:32:05 PM

Testimony for CPN on 4/11/2025 9:30:00 AM

LATE

Submitted By	Organization	Testifier Position	Testify
Chenise Blalock	Testifying for Hawaii Independent Insurance Agents Association	Support	Written Testimony Only

Comments:

To the Members of the Senate,

I am honored to provide this testimony in support of my esteemed colleague, Leslie Door, who has been nominated to serve on the board of directors for the Hawai'i Hurricane Relief Fund. Having worked closely with Leslie for the past eight years, I have had the privilege of witnessing her exceptional dedication, leadership, and expertise firsthand.

Together, Leslie and I have collaborated to provide continuing education opportunities for professionals in our industry on all Hawaiian Islands. Her commitment to fostering growth and learning has been instrumental in advancing our shared mission. Additionally, we currently co-chair the Education & Steering committees for the Honolulu Association of Insurance Professionals during which Leslie consistently demonstrates her ability to unite diverse perspectives, inspire collaboration, and deliver meaningful results.

Leslie's leadership & organizational skills are unparalleled. I have seen her excel in planning large-scale events, where her attention to detail and strategic vision ensured seamless execution and memorable experiences. As a Program Manager, she took the initiative to invite industry-relevant professionals, enriching the programs and creating invaluable opportunities for attendees. Her knack for identifying and engaging top talent reflects her deep understanding of the industry's evolving needs.

What sets Leslie apart is not just her professional acumen but also her unwavering dedication to making a positive impact. Her ability to navigate challenges with grace and her passion for

serving the community through the American Red Cross has led her to go where she sees a need, making her an outstanding candidate for the board of directors.

I have no doubt that her contributions will greatly benefit the Hawai'i Hurricane Relief Fund and the communities it serves.

Leslie Door is an exemplary leader, a trusted colleague, and a visionary thinker.

I wholeheartedly endorse her for this important role, confident that she will bring her unique blend of expertise, commitment, and heart to the board of directors.

Respectfully,

Chenise Blalock

Executive Director

HI Independent Insurance Agents Association

hiia@hawaii.twcbc.com

www.hiia.org