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# A BILL FOR AN ACT

RELATING TO PROCESS IMPROVEMENT.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1           SECTION 1. (a) There shall be established within the  
2 office of the lieutenant governor a three-year pilot program for  
3 an office of process improvement.

4           (b) The office of process improvement shall conduct  
5 process and efficiency evaluations for various offices and  
6 agencies and make recommendations, including any proposed  
7 legislation or rulemaking, for process improvement. The office  
8 shall initially conduct a review of the department of human  
9 resources development's hiring practices against normative  
10 standards, as applicable, and thereafter may receive requests  
11 from the lieutenant governor to conduct a review of state  
12 departments, agencies, offices, or programs.

13           (c) The office of process improvement shall be headed by a  
14 process improvement expert, who shall be equivalent to a Lean  
15 Six Sigma black belt, and consist of a certified change manager  
16 and an administrator.



1 (d) The office may contract additional positions as  
2 needed.

3 (e) The office of the lieutenant governor shall submit a  
4 report of its findings and recommendations, including any  
5 proposed legislation, to the legislature no later than twenty  
6 days prior to the convening of the regular session of 2027. The  
7 report shall include at minimum:

8 (1) The administration, efficacy, and production of the  
9 pilot program;

10 (2) Recommendations on the direction of the pilot program;

11 (3) Number and types of requests received; and

12 (4) Summaries of evaluations completed.

13 SECTION 2. There is appropriated out of the general  
14 revenues of the State of Hawaii the sum of \$ or so  
15 much thereof as may be necessary for fiscal year 2024-2025 to  
16 establish and operate the office of process improvement pilot  
17 program, including the hiring of three full-time equivalent (3.0  
18 FTE) positions.

19 The sum appropriated shall be expended by the office of the  
20 lieutenant governor for the purposes of this Act.



1           SECTION 3. In accordance with section 9 of article VII of  
2 the Hawaii State Constitution and sections 37-91 and 37-93,  
3 Hawaii Revised Statutes, the legislature has determined that the  
4 appropriations contained in H.B. No.       , will cause the state  
5 general fund expenditure ceiling for fiscal year 2024-2025 to be  
6 exceeded by \$                    or           per cent. In addition, the  
7 appropriation contained in this Act will cause the general fund  
8 expenditure ceiling for fiscal year 2024-2025 to be further  
9 exceeded by \$                    or           per cent. The combined total  
10 amount of general fund appropriations contained in only these  
11 two Acts will cause the state general fund expenditure ceiling  
12 for fiscal year 2024-2025 to be exceeded by  
13 \$                    or           per cent. The reasons for exceeding the  
14 general fund expenditure ceiling are that:

- 15           (1) The appropriation made in this Act is necessary to  
16                    serve the public interest; and  
17           (2) The appropriation made in this Act meets the needs  
18                    addressed by this Act.



# H.B. NO. 1946

1 SECTION 4. This Act shall take effect on July 1, 2024.

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INTRODUCED BY:

  
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JAN 19 2024



# H.B. NO. 1946

**Report Title:**

Office of the Lieutenant Governor; Process Improvement;  
Appropriation; Expenditure Ceiling

**Description:**

Establishes a three-year pilot program in the office of the lieutenant governor for an office of process improvement.

*The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.*

