

## **DISABILITY AND COMMUNICATION ACCESS BOARD**

1010 Richards Street, Room 118 • Honolulu, Hawaii 96813 Ph. (808) 586-8121 (V) • TTY (808) 586-8162 • Fax (808) 586-8129

March 20, 2023

## TESTIMONY TO THE SENATE COMMITTEE ON HEALTH AND HUMAN SERVICES

House Bill 870 HD2 – Relating to the Neighbor Islands Blind and Visually Impaired Service Pilot Program

The Disability and Communication Access Board (DCAB) supports House Bill 870 HD2 – Relating to the Neighbor Islands Blind and Visually Impaired Service Pilot Program. This bill would require the Department of Human Services to establish a neighbor islands blind and visually impaired service pilot program to provide training and other services to blind residents residing on the neighbor islands.

Equivalent programs and services are not available on the neighbor islands. The pilot program would establish a working group composed of neighbor island residents who are blind or visually impaired to provide recommendations regarding the establishment and implementation of training and services pilot program. Providing training, services and support to individuals who are blind and visually impaired on their respective island will improve their quality of life and independence.

Thank you for the opportunity to provide testimony.

Respectfully submitted,

KIRBY L. SHAW Executive Director **JOSH GREEN, M.D.** GOVERNOR KE KIA'ĀINA



CATHY BETTS DIRECTOR KA LUNA HO'OKELE

JOSEPH CAMPOS II DEPUTY DIRECTOR KA HOPE LUNA HO'OKELE

STATE OF HAWAII KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF HUMAN SERVICES KA 'OIHANA MĀLAMA LAWELAWE KANAKA Office of the Director P. O. Box 339 Honolulu, Hawaii 96809-0339

March 18, 2023

TO: The Honorable Senator Joy A. San Buenaventura, Chair Senate Committee on Health and Human Services

FROM: Cathy Betts, Director

## SUBJECT: <u>HB 870 HD2</u> – RELATING TO THE NEIGHBOR ISLANDS BLIND AND VISUALLY IMPAIRED SERVICE PILOT PROGRAM.

Hearing:March 20, 2023, 1:00 p.m.Conference Room 225 & Via Videoconference, State Capitol

**DEPARTMENT'S POSITION**: The Department of Human Services (DHS) supports this bill and provides comments, requests amendments, and an extension of time to establish the pilot program. DHS respectfully requests that appropriations in this measure do not act to reduce or replace budget priorities identified in the executive budget or Governor's Messages.

**PURPOSE**: This bill requires the Department of Human Services to establish and fund a neighbor island blind and visually impaired service pilot and working group to supplement existing statewide services by providing training and other services to neighbor island residents who are blind or visually impaired. Requires the Department of Human Services to establish a working group and submit an implementation plan to the legislature no later than 20 days prior to the convening of the regular session of 2024. Requires the Department to submit a report of its findings and recommendations pertaining to the pilot program to the legislature no later than 14 than thirty days prior to the regular session of 2027. Appropriates funds. Repeals on 6/30/2027. Effective 7/30/3000. (HD2)

The Committee on Finance amended the measure by:

- (1) Changing the appropriation to an unspecified amount; and
- (2) Making a technical, nonsubstantive amendment for the purposes of clarity, consistency, and style.

DHS appreciates the Legislature's intent to create more resources for neighbor island residents who are blind and visually impaired and not currently eligible for existing programs.

DHS respectfully notes that services described in the measure are currently available statewide to eligible participants of our Division of Vocational Rehabilitation (DVR) Services for the Blind Branch, Ho`opono. Various services are also provided by non-profit statewide centers for independent living. Additionally, assistive technology devices and training are available via the State Grant for Assistive Technology, offered through the Assistive Technology Resource Center in Hawaii.

We understand that this pilot program intends to serve those not eligible for our current services. To clarify, currently, DHS does not know how many residents would be served by this pilot program. Blind and visually impaired persons who are under the age of 55 and do not have an employment goal are not eligible for Ho`opono's vocational rehabilitation blindness training program. Persons 55 and above are eligible for Ho`opono's Independent Living Program for Older Individuals who are Blind (OIB). However, Ho`opono acknowledges that due to limited staff, eligible residents in rural communities may require our services. DHS views this pilot program as an opportunity to increase services and grow the workforce to serve these communities best.

In terms of developing the pilot program described in the measure and implementing it, DHS will require time and resources to convene the proposed neighbor islands blind and visually impaired service pilot program working group. DVR does not have staff to facilitate the work group as the Ho'opono program is experiencing a vacancy rate of approximately 30%. DVR will need sufficient general funds (approximately \$100,000) to contract services for a facilitator to convene the working group and pilot program planning effort; this appropriation will also need to include travel costs. To expedite procurement, DVR respectfully requests a procurement exemption. Additionally, DVR requests an exemption from Part I of Chapter 92, Hawaii Revised Statutes, to further expedite the work group's work.

Additionally, DVR requests an extended effective date of the pilot program to be a minimum of six months to a year from the passage of this measure.

Further, DHS, in consultation with the working group, will need to address the minimum qualifications that the blind and visually impaired community expects to deliver the services described in the measure. DHS wants to ensure that the quality of services delivered by volunteers will meet the residents' needs and further their independence.

In addition to training, DHS will require all volunteers to meet standard background and criminal records checks required of Ho'opono staff to ensure pilot program participants' safety.

DHS has concerns with the measure's language in Section 2 (f), which states: "The department shall enter into a contract with a non-profit organization to recruit, train, and supervise volunteer service corps members and to oversee the pilot program, provided that existing department personnel may be assigned to fulfill administrative and fiscal responsibilities of the pilot program." DHS needs time to work with the community to determine the scope of the pilot program and develop an appropriate budget.

Also, as the pilot program comes to fruition, DHS will need at least one 100% general funded full-time planner-level position at about \$93,000 to oversee the contract and pilot program. As the session continues, DVR will update the appropriation amount needed to facilitate the work group and pilot program planning process.

Lastly, we suggest that the pilot program last at least five years to give DHS and the community enough time to develop, implement, and evaluate the program.

DHS appreciates that any funds appropriated under this proposed legislation be in addition to and shall not reduce or supplant any portion of the base budget for any state or county agency providing services for blind or visually impaired persons.

Thank you for the opportunity to provide comments on this measure.

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Submitted on: 3/19/2023 10:53:40 AM Testimony for HHS on 3/20/2023 1:00:00 PM

| Submitted By     | Organization  | <b>Testifier Position</b> | Testify   |
|------------------|---|---------------------------|-----------|
| Tabatha Mitchell | Testifying for National<br>Organization of Parents of<br>Blind Children | Support                   | In Person |

Comments:

Aloha committee members,

I am a parent of a blind child on Oahu, and I am asking you to support HB870 H.D.1.

I serve on the Board of the National Organization of Parents of Blind Children, and in that service to our community, I support parents of blind kids throughout all of the islands of Hawaii.

Blindness and low vision have no boundaries.

It is crucial that we establish & continue to develop programs to support blind people throughout all of the Hawaiian islands.

As a parent that has lived the reality of raising a child that happens to be blind, I can attest to the constant barriers that exist for blind people in our sighted world. Furthermore, I can attest to the extreme isolation that blindness presents.

This bill will help us break those barriers and support our blind and low vision citizens throughout all of Hawaii. Please support HB870 H.D.1. It is much needed; and quite frankly, very overdue.

Mahalo,

Tabatha Mitchell

NOPBC

Hawaii representative

Testimony of James Gashel Submitted for National Federation of the Blind of Hawaii Committee on Health and Human Services (HHS) Hawaii State Senate Thirty-second Legislature, regular session of 2023 March 20, 2023, 1:00 PM, hearing on HB870, H.D. 2

Good afternoon chair, vice chair, and members. I am James Gashel, representing National Federation of the Blind of Hawaii, fully supporting HB870 H.D. 2 as approved by the House. This is the same as SB614 previously approved by this committee. Mahalo to the Deaf and Blind Task Force for bringing this bill forward this year.

This is an important bill for anyone who is blind or anyone who becomes blind while living on our neighbor islands. Added to not seeing, Isolation is a major barrier. Most services for the blind are provided through the state's Ho'opono facility here on Oahu and not readily available to neighbor island residents unable to relocate to Oahu for several months of necessary training. The best help with independence and self-sufficiency is tied to a job goal; fine if you are 25 but not so fine if you are 75. We should do better by our neighbor island residents.

As found in your committee report on SB614: "Your Committee finds that approximately two thousand neighbor island residents who are blind or visually impaired do not have access to or are ineligible for existing state and local support services, including training, adjustments to blindness services, and transportation. The Neighbor Islands Blind and Visually Impaired Service Pilot Program to be established pursuant to this measure will supplement existing statewide services and enable these individuals to receive the necessary training and other services that would enable them to have full and integrated lives in their communities."

A similar bill was considered last year which proposed a full-blown program. This bill does not. Passing this bill will allow a process to go forward whereby the Department will convene a working group with neighbor island residents to review the needs and plan a program to meet them. Then we will return to the legislature next year with a more detailed proposal. No one convincingly disputes that the state is falling short in offering convenient and needed blindnessrelated assistance to our neighbor island residents.

Enactment of HB870, H.D. 2, will truly be a "win, win," proposition for the people of our state. The need on the neighbor islands is known and acknowledged. Building on the strength of services provided by the state on Oahu, we can and should do better for our peers who live on our neighbor islands. Supplementation of existing services, not duplication, is needed. Mahalo for your support to move this bill forward. Testimony of Donald Sakamoto Member, National Federation of the Blind of Hawaii Committee on Health and Human Services (HHS) Hawaii State Senate Thirty-second Legislature, regular session of 2023 March 20, 2023, 1:00 PM, decision making on HB870 H.D.1

Good afternoon chair, vice chair, and members. I am Donald Sakamoto, a member of the National Federation of the Blind of Hawaii, in full support of HB870 H.D.1.

This is a very important bill for those who are blind or anyone who becomes blind while living on our neighbor islands. A lot of these individuals who experience not being able in seeing, and being isolated is truly a big problem.

Some of the services for the blind are provided through the state's Ho'opono facility located here on our island of Oahu however, not quite readily available to our neighbor island residents who are unable to relocate to Oahu for some several months or longer. This bill means hope for better opportunities to enable blind and visually impaired people to improve their lives.

The bill truly acknowledges the need for a supplemental services program for blind and visually impaired people who are neighbor island residents who are seeking the best help with their independence and eventually towards employment, etc. The time is to prepare to have better services for our neighbor island residents. Famous "By failing to prepare, you are preparing to fail" by Benjamin

Franklin.

I truly urge you all to "Go For Broke" and please support to move this bill forward into law.

## HB-870-HD-2 Submitted on: 3/18/2023 10:07:22 PM

Testimony for HHS on 3/20/2023 1:00:00 PM

| Submitted By | Organization   | <b>Testifier Position</b> | Testify                   |
|--------------|--|---------------------------|---------------------------|
| Stan Young   | Testifying for Hawaii<br>State committee of Blind<br>Vendors | Support                   | Written Testimony<br>Only |

Comments:

I am a beneficiary of the training offered at Hoopono on this island of Oahu. It is pure discrimination not to have this training available on the neighbor islands. The blind have the highest level of unemployment of most of the disabled, and making blindness training and support available on the neighbor islands is a necessity. Although the educational system on the neighbor islands may be adequate for sighted students, certain specialized training for the blind and visually impaire will make a major difference in achievement and success in life for those who are blind or visually impaired.

Submitted on: 3/18/2023 7:01:50 PM Testimony for HHS on 3/20/2023 1:00:00 PM

| Submitted By       | Organization           | <b>Testifier Position</b> | Testify                   |
|--------------------|------------------------|---------------------------|---------------------------|
| Clifford Miyashiro | Testifying for Hoopono | Support                   | Written Testimony<br>Only |

Comments:

Testimony of Clifford Miyashiro

Committee on Health and Human Services (HHS)

Hawaii State Senate

Thirty-second Legislature, regular session of 2023

March 20, 2023, 1:00 PM, hearing on HB870, H.D. 2

Good afternoon chair, vice chair, and members. I, Clifford Miyashiro, fully supporting HB870 H.D. 2 as approved by the House. This is the same as SB614 previously approved by this committee. Mahalo to the Deaf and Blind Task Force for bringing this bill forward this year.

Help with adjusting to blindness is almost non-existent for people who live on our neighbor islands. The training center called Ho'opono Services for the Blind, here on Oahu, is available for residents statewide, but everyone can't relocate to Oahu for six to eight months to receive the training at that facility. Services to supplement the Ho'opono program, considering needs on the neighbor islands, should be provided.

No one who knows anything about blind services in Hawaii can seriously tell you that the state is doing right by the blind on the neighbor islands. This bill is planning. It won't solve all the deficiencies, but it will help to focus attention on thinking through a better approach. This won't happen unless the legislature requires it to happen through passing this bill.

Building on the strength of services provided by the state on Oahu, we can and should do better for our peers who live on our neighbor

# HB-870-HD-2 Submitted on: 3/17/2023 10:43:34 AM Testimony for HHS on 3/20/2023 1:00:00 PM

| Submitted By | Organization | <b>Testifier Position</b> | Testify                   |
|--------------|--------------|---------------------------|---------------------------|
| Cards Pintor | Individual   | Support                   | Written Testimony<br>Only |

Comments:

Aloha,

I support this bill.

Mahalo nui,

Cards Pintor

### Brandon Young

2/22/2023

Committee on Finance (FIN) Hawaii State House of Representatives Thirty-second Legislature, regular session of 2023 February 24, 2023, 11:30 AM, hearing on HB870 H.D.1

Dear Chair and other committee members,

My name is Brandon Young, and I am submitting testimony in support of HB 870 HD 1. This bill is very important to the blind and visually impaired of Hawaii. This bill would help those who live on the neighbor islands and need services from the rehabilitation system in order to live independently.

This bill would provide a charter program to have blind and visually volunteers to visit the neighbor islands to provide services to those who are lacking services on the neighbor islands. Currently, people on the neighbor islands have to come to Oahu to receive services at the Ho`opono Services for the Blind Branch. This requires leaving their home for several months. This program would provide for volunteers who are blind and are willing to give of their skills and talents to travel to the neighbor islands to provide services. This bill is very important to me and I ask that you pass it along. I want to thank you and your committee for taking the time in reviewing our bill and scheduling it for this hearing. I hope you have a wonderful day.

Submitted on: 3/19/2023 11:29:48 AM Testimony for HHS on 3/20/2023 1:00:00 PM

| Submitted By           | Organization | <b>Testifier Position</b> | Testify                   |
|------------------------|--------------|---------------------------|---------------------------|
| Emerie Mitchell-Butler | Individual   | Support                   | Written Testimony<br>Only |

Comments:

Testimony of Emerie Mitchell-Butler

Committee on Health and Human Services (HHS)

Hawaii State Senate

Thirty-second Legislature, regular session of 2023

March 20, 2023, 1:00 PM, hearing on HB870, H.D. 2

Good afternoon chair, vice chair, and members. Thank you for taking the time to consider this bill. I am Emerie Mitchell-Butler, a blind high school student in Hawai'i, and I strongly support HB870.

I am lucky to live on O'ahu, the home of Ho'opono, which provides many of the services blind people need. These services, such as orientation and mobility training as well as other blindness skills training, are critical to the wellbeing of blind people. This bill aims to supplement the training provided at Ho'opono, so all blind Hawai'i residents have access to the services they need to be successful. Any resident could lose their sight at any time, and many are blind right now. The services facilitated by this bill will insure all Hawai'i residents, whether or not they live on O'ahu, get the services they need to be an active member of their community and the workforce.

Your support of this bill will potentially improve the lives of hundreds, if not thousands of blind people across Hawaii. Thank you for this opportunity to testify in support of HB870. Emerie Mitchell-Butler

Testimony of Hoku Burrows Committee on Health and Human Services (HHS) Hawaii State Senate Thirty-second Legislature, regular session of 2023 March 20, 2023, 1:00 PM, hearing on HB870, H.D. 2

Good afternoon chair, vice chair, and members. I am Hoku Burrows, fully supporting HB870 H.D. 2 as approved by the House. This is the same as SB614 previously approved by this committee. Mahalo to the Deaf and Blind Task Force for bringing this bill forward this year.

I am a blind woman originally from Molokai, relocating to Oahu to support myself with resources including important independent peer mentoring, public transportation enabling me to fully participate in education, employment, volunteer and social activities rather than the life I had in a neighbor island, a blind woman in isolation. Now that I am in my 70's, it is more important for me to have public transportation to get to doctors, shopping, NFBH meetings for peer support, volunteer work I give my time to giving back to projects important to me, and so much more to stay healthy and full of living.

Too many of our blind and disabled peers living on any island except Oahu live that life I once had. With this bill, they could have peer mentoring and so many many more essential resources so important to each of us as blind people, giving them opportunity without leaving their home island.

I stand in strong support of the testimony submitted by the National Federation of the Blind of Hawai'i.

Mahalo nui loa for seriously considering and supporting this bill's passing.

Testimony of Virgil Stinnett Committee on Health and Human Services (HHS) Hawaii State Senate Thirty-second Legislature, regular session of 2023 March 20, 2023, 1:00 PM, hearing on HB870, H.D. 2

Good afternoon chair, vice chair, and members. My name is Virgil stinnett, a blind businessman and the president of the National Federation of the Blind of Hawai'i. I fully support HB870 H.D. 2 as approved by the House. This is the same as SB614 previously approved by this committee. Mahalo to the Deaf and Blind Task Force for bringing this bill forward this year.

As a local businessman and the president of the NFB of Hawai'i, I travel to our neighbor islands. Both for business and representing the NFB of Hawai'i, to support other blind individuals through mentoring, recommendations of local resources, offering choices of opportunities for good training, hope for a quality independent life and more.

Transportation, blind training, local resources are lacking in our neighbor islands, the most of which are in Oahu or elsewhere in our country. Personally, I end up relying on costly transportation when participating in business or NFBH meetings on our neighbor islands, yet currently I am successfully employed, most blind people especially on the neighbor islands do not have that choice or opportunity for good blindness training, education, or employment that can afford taxi's or rideshare transportation. Without good training, rural life is extremely isolating and fraught with limiting inaccessible to the blind not needed with opportunity of good blindness training. Isolation and ultimately a lack of confidence, even depression, for no reason other than the lack of access to the community due to no blindness skills training, or transportation from home to resources in their community.

HB870, H.D. 2 is a long overdue support needed to augment and aid in the services to our neighbor island blind and low vision peers.

I stand in strong support of the testimony submitted by the National Federation of the Blind of Hawai'i.

Mahalo for considering and supporting this bill's passing.

Testimony of Katie Keim Committee on Health and Human Services (HHS) Hawaii State Senate Thirty-second Legislature, regular session of 2023 March 20, 2023, 1:00 PM, hearing on HB870, H.D. 2

Good afternoon chair, vice chair, and members. My name is Katie Keim, in full support of HB870 H.D. 2 as approved by the House. This is the same as SB614 previously approved by this committee. Mahalo to the Deaf and Blind Task Force for bringing this bill forward this year.

At one time in my career with DHS Division of Vocational Rehabilitation, I had a caseload on Oahu, yet with limited instructors on our neighbor islands, was sent to our neighbor islands to work with older individuals who are blind in their homes. First off, as a blind individual myself, transportation to my students' homes, was accomplished by hiring an individual to drive. This is the most cost and time effective way for a professional blind person to serve clients, yet during my off hours, I was mostly isolated to my hotel. Think of the blind older individuals I served, they were isolated the majority of their life unlike me, I could hire a driver for my employment, and then fly home to Oahu, which has good public transportation and services. Additionally, I could only visit every few months, for a few hours each visit, a very limited time for important independent skills learning. I thought cane travel instruction, personal independent living skills, like cooking cleaning and more, mentoring so needed to build confidence and give hope for a quality life, desperately needed as blind people. Statistics prove that repetition of an action is the best way to make it second nature. HB870, H.D. 2 is a long overdue addition to our limited resources offered by our state programs for the blind and low vision.

I stand in strong support of the testimony submitted by the National Federation of the Blind of Hawai'i.

Mahalo for considering and supporting this important bill, HB870, H.D. 2 passing for my neighbor island blind and low vision peers.

Submitted on: 3/19/2023 12:13:04 PM Testimony for HHS on 3/20/2023 1:00:00 PM

| Submitted By          | Organization | <b>Testifier Position</b> | Testify                   |
|-----------------------|--------------|---------------------------|---------------------------|
| Eliea Mitchell-Butler | Individual   | Support                   | Written Testimony<br>Only |

Comments:

My name is Eliea Mitchell-Butler, and I am a Marine Science UH student, and I support this bill. My little sister is blind and I support getting services on ALL islands instead of just oahu. I live on Big island and have seen several blind people living there yet still get lost in town because they have not acquired the skills needed that would be provided by these services. As a state, we should strive to make these islands more inhabitable for EVERYONE versus just sighted people.

Thank you for the opportunity to testify.

Submitted on: 3/19/2023 12:29:28 PM Testimony for HHS on 3/20/2023 1:00:00 PM

| Submitted By  | Organization | <b>Testifier Position</b> | Testify                   |
|---------------|--------------|---------------------------|---------------------------|
| Erie Mitchell | Individual   | Support                   | Written Testimony<br>Only |

Comments:

I support this bill, it's vitally important for citizens to have the recourses they need in order to be contributing members of society.