

Honolulu, Hawaii

FEB 13 , 2024

RE: H.B. No. 2775  
H.D. 1

Honorable Scott K. Saiki  
Speaker, House of Representatives  
Thirty-Second State Legislature  
Regular Session of 2024  
State of Hawaii

Sir:

Your Committee on Health & Homelessness, to which was referred H.B. No. 2775 entitled:

"A BILL FOR AN ACT RELATING TO HEALTH CARE,"

begs leave to report as follows:

The purpose of this measure is to establish a communication and optical resolution process through which patients and their families, health care providers, and health care facilities can engage in open communication about how an adverse care health incident occurred, how a future incident will be prevented, and what compensation, if any, will be offered to the patient or their family.

Your Committee received testimony in support of this measure from two individuals. Your Committee received comments on this measure from the Healthcare Association of Hawaii.

Your Committee finds that a communication and optimal resolution, or CANDOR, process is a voluntary framework for health care providers and health care facilities to offer compassionate, honest, timely, and thorough responses to patients who experience an adverse health care incident. By participating in this process, patients and their families are able to engage in open discussions with the health care providers and health care facilities involved in the incident, helping patients and their



families understand why the incident occurred and what is being done to prevent similar issues in the future. This measure would establish a CANDOR process through which patients and their families, health care providers, and health care facilities can engage in open communication about how an adverse care health incident occurred, how it will be prevented in the future, and what compensation, if any, will be offered to the patient or their family.

Your Committee has amended this measure by:

- (1) Changing the effective date to July 1, 3000, to encourage further discussion; and
- (2) Making technical, nonsubstantive amendments for the purposes of clarity, consistency, and style.

As affirmed by the record of votes of the members of your Committee on Health & Homelessness that is attached to this report, your Committee is in accord with the intent and purpose of H.B. No. 2775, as amended herein, and recommends that it pass Second Reading in the form attached hereto as H.B. No. 2775, H.D. 1, and be referred to your Committee on Judiciary & Hawaiian Affairs.

Respectfully submitted on  
behalf of the members of the  
Committee on Health &  
Homelessness,

*DELLA AU BELATTI*

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DELLA AU BELATTI, Chair



